1. Cybersecurity Incident Scenario: Phishing Attack

Scenario Overview:

In this scenario, employees within a financial organization become targets of a sophisticated phishing campaign. The attackers aim to compromise sensitive financial data, including customer information and transaction records.

Incident Details:

Attack Vector: Phishing Email

• <u>Simulation</u>: Employees receive seemingly legitimate emails appearing to be from a trusted financial institution. The emails claim urgent action is required to update personal information due to a recent system upgrade.

Payload: Malicious Website

• <u>Simulation</u>: The phishing email contains a link that redirects employees to a convincing but fraudulent website mimicking the financial institution's login page. The website is designed to harvest login credentials.

Tactics: Social Engineering

 <u>Simulation</u>: The phishing email employs social engineering tactics, creating a sense of urgency and legitimacy. Attackers leverage financial jargon and mimic the organization's branding to deceive employees. Attackers may add in their own website link disgusing it as the organization's official link.

Targets: Finance Department

• <u>Simulation</u>: The phishing campaign specifically targets employees within the finance department who have access to critical financial systems and databases. This can also be said to be spear phishing.

Incident Objectives:

Unauthorized Access:

 Attackers aim to gain unauthorized access to the financial systems by obtaining legitimate employee credentials.

Data Compromise:

 Once access is obtained, the attackers seek to compromise sensitive financial data, including customer details, transaction records, and account information.

Reconnaissance:

 The attackers may perform reconnaissance activities within the compromised systems to identify additional targets or valuable data by collecting any form of data they may get.

Scenario Scope:

The incident is initially contained within the finance department's network, but there is a risk of lateral movement to other departments if the phishing campaign is successful.

Detection Challenges:

The phishing emails are well-crafted, making them challenging to detect with traditional email filtering systems. The attackers use tactics to evade detection and appear as legitimate communication.

Scenario Complexity:

The scenario involves a multi-stage attack, combining phishing, social engineering, and potential lateral movement within the network, reflecting the complexity of real-world cyber threats.

Mitigation Strategies:

- Conduct phishing awareness training for employees.
- Implement advanced email filtering solutions.
- Monitor network traffic for unusual patterns.
- Enforce multi-factor authentication for sensitive systems.

This realistic phishing scenario aims to challenge incident response teams to effectively detect, respond, and mitigate the threat while emphasizing the importance of cybersecurity awareness and proactive defense measures.

2. Incident Detection:

Assigning Intern Roles within the Incident Response Team:

Incident Coordinator:

- Responsible for overseeing the entire incident response process.
- Coordinates communication among team members.
- Makes decisions regarding the incident's severity and escalation.

Forensic Analyst:

- Conducts forensic analysis on affected systems.
- Collects and analyzes evidence related to the incident.
- Determines the root cause and impact of the incident.

IT Administrator:

- Takes actions to contain and mitigate the incident.
- Isolates affected systems and implements security measures.
- Ensures system recovery and removal of malicious elements.

Communication Liaison:

- Manages communication with internal and external stakeholders.
- Keeps affected parties informed about the incident and response efforts.
- Coordinates with PR or legal teams if necessary.

Simulating Incident Detection:

Interns will use the specified tools for incident detection and response:

TheHive:

- Interns utilize TheHive for incident response and digital forensics.
- Create cases within TheHive to track the incident's progress.
- Collaborate and share findings among team members.

Step-by-Step Process:

Case Creation:

- Open TheHive and log in.
- Create a new case for the incident, providing essential details such as incident type, date, and description.

Alert Integration:

- Configure TheHive to integrate with monitoring tools.
- Automatically create alerts within TheHive when suspicious activities are detected.
- Alerts can be received from SIEM solutions or other sources.

Incident Triage:

- Review alerts within TheHive's case view.
- Prioritize alerts based on severity and relevance.
- Add relevant tags and attributes to streamline the investigation.

Artifact Collection:

- Attach relevant files, screenshots, or log extracts directly to the case.
- Document the nature of artifacts and their potential significance.
- Use TheHive's interface for easy artifact management.

Collaboration and Analysis:

- Team members collaborate within TheHive, discussing findings and analysis.
- Use comments and task assignments to keep the team informed and organized.
- Share insights and hypotheses regarding the incident.

Evidence Gathering:

- Perform in-depth analysis using TheHive's built-in tools.
- Document evidence gathered during the investigation.
- Use Cortex (if integrated) for additional analysis, such as threat intelligence lookups.

Status Tracking:

- Regularly update the status of the case within TheHive.
- Document actions taken, progress made, and any challenges encountered.
- The Incident Coordinator ensures that the team is aligned and tasks are progressing.

Reporting:

- Generate reports within TheHive summarizing the incident detection phase.
- Include key findings, evidence, and recommendations for further action.
- Reports can be shared with stakeholders for transparency.

Closure and Documentation:

- Once the incident detection phase is complete, close the case within TheHive.
- Document lessons learned, areas for improvement, and any follow-up actions.

• Ensure that all relevant information is retained for post-incident analysis.

GRR Rapid Response:

- Perform live remote forensics using GRR Rapid Response.
- Collect volatile data from affected systems to aid in the investigation.
- Identify signs of compromise and determine the extent of the incident.

Step-by-Step Process:

Agent Deployment:

- Deploy GRR Rapid Response agents on systems across the network.
- Agents provide real-time visibility into system activities.

Remote Forensics:

- Initiate live remote forensics using GRR.
- Collect volatile data from affected systems to aid in the investigation.

Artifact Analysis:

- Analyze collected artifacts for signs of compromise.
- Identify and document any malicious activity or indicators of compromise.

<u>Timeline Analysis:</u>

- Create a timeline of events using GRR's timeline analysis capabilities.
- Correlate events with other findings from TheHive for a comprehensive view.

Incident Scoping:

- Determine the scope of the incident based on GRR's forensic data.
- Identify affected systems and potential points of entry.

Data Collection:

- Gather relevant data for analysis, including file metadata, registry information, and network connections.
- Use GRR to efficiently collect data without impacting system performance.

Splunk or ELK Stack:

- Utilize Splunk or ELK Stack for log management and real-time analysis.
- Monitor logs for suspicious activities and anomalies.

Correlate data to identify patterns indicative of a security incident.

Step-by-Step Process:

Log Collection:

- Configure Splunk or ELK Stack to collect logs from relevant systems and network devices.
- Ensure that log sources cover critical aspects of the infrastructure.

Real-time Analysis:

- Use Splunk or ELK Stack's real-time analysis features to monitor logs as they are ingested.
- Set up dashboards and alerts to highlight potential security incidents.

Search and Correlation:

- Conduct searches and correlations within Splunk or ELK Stack.
- Identify patterns or anomalies indicative of a security incident.

Threat Hunting:

- Leverage Splunk or ELK Stack for proactive threat hunting.
- Explore logs to discover potential threats not initially detected by automated systems.

Alerting:

- Set up alerts within Splunk or ELK Stack to notify the incident response team of suspicious activities.
- Customize alerting thresholds based on the organization's risk tolerance.

Data Visualization:

- Use visualization tools within Splunk or ELK Stack to create graphs and charts.
- Enhance data understanding and facilitate communication with stakeholders.

Incident Analysis:

- Correlate log data from Splunk or ELK Stack with findings from other tools.
- Gain a comprehensive understanding of the incident and its impact.

Reporting:

- Generate reports summarizing log analysis findings.
- Include key insights, trends, and recommendations for incident response.

Integration with TheHive:

- Integrate Splunk or ELK Stack with TheHive for seamless collaboration.
- Streamline the flow of information between log analysis and incident response.

Execution of the Response Plan:

Incident Detection:

- Interns follow predefined procedures to identify the incident.
- Use monitoring tools to detect unusual network or system behavior.
- Analyze provided logs for signs of a security incident.

Alert Triage:

- Prioritize alerts based on severity and relevance.
- Investigate alerts to determine if they indicate a real security incident.

Communication:

- Incident Coordinator communicates with team members regarding incident detection.
- Communication Liaison ensures that stakeholders are informed.

Tools in Action:

- TheHive: Interns collaborate within TheHive to document findings, assign tasks, and track the incident's progress.
- GRR Rapid Response: Forensic Analyst remotely investigates affected systems, collecting critical data for analysis.
- Splunk or ELK Stack: IT Administrator and the team use log data to identify malicious activities, aiding in the detection process.

3. Response Plan Execution (Phishing Attack):

Initiating the Incident Response Plan:

- Incident Coordinator Responsibilities:
 - Upon detection of the phishing attack, the Incident Coordinator assesses the severity and initiates the incident response plan.
 - The Communication Liaison promptly notifies affected individuals and relevant stakeholders about the phishing incident.
- Communication Protocol:
 - The Communication Liaison establishes a communication plan for notifying users about the phishing attack.
 - Ensures that communication is clear, informative, and includes guidance on secure practices.

Predefined Roles and Procedures:

- Role Assignment:
 - Team members assume roles such as Forensic Analyst, IT Administrator, and Communication Liaison.
 - The Forensic Analyst focuses on examining phishing emails and identifying potential indicators of compromise.
- Procedures Review:
 - Team members review and follow predefined procedures related to phishing incident response.
 - Procedures include isolating affected accounts, conducting user awareness training, and implementing additional email security measures.

Containing and Mitigating the Phishing Incident:

- Isolation of Affected Systems:
 - The IT Administrator isolates compromised accounts and restricts access.
 - Implements measures to prevent further spread of the phishing attack within the organization.
- Email Security Measures:
 - Implements additional email security measures, such as adjusting spam filters and enhancing email authentication protocols.

- Educates users on recognizing phishing emails and encourages reporting suspicious messages.
- User Account Management:
 - o Reviews and resets compromised user accounts.
 - Enforces multi-factor authentication for affected users.
 - Communicates with affected users about the phishing incident and reinforces security best practices.

Communication with External Entities:

- Communication Liaison maintains ongoing communication with external entities.
- Coordinates with law enforcement, if necessary, for reporting incidents.
- Follows legal and regulatory requirements for incident reporting.

Post-Incident Documentation:

- Throughout the response, team members document actions taken, decisions made, and their outcomes.
- Captures any deviations from the predefined procedures for review.
- This documentation aids in the post-incident analysis.

Continuous Monitoring:

Ongoing Threat Monitoring:

- Even after initial containment, the team continues monitoring for any signs of reoccurrence.
- Utilizes TheHive, GRR Rapid Response, and log analysis tools for continuous threat detection.
- Maintains heightened awareness until the incident is officially closed.

Lessons Learned:

- Conducts a brief after-action review (AAR) to capture immediate lessons learned.
- Identifies areas of improvement in the response plan and procedures.
- Feeds this information into the organization's overall cybersecurity improvement strategy.

4. Forensic Analysis:

TheHive for Forensic Analysis:

Case Review:

- Forensic Analyst starts by reviewing the case within TheHive, focusing on the artifacts and evidence collected during incident detection.
- Gathers insights into the incident's nature and impact from initial findings.

Artifact Examination:

- Examines artifacts attached to the case, including files, screenshots, and logs.
- Utilizes built-in tools within TheHive for artifact examination.
- Determines the presence of any malicious code, suspicious files, or anomalous behavior.

Timeline Analysis:

- Utilizes TheHive's timeline analysis features to create a chronological overview of events.
- Correlates timeline data with other findings for a comprehensive understanding.
- Identifies the sequence of actions leading to the incident.

GRR Rapid Response for Forensic Analysis:

Live Remote Forensics:

- Forensic Analyst initiates live remote forensics using GRR Rapid Response.
- Collects volatile data from affected systems, such as running processes and open network connections.
- Gathers real-time information to aid in the investigation.

Memory Analysis:

- Conducts memory analysis using GRR to identify signs of malicious activities.
- Examines the contents of the system's memory for indications of compromise.
- Looks for evidence of injected processes or rootkit activity.

Filesystem Analysis:

- Explores the filesystem on affected systems for traces of malicious files or unauthorized access.
- Verifies file integrity and checks for any anomalies.

• Gathers information on file creation, modification, and access times.

Splunk or ELK Stack for Forensic Analysis:

Log Analysis:

- Utilizes log data from Splunk or ELK Stack for forensic analysis.
- Searches for specific events or patterns indicating the incident's root cause.
- Correlates log entries with timeline data from TheHive for a unified view.

Anomaly Detection:

- Leverages Splunk or ELK Stack's anomaly detection capabilities.
- Identifies deviations from normal behavior that might indicate malicious activity.
- Focuses on anomalies related to user account behavior, network traffic, or system access.

Threat Intelligence Integration:

- Integrates threat intelligence feeds within Splunk or ELK Stack for additional context.
- Cross-references indicators of compromise (IoCs) with known threat data.
- Enhances the forensic analysis with insights into potential threat actors.

Evidence Gathering:

Data Preservation:

- Ensures proper data preservation techniques to maintain the integrity of evidence.
- Takes measures to prevent contamination or alteration of forensic artifacts.

Documentation:

- Documents all forensic analysis activities within TheHive, including tools used, findings, and observations.
- Captures screenshots or logs for visual documentation of key steps.
- Establishes a clear chain of custody for gathered evidence.

Post-Incident Analysis Preparation:

- Gathers evidence that will be crucial for post-incident analysis and reporting.
- Prepares a summary of key forensic findings to be included in the final incident report.

5. Post-Incident Assessment:

TheHive for Assessment:

Case Review:

- The Incident Coordinator initiates a comprehensive review of the incident case within TheHive.
- Analyzes the actions taken during each phase of the incident response plan.
- Focuses on how well the team adhered to predefined roles and procedures.

Effectiveness Evaluation:

- Assesses the effectiveness of the response plan in containing and mitigating the simulated incident.
- Looks at key performance indicators, such as time to detection, time to containment, and overall response time.
- Determines whether the incident response objectives were met.

GRR Rapid Response for Assessment:

Forensic Analysis Feedback:

- Gathers feedback from the Forensic Analyst regarding the effectiveness of GRR Rapid Response in collecting volatile data and aiding in forensic analysis.
- Identifies any challenges faced or improvements needed in the live remote forensics process.

Root Cause Analysis:

- Collaborates with the team to perform a root cause analysis using GRR data.
- Identifies the initial entry point and the chain of events that led to the incident.
- Evaluates the accuracy of the root cause analysis in uncovering the simulated attack's origins.

Splunk or ELK Stack for Assessment:

Log Analysis Evaluation:

- Assesses the log analysis performed using Splunk or ELK Stack.
- Reviews the accuracy of anomaly detection and the identification of suspicious patterns.

• Determines the effectiveness of log analysis in correlating with other findings.

Threat Intelligence Integration Feedback:

- Collects feedback on the integration of threat intelligence within Splunk or ELK Stack.
- Evaluates how well threat intelligence enriched the forensic analysis.
- Considers the relevance of threat intelligence feeds in the context of the simulated incident.

Lessons Learned:

Team Debriefing:

- Conducts a team debriefing session to gather immediate impressions and observations.
- Encourages team members to share their experiences and challenges encountered.
- Captures qualitative feedback on communication, coordination, and overall teamwork.

Incident Review Meeting:

- Organizes a formal incident review meeting involving the entire incident response team.
- Facilitates a discussion on what worked well, what could be improved, and any unexpected outcomes.
- Emphasizes an open and constructive dialogue to extract valuable insights.

Identifying Areas for Improvement:

- Collaboratively identifies specific areas for improvement in the response plan, procedures, and tool usage.
- Prioritizes improvement areas based on their impact on overall incident response effectiveness.
- Encourages team members to propose actionable suggestions for enhancement.

Documentation and Reporting:

Post-Incident Assessment Report:

- Documents the findings of the post-incident assessment in a comprehensive report.
- Includes a summary of strengths, weaknesses, opportunities, and threats (SWOT analysis) observed during the simulation.

• Provides actionable recommendations for enhancing incident response capabilities.

Knowledge Transfer:

- Facilitates knowledge transfer by disseminating lessons learned throughout the organization.
- Conducts knowledge-sharing sessions or creates documentation to ensure insights are accessible to the broader cybersecurity team.

6. Documentation and Presentation:

Documenting the Incident Response Process:

Comprehensive Incident Report:

- Prepare a detailed incident report documenting the entire incident response process.
- Include a clear timeline of events, from the detection of the phishing attack to the resolution.
- Outline the actions taken at each phase, specifying roles, procedures followed, and tools utilized.

Forensic Analysis Documentation:

- Document the forensic analysis conducted using TheHive and GRR Rapid Response.
- Include detailed findings related to phishing emails, identified indicators of compromise, and any malware artifacts.
- Provide insights into how the forensic analysis contributed to understanding the attack's root cause.

Presenting Findings and Recommendations:

Executive Summary:

- Craft an executive summary highlighting key findings, impact, and lessons learned.
- Tailor the summary for leadership and non-technical stakeholders, focusing on the business implications of the phishing incident.

Incident Timeline Presentation:

- Create a visual representation of the incident timeline, illustrating key milestones and response times.
- Use graphs or charts to emphasize the effectiveness of the incident response process.

Forensic Analysis Insights:

- Present the results of the forensic analysis, showcasing artifacts and evidence gathered.
- Use visuals, such as graphs or diagrams, to explain the analysis process and its role in uncovering the attack's details.

Recommendations for Enhancement:

• Outline recommendations for enhancing incident response capabilities.

- Categorize recommendations into immediate, short-term, and long-term actions.
- Prioritize recommendations based on their impact and feasibility.

Continuous Improvement Plan:

Lessons Learned Integration:

- Integrate lessons learned from the post-incident assessment into the documentation.
- Showcase how identified weaknesses and challenges are addressed in the recommendations.

Training and Awareness Initiatives:

- Recommend training initiatives to enhance the team's skills in phishing incident detection and response.
- Propose user awareness campaigns to reduce susceptibility to phishing attacks.

Tool Enhancement Suggestions:

- Provide suggestions for enhancing the capabilities of tools used in incident response.
- Consider improvements to TheHive, GRR Rapid Response, or other tools based on feedback from the simulation.

Stakeholder Engagement:

Interactive Presentation Session:

- Conduct an interactive presentation session for stakeholders involved in incident response.
- Encourage questions and discussions to ensure a shared understanding of the incident and its implications.

Q&A Segment:

- Include a dedicated question-and-answer segment to address concerns or inquiries from stakeholders.
- Clarify technical aspects for non-technical stakeholders to foster a collaborative understanding.

Documentation Distribution:

Wide Distribution:

• Distribute the incident report and presentation materials to relevant stakeholders.

• Ensure that the documentation reaches both technical teams and leadership.

Secure Documentation Repository:

- Establish a secure repository for storing incident response documentation.
- Facilitate easy access for team members and stakeholders while maintaining security and confidentiality.