<u>**Usability Report- TravelBliss**</u>

1. <u>**Overview:**</u>

   TravelBliss is a full-service travel app which allows users to book a complete itinerary for travel. This includes looking for locations, booking flights, hotels, and even renting a car. This app also includes a checklist to help users prepare for their trip such as packing all of their essentials.

2. <u>**What worked:**</u>

   - ✓ 3/3 of the users were able to get through the process of booking flights, hotels and car rentals easily
   - ✓ 3/3 of the users found the consolidated bill was useful
   - ✓ 3/3 of the users felt the task was very easy
   - ✓ 3/3 of the users found the checklist feature helpful

3. <u>**What didn't work:**</u>

   - o 1/3 of the users were unable to review the trip after the booking was made

4. <u>**Recommendations:**</u>

   - ➤ To add filters for flights, hotels and car rental screens
   - ➤ To change font of home page
   - ➤ To display airline name on flight screen