

# PANKAJ SHAH

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## EDUCATION

Vellore Institute of Technology <b>Master of Computer Application</b>	Bhopal, Madhya Pradesh, IN 2021 – 2023
Lachoo Memorial College <b>Bachelor of Computer Application</b>	Jodhpur, Rajasthan, IN 2017 – 2020

## SKILLS

- Programming Languages:** C, C++, C#, Java Script, TypeScript, HTML, CSS, XML, PHP, Python, Java
- Databases:** MongoDB, MySQL & Firebase
- Frameworks & Libraries:** React, Next.js, Fluent UI, Material UI, Bootstrap, ASP.NET, Node.js
- Others:** Data Structures & Algorithms, Git, Bash, NPM, Linux, Docker, AWS EC2, AWS SES, Cloudflare, Azure

## WORK EXPERIENCE

*System Engineer (Full Stack Software Developer)*

<b>Capsitech IT Services Private Limited</b> , Jodhpur	September 2022 - Present
<ul style="list-style-type: none"><li>Currently, Architecting and developing statutory audit module for Acting Office web application, implementing microservices-based solutions.</li><li>Building a scalable chat system with an embedded user-friendly widget to connect clients with support agents, aiming to boost engagement and reduce response times for service-related queries.</li><li>Integrated telleroo and modulr payment provider, HMRC notification, NEST Pension and Smart Pension enrollment and contribution and bulk EPS submission systems, streamlining payroll processes for 25000+ users; led to improved efficiency and reduced payroll processing time.</li><li>Engineered an efficient online form designed for automating employee information aggregation, resulting in boosted payroll preparation efficiency with reduced errors and saving approximately 8 hours.</li><li>Engineered 15+ custom features using C# to address complex payroll processing requirements. Delivered each project ahead of schedule, contributing to smoother cross-departmental workflows and optimized system.</li></ul>	

## PROJECTS

<b>Hallmarking Management System</b>	November 2024
<ul style="list-style-type: none"><li>Spearheaded reporting and transaction management systems, cutting processing times by 40% and enabling faster response rates to customer and stakeholder issues.</li><li>Created a transaction management feature that generated receipts and QR-coded purity certificates, streamlining the tracking of 1,000+ transactions monthly.</li><li>Enhanced the Hallmarking Management System using HTML/CSS, JavaScript, Next.js, Node.js, and MongoDB, reducing feature rollout time by 25% through optimized coding practices.</li></ul>	
<b>BlogHost</b>	June 2023
<ul style="list-style-type: none"><li>Developed an interactive blog feature, enabling users to read articles and engage with likes, boosting daily interactions.</li><li>Designed a user-friendly interface for account creation and blog publishing, reducing registration time to under three minutes and enhancing user satisfaction.</li><li>Built a scalable web application using HTML5/CSS3 for the frontend and Node.js/MongoDB for the backend.</li></ul>	
<b>DevBook</b>	July 2024
<ul style="list-style-type: none"><li>Developer-focused social platform combining Tinder-style user discovery with professional networking, featuring real-time chat, tiered subscription plans (Gold/Silver/Platinum), and Razorpay payment processing.</li></ul>	

## EXTRACURRICULAR

- MongoDB University - MongoDB for .NET Developers (certificate), 2022.
- Accenture - Developer Virtual Experience Program (certificate), 2022.
- NamasteDev – Namaste Node.Js (certificate), 2024

## LANGUAGE

- English, Hindi