# SARAH MENDOZA

Web Designer & Marketing Specialist

#### **EDUCATION**

Florida International University
December 2013

Bachelors of Science in Communications

Specialization in Advertising Minors in Art and Marketing

### SKILLS

Photoshop Illustrator Dreamweaver After Effects

Google Web Designer

HTML/CSS

InDesign

#### DIGITAL EXPERIENCE

#### Tools

Wordpress & Woocommerce Bootstrap Github Constant Contact/Mail Chimp Google Analytics

#### **Projects**

Wordpress Website Development
Woocommerce Site Development
Landing Page Development
One Page Static Sites
A/B Testing
Animated Explainer Videos
Animated/Static Ads for the
Google Display Network
Email Marketing Campaigns & Templates
Branding - Print & Digital

#### CONTACT

Email: dozzadesigns@gmail.com

Cell: 305.951.9528

Portfolio: dozzadesigns.com

## Professional Experience

# Exults Internet Marketing Design Specialist | April 2014 to Present

- Managed various projects on an ongoing basis consisting, but not limited to, responsive Wordpress site development, Woocommerce site development, email marketing campaigns, landing page development, digital ad development and company branding
- Created the following elements for all work-related projects: proposals, wireframes, mock-ups and project outlines
- Oversaw all website development projects from the initial kick-off meeting to project launch. This includes duties such as maintaining client communication, research, tasking mockups to the development team, responsive testing, cross browser testing and launch

#### FIU Online

#### Student Support Specialist | April 2011 to April 2014

- Supported over 40,000 students and faculty within FIU using Blackboard Learn system via phone, chat, email and walk-in assistance
- Created and managed an average of 400 daily cases in Salesforce
- Troubleshooted technical issues related to: java, browser settings and Internet connection

# Related Experience

## Fort Lauderdale Civic Hackathon Website Designer and Event Participant | July 2016

- Created one-page landing page using a bootstrap starter template
- Participated in actual Hackathon as a designer

# American Marketing Association of FIU Creative Director & Co-Founder of Marketing Agency | August 2016

### Creative Director

- Supervised agency projects and 30+ members
- Created branding and promotional materials for agency

### Co-Founder

- Established agency
- Developed agency's brand
- Managed client relations
- Created marketing materials for clients

#### Awards

- Member of the Year FIU College of Business
- Video of the Year The American Marketing Association
- Creativity Award FIU School of Mass Communications