

## Technical Skills

JavaScript

PHP

Apache

MySQL

PostgreSQL

Linux

Twilio

WordPress

HTML5

Bootstrap

Cordova

Flutter

Dart

Python

ReactJS

Bash

VS Code

Mac

LLM

AI

RAG Implementation

Java

C#

Oracle SQL

NodeJS

Puppeteer

PDF.js

## Certifications

AWS Certified Cloud Practitioner

CompTIA Project+ Certified

ITIL 4 Foundation

Oracle Cloud Infrastructure

## Affiliations

Free and Accepted Masons of Florida

Tampa Devs

# Robert Parham

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## Professional Summary

Passionate Software Engineer with over a decade of experience working with multiple programming languages and frameworks. From an early age, I have enjoyed coding and hacking, driven by an enthusiasm for learning new technologies and solving complex problems. I am committed to writing clean, scalable, and efficient code, with a focus on building robust systems and delivering impactful user experiences.

## Professional Experience

### MINIBEAST ENTERPRISES | Software Engineer

Orlando, FL | October 2021 – January 2025

Innovated hybrid mobile and web apps using Flutter, Cordova, ReactJS, PHP, MySQL, and Bash.

Managed and programmed Linux/Apache servers on Digital Ocean.

Structured S3 content management systems and automated backups.

Designed social groups with features like body fat calculators and guided workouts with videos.

### OUR TOWN AMERICA | Software Engineer

Clearwater, FL | June 2015 – Present

Developed an AI assistant leveraging LLMs for internal operations.

Created iterative UI/UX prototypes and conducted user testing.

Maintained multiple client-facing mobile web apps using Cordova.

Built mapping software for demographic data visualization.

Generated CRM software utilizing Twilio and HelloSign APIs.

### CARNET MARKETING & CUSTOMER TRACK | Product Manager

Safety Harbor, FL | June 2010 – June 2015

Designed and launched proprietary enterprise CRM with PHP and MySQL.

Developed Call Center dialer software using Twilio, PHP, and JavaScript.

Managed Linux/Apache server infrastructure.

### WESTBAY SOFTWARE LLC | Owner / Developer

Tampa Bay, FL | January 2005 – Present

Created hybrid mobile apps and call routing software via Twilio.

Developed sales and marketing referral apps for client businesses.

Provided IT maintenance and troubleshooting for various clients.

## Education

Western Governor's University | B.Sc. in Software Engineering

St. Petersburg College | B.Sc. in Computer Science (incomplete)

Pinellas Technical Institute | Web Design Principles | 2007