

SOP Legal AI Assistant

Terms & Conditions and Privacy Policy

Effective Date: August 02, 2025

1. Overview of Services

SOP Legal AI Assistant ("we," "our," or "us") provides AI-powered legal support tools to help users access legal document templates, basic guidance, and professional referrals. The service is designed for informational and template-based assistance only. We are not a law firm and do not provide legal advice directly.

2. User Eligibility

By using this website, you confirm that you are at least 18 years of age and using the platform for lawful, personal, or business purposes.

3. Document Generation

Our AI system helps generate legal documents (e.g., rent agreements, affidavits, POAs) based on your inputs. You are responsible for reviewing documents and ensuring they meet your local legal requirements.

4. Escalation to Legal Professionals

Upon request, we may connect you with licensed legal professionals. We do not guarantee outcomes from such engagements. Please verify all legal services independently.

5. Acceptable Use

Users agree not to upload unlawful, abusive, or fraudulent content or attempt to misuse, hack, or reverse-engineer the chatbot system.

6. Limitation of Liability

We are not liable for the accuracy or appropriateness of auto-generated content or any actions taken based on interactions with the AI assistant.

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7. Data We Collect

- Name, email, and phone (including WhatsApp if provided)
- Chat interactions, documents requested, and history
- Device and browser metadata for analytics

8. How We Use Your Data

- To personalize the chatbot experience
- To generate legal documents
- To refer you to professionals (if requested)
- To improve service performance

9. Data Sharing & Storage

We do not sell your data. Information may be shared with verified professionals only when you opt-in. Secure platforms (e.g., Google, Airtable) are used for storage.

10. User Rights

You may request data deletion, access previous chats, or opt out of human referrals by emailing us directly.

11. Cookies and Analytics

We use cookies for functionality and service insights. No personal ads are run.

12. Updates

These terms may be updated without notice. The latest version is always available at <https://www.soplegalaiaassistant.co.in/terms-and-privacy>.

13. Contact Us

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