KIKO PAN

Oakland, CA | 510-816-9101 | kiko321pan@gmail.com | Portfolio

EDUCATION

University of California, San Diego San Diego, CA
BS in Cognitive Science Specialization in Design and Interaction Graduation Date: June 2025
Minor in Computer Science

Related Courses: Introduction to Programming and Computational Problem-Solving I (Python) & II (Java), Discrete Mathematics, Introduction to Statistics, Cognitive Consequences of Technology, Field Methods: Studying Cognition in the Wild.

Dual Enrollment Courses: User Experience & Interface, Fundamentals of Graphic Visualization.

SKILLS

TECHNICAL SKILLS
- Figma
- Python
- Java
- HTML
- Excel

SOFT SKILLS
- Effective Communicator
- Team Leader
- Adaptable & Reliable
- Cantonese (Proficient)

WORK EXPERIENCE

Nike Outlet San Leandro, CA
Sales Associate June 2023 – September 2023
- Successfully operated in a high-volume fast-paced outlet store, contributing to daily sales averaging $90,000, and assisted over 50 consumers a day.
- Helped consumers find products tailored to their preferences and performance needs by educating myself on Nike products and Nike technology.
- Actively reorganized the store daily and pushed new inventory based on store needs and consumer demands.
- Collaborated with my team to ensure a positive consumer experience.

Footlocker San Diego, CA
Sales Associate August 2022 – July 2023
- Proactively assisted over 30 customers per shift by welcoming them, answering questions, providing assistance with merchandise, and handling payments.
- Maintain a clean and organized environment, and adjusted sale items as needed.
- Delivered outstanding customer service, reached daily sales goals, and ranked #1 in sales on numerous days.
- Boosted self-confidence while gaining experience in sales alongside my team through constant communication.

Pressed San Diego, CA
Shift Leader January 2023 – June 2023
- Actively drive company sales and revenue by prioritizing customer satisfaction through collaborative teamwork and product expertise.
- Perform opening and closing procedures involving bank deposits, organizing and receiving shipments, and tracking inventory while communicating company policies and procedures.
- Train newly hired staff on job responsibilities and how to operate the POS system.
- Enforce company policies to promote a safe and respectful work environment for all team members.

Albertsons Oakland, CA
Intern June 2021 – July 2021
- Completed a three-week computer science hackathon program. (~20 Members)
- Learned and collaborated with Albertson's/ Safeway's web development team to build solution-based projects.
- Developed user interfaces and web applications using HTML, JavaScript, and CSS acquiring design-thinking and innovative problem-solving skills.
- Worked alongside my team to create and design a website regarding wildfires.

Hack the Hood x WIX Oakland, CA – Remote
Intern July 2020 – August 2020
- Beta tested WIX's web development course and learned how to navigate the WIX editor.
- Executed multiple small design-related projects including a portfolio and provided user feedback.
- Created a wireframe and designed a website for a local party planner business through WIX with my partner as our final project.