

Paletta - User roles features access table			
Feature	Customer	Contributor	Admin
Register, log in, and manage their profile	✓	✓	✓
Search for clips using filters (keyword, category, tags)	✓	✓	✓
View video details (e.g., title, description, resolution options)	✓	✓	✓
View and re-download purchased videos via order history	✓	✓	✓
Add clips to a shopping cart	✓	✓	✓
Purchase clips	✓	✓	✓
Contributor inherits Customer access ++ the upload features:		✓	✓
Access to all Customer functionalities		✓	✓
Create/delete categories and tags at upload stage		✓	✓
Upload video clips with metadata (title, description, tags, attributes)		✓	✓
Preview thumbnail selection during uploads		✓	✓
Edit and delete their own uploaded clips		✓	✓
Full control over the system			✓
Manage user accounts (create, edit, delete)			✓
Access system analytics and logs			✓
View and manage all orders			✓
View all upload history			✓
Moderate uploaded videos			✓
Handle refunds and payment disputes			✓