

## MAHEK BHAGCHANDANI

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### OBJECTIVE

Graduate student in Industrial-Organizational Psychology with a focus on talent acquisition, training and development, and organizational consulting. Skilled in applying data-driven insights to enhance hiring strategies, employee growth, and organizational effectiveness.

### EDUCATION

**University Of New Haven, West Haven, Connecticut**

*January 2024 – December 2025*

Master of Arts in Industrial and Organizational Psychology

**Relevant Coursework:** Organizational Behavior, Training & Development in Organizations, Leadership & Team Building, Consultation Seminar, Worker Well-Being, Research Methods, Statistics for Psychological Science

**Lynn University, Boca Raton, Florida**

*September 2019 – May 2022*

Bachelor of Science in Psychology

### EXPERIENCE

**University of New Haven, Connecticut** | *Graduate Assistant*

*April 2024 – Present*

Office of Graduate and International Student Life

- Coordinated onboarding and orientation for 500+ graduate and international students each semester, streamlining logistics, materials, and communication for smoother student transitions.
- Provided consistent front-desk and virtual support to approximately 30–50 students on a month-by-month basis, addressing inquiries related to academics, immigration, housing, and student engagement.
- Assisted in onboarding and training 2–3 new Graduate Assistants by walking them through essential workflows, email handling, and event coordination practices.
- Supported the planning and execution of 15+ campus events per semester, helping foster inclusion and cultural awareness among student communities.
- Partnered with multiple departments to ensure accurate referrals and coordinated follow-ups, helping reduce student confusion and improving office efficiency.

**Applied Behavior Institute, Massachusetts** | *Behavior Technician*

*December 2022 – May 2023*

- Collected and analyzed behavioral data, identifying trends to inform treatment plans - parallels with compensation analysis and workforce metrics.
- Developed and facilitated training sessions for caregivers, strengthening skills in coaching, consulting, and process optimization.
- Created individualized action plans based on quantitative analysis and observed behaviors, showcasing expertise in data interpretation and insights reporting.

### SKILLS

- **HR & Consulting Skills:** Talent Management, Compensation Analysis, Benefits Administration, Risk Mitigation, Workforce Analytics, Employee Engagement
- **Strategy & Business Acumen:** Consulting & Problem Solving, Process Optimization, Organizational Strategy, Client Relationship Management
- **Technical & Analytical Skills:** Microsoft Office Suite (Excel - Certified, Word, PowerPoint, Outlook), SharePoint, Power BI, Tableau, SQL, Python, JASP, R, Learning Management Systems, Recruitment Tools, Data Reporting Tools.
- **Interpersonal & Leadership:** Project Management, Stakeholder Communication, Team Collaboration, Training & Facilitation, DEI Initiatives, and Conflict Resolution

## **LEADERSHIP**

### **University of New Haven, West Haven**

- **President – Desi Chargers** *October 2024 – Present*
  - Founded and led the university's first South Asian graduate dance organization, focused on celebrating cultural diversity through dance and community events.
  - Increased student engagement by 40% within the first semester through inclusive programming, active recruitment, and consistent visibility on campus.
  - Oversaw a 7-member executive board, managing communication, event logistics, and strategic planning for performances and cultural showcases.
- **Head of Relations – SHRM** *August 2024 – Present*
  - Organized and promoted 5+ professional development workshops, networking events, and speaker panels, resulting in a 25% increase in member participation.
  - Built and maintained relationships with alumni, faculty, and HR professionals to enhance learning opportunities and student-industry connections.
  - Collaborated with campus organizations and RSOs to co-host interdisciplinary events focused on HR trends, DEI, and leadership development.