Siva Kumar

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Professional Profile

Innovative and detail-oriented Front-End Developer with a solid foundation in HTML, CSS, JavaScript, and UI design principles. Skilled in translating ideas into responsive, visually engaging, and user-friendly interfaces. Experienced in building and deploying static and dynamic websites using GitHub Pages, APIs, and modern development tools. Passionate about improving digital experiences through clean design, efficient code, and continuous learning to stay aligned with current web standards and technologies.

Key Skills Summary

Technical Skills

Web Development: HTML, GitHub Pages, CSS, JavaScript

Tools: GitHub, Docker, Swagger, Jira, API

Methodologies: Agile, CI/CD, REST design

Personal Attributes

Strong attention to detail

Creative problem solving

User-focused mindset

Adaptable and continuous learning

Passion for software quality and best practices

Achievements

➢ Proactively observed and learned debugging techniques from the IT team, enabling independent resolution of recurring issues and reducing store downtime by over 30%.
➢ Systematically reorganised existing stock to optimise space and accommodate new inventory efficiently by 50%.
➢ Enhanced fruit-picking accuracy as a second checker, improving overall team productivity by 80%.
➢ Supported store management with clerical and back-end operations, streamlining inventory management processes and freeing up 2+ staff hours weekly for customer service and revenue-generating activities.

Professional Experience

IT Support Analyst (Voluntary)   **April 2022 - Present**

APG and Co Pty. Ltd., Sydney

➢ Efficiently provided first-level troubleshooting and user support for 15+ staff across hardware and software issues, reducing downtime due to such errors by over 200%.
➢ Accurately assisted with device setup, software installations, and email configuration for new and existing users, decreasing time taken for set-ups by 80%.
➢ Promptly coordinated with internal IT teams to escalate and resolve 5+ advanced technical issues yearly, ensuring minimal disruption to business operations.

Notable Projects

Detailed Tender Breakdown Analysis Webpage

➢ Development project to automate extraction and analysis of transaction data from Detailed Tender Breakdown Reports for faster insights using Python, Pandas, HTML, CSS and JavaScript.
➢ Developed Python scripts to process report data into Pandas DataFrames.
➢ Converted functionality to JavaScript for web use, built and deployed a static webpage with filters for interactive exploration.
➢ Delivered a publicly accessible, browser-based tool on a webpage that replicates Python's data-processing capabilities on systems without requiring local installations.

Personal Homepage

➢ Passion project to simplify and better categorise regularly used websites through a custom homepage using HTML, CSS, and JavaScript.
➢ Deployed as a public static webpage via GitHub Pages.
➢ Added quick-access links for frequently visited websites to improve convenience.
➢ Implemented a dark mode.

Personal Branding Websites

➢ Professional project to design to publish personal projects and publish CV online as a website with HTML, CSS, JavaScript and GitHub Pages.
➢ Developed static webpage and deployed via GitHub Pages for public access.
➢ Linked relevant GitHub repository page and dedicated resumes based on various roles for recruiters to navigate to.
➢ Resulted in a publicly accessible portfolio, improving personal branding.

Professional Development

IT Professional Year Programme (ACS)

Performance Education, Sydney, NSW   *May 2025 - Present*

➢ Trained in Australian Business Culture, industry practices, technical communication and presentation skills.
➢ Gaining practical experience to enhance employability in the IT sector

Education

Masters in Information Technology

University of New South Wales   *Feb 2023 - Mar 2025*

Relevant subjects: Data Structures and Algorithm, Data Services Engineering, Information Retrieval and Web Search

Bachelors in Electronics Engineering

Singapore University of Social Sciences   *Jan 2015 - Mar 2020*

Certification

SAP-ERP

Lithan Hall Academy Pte Ltd, Singapore   *2019*

Interest and Hobbies

➢ Learning about technologies in other IT sectors
➢ Study aviation incident case studies to learn human factors, risk management, Crew Resource Management and problem-solving.

Reference

Available on request