



Department of Education
Loan Servicing



U.S. Department of Education
Information about your federal student loan

Katherine,

Thank you for contacting us regarding loan forgiveness/discharge. I will be happy to assist.

It will take ED some time to process your discharge. Until ED completes its work, your eligible loan(s) from your school will remain paused in forbearance/stopped collections, and we will not ask you to resume making payments. If your eligible loan(s) are in default, we will not attempt to collect on the loan(s) being discharged. The total time frame can take up to 120 days.

If you have other loans not covered by this group discharge you will enter repayment when the pause on student loan repayment ends. Any negative balance on your account will first be applied to any remaining balance on other loans. If any negative balance remains after all other loans are paid off the remainder will be returned to you.

If you have questions, you can call the Borrower Defense hotline at 1-855-279-6207. Representatives are available Monday through Friday from 8 a.m. to 8 p.m. Eastern time (ET).

Please let us know if there is anything else we can help you with

Best Regards,
Norma, Loan Servicing Specialist
Aidvantage - Department of Education Loan Servicing
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----- Original Message -----

Approval of Your Borrower Defense Case Under Exhibit C of the Sweet v. Cardona Settlement

U.S. Department of Education

12:39?PM (6 hours ago)

to me

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Seal of the U.S. Department of Education

February 28, 2023

Borrower Defense Application #: 02137112

Borrower Defense Application School: Brightwood Career Institute

Approval of Your Borrower Defense Case Under Exhibit C of the Sweet v. Cardona Settlement

Dear Katherine: