

SELF REFLECTION

Human Values & Ethics

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Semester VI
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Dehradun-248007
2021-22

Q1. Recall a time when you were involved in a conflict with a friend

a) Describe what the conflict was about.

Answer:

My friend called, and he was quite angry since he'd waited more than a week for a reply for a query regarding an internship for which we both have applied a couple of weeks ago.

b) Identify the steps each of you took to try and manage this conflict.

Answer:

I needed to address his query and find out what was his concern and how to solve the raised problem regarding the internship.

First of all, I apologized to him and noted down all the details mentioned by him regarding the problem, and then passed them to the Student Placement Representative (SPR), who in turn helped to solve the problem in an hour. The reason why I wasn't able to answer his query because I was having a fever and it took a week for all the medication to work and for the health reports to come. I wasn't active on chat groups or any other social media app to have noticed that someone needed my help. I let my friend know the reason, and that if something same were to happen again then he can contact my parents and gave him my parents contact number.

c) What was the final outcome and how satisfied are you with the result?

Answer:

My friend was satisfied with how fast the query is solved after talking over to me. He forgave me since the reason was valid enough and I was not in shape to address his query.

Q2. What is the motivation for your leadership? As a leader how will you measure your success?

Answer:

The question that has always been intriguing me in my personal & professional life is that how can we actually live the power of “whole is greater than one”. This question made take up challenges that others may have avoided. My initial days of becoming a team leader in group projects were tough, but I held on with my team through all ups & downs by sharing a team vision of great success. We were able to meet the performance expectations and the team reached the benefits of success.

In order to measure my success as a leader, I undertook a number of decisions to improve a situation from a given position to a better position. As a leader, situation was becoming a little difficult for me to lead the team during our first group project in which we were very experienced. We needed to find every new piece of information regarding our work and mix it up to get desired outputs. I am glad that to achieve the above objective I was a catalyst of change.