

JOHN PHILLIPS

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Professional Summary

Motivated and enthusiastic customer service representative with **years of experience working with users**, highly motivated in computer sciences with a **focus on collecting and analyzing data/feedback**, and a great team worker able to take advice and criticism in order to meet expectations and improve performance.

Skills

Most Experienced with: C++, Python

Statistical Analysis, Client relations, Social networking design/management, experience with analyzing and running regressions to infer relationships, Strategic planning, Able to learn new skills quickly on own time

Education

University of Colorado – Boulder – Boulder, CO, Bachelor of Arts, December 2017

Major: Economics

Minor: Computer Science

- Cumulative GPA 3.00

Economics and Computer Science Coursework

Introduction to Programming, Statistics for Economists with Computer Applications, Econometrics, Introduction to Math Economics, Money and Banking Systems , enrolled in Data Structures

Work History

Shift Manager – 08/2010 – 08/2014

Domino's Pizza - Ashburn, Virginia [(703)-726-0330]

- Assigned tasks to associates, tracked progress and updated managers, partners and customers as necessary.
- Assisted in annual external audit.

Customer Service Representative - 09/2014 – 07/2015

Homegoods – Boulder, Colorado [(303)-245-9383]

- Organized product deliveries and helped assign tasks to other associates.
- Responsible for deposits and accounting of sales from the previous day.
- Assisted in the setup of the Boulder branch and grand opening.

References

- Please contact me for a full list of references