

Team Member Questionnaire

Please complete the following questionnaire. This will allow us to learn more about your skills, qualifications, and availability.

***Required**

Please provide your name. *

Your answer

Please enter the email address at which you can be reached. *

Your answer

Are you legally eligible to work in Canada? *

☐ Yes

☐ No



We currently recruit for 4 Tim Hortons locations. Please pick your preferred work location from the following: *

- ☐ 188 Isabel St, Winnipeg, MB R3A 1G7
- ☐ 19 Marion Street, Winnipeg, MB R2H 0S8
- ☐ 854 Nairn Ave, Winnipeg, MB R2L 0X8
- ☐ 1572 Regent Ave W, Winnipeg, MB R2C 3B4
- ☐ No preference - I can work at any location.
- ☐ Other:

Please specify the role you are interested in: *

- ☐ Counter - Guest-facing position where you will take and prepare food and beverage orders for our guests while maintaining the cleanliness and organization of the storefront.
- ☐ Production - Maintains the baked goods showcase (donuts, muffins, cookies, etc) and Soup and Sandwich unit with fresh goods at the right quantity, while maintaining a food-safe back-of-house area.
- ☐ I am interested in both Counter and Production.
- ☐ Other:

Many Tim Hortons locations are open 24 hours a day. Please confirm the time of day you would prefer to work. *

- ☐ Days (5am-4pm)
- ☐ Afternoons (1pm-11pm)
- ☐ Overnights (10pm-7am)
- ☐ No preference - I can work any of these shifts
- ☐ Other:



Please tell me about your availability for the next 6 months: *

	Days	Afternoons	Overnight	Anytime	Not Available
Monday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tuesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wednesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thursday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Saturday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sunday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other comments on availability (upcoming changes or specific time requirements):

I can work after 3 Pm in weekdays

What kind of employment are you interested in? *

- ☐ Part-Time (0-30 hours per week)
- ☐ Full-Time (40 hours per week)

How many hours per week do you prefer?

Your answer



Tell me about your qualifications and experience as related to the position you've applied for. *

I completed my high school diploma in april 2014 . 2 year computer programing in National institute of information technology and right now am studying in Manitoba institute of trades and technology as a student of computer software.

Your answer

Why do you want to work for Tim Hortons? *

Tim Hortons offers exceptional value and service to customers and i also love to work in fast paced environment, meeting different people and i would be proud to represent Tim Hortons and their services. Some of my friend also works in Tim Hortons and they told me that they enjoy their work and they experience is great for working at Tim Hortons.

What are the skills and qualities you possess that will help you to be successful in the role? *

Manitoba Health Food Handler Certificate valid for 4 years.
Strong Communication Skills.
Previous 6 months Customer Service experience.
Reliable Team Worker.
Multi-tasking ability.
Accurate money handling.

Your answer

What was the best Customer Service you've ever received (or provided)? What made the experience so exceptional? *

I am working at a pizza shop and one of my customers have a food allergy .I make sure the kitchen was cautious with her food order. I do my best to make the experience as easy for her as possible. She is pleased with her experience and tells my manager too when ever she meets him. She gives me some tips often being nice.

Your answer



Tell me about a time you had a difficult situation with (or as) a customer? How was the situation resolved? *

At my current job, few days ago, a customer came in cursing and yelling-the works. The person working there before my shift, gave him wrong order of Pizza. I listened carefully and apologized. I explained that he made a mistake accidentally. I will make you order right now. Then i made his order and gave him right order of Pizza.He was Satisfied and happy for solving his issue.

SUBMIT

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