

FAQ of iPaisa

1: What is iPaisa ?

A: iPaisa is a mobile payment platform that allows users to make transactions using their smartphones.

2: How do I download and install the iPaisa app?

A: To download and install the iPaisa app, you can visit the App Store or Google Play Store on your mobile device. Search for "iPaisa" and click on the download/install button. Follow the on-screen instructions to complete the installation process.

3: How do I create an account on iPaisa?

A: To create an account on iPaisa, open the app and click on the "Sign Up" or "Register" button. Fill in the required details such as your mobile number, email address, and create a password. Verify your mobile number through an OTP (One-Time Password) sent to your registered mobile number. Once verified, your account will be created.

4: Is iPaisa Safe and secure to use ?

A: Yes, iPaisa uses advanced security measures such as encryption and two-factor authentication to ensure the safety and security of users' transactions.

5: Is iPaisa a secure platform for online money transfers?

A: Yes, iPaisa is a secure platform for online money transfers. It uses secure encryption protocols to protect your personal and financial information. Additionally, it offers features like two-factor authentication and secure login to ensure the safety of your transactions.

6: Can I link my bank account to iPaisa for easy transactions?

A: Yes, you can link your bank account to iPaisa for easy transactions. The app supports linking of bank accounts through BHIM UPI, allowing you to transfer money instantly to any mobile number or bank account using QR code.

7: Is iPaisa approved by the regulatory authorities?

A: iPaisa is approved by the government and regulatory authorities. It complies with all necessary regulations and guidelines to ensure a secure and reliable platform for financial transactions.

8: What are the privacy and security features offered by iPaisha?

A: iPaisha offers privacy and security features such as secure encryption, two-factor authentication, and secure login. It also adheres to strict privacy policies to protect your personal information. You can find more details about the privacy and security features in the app or website.

9: Can I transfer money instantly with BHIM UPI through iPaisha?

A: Yes , users can receive or transfer money instantly to any mobile number with UPI and also send money to any bank account using QR code .

10: Can I use iPaisha to pay my utility bills?

A: Yes, you can use iPaisha to pay your utility bills such as electricity, water, gas, broadband, and landline. Simply select the respective utility bill option in the app, enter the required details, and make the payment.

11: What are the different recharge services available on iPaisha?

A: iPaisha offers different recharge services including data card recharge, DTH recharge, and FasTag recharge. You can easily recharge your data card and DTH connections by selecting the appropriate option in the app and following the instructions. Additionally, you can recharge your FasTag for various providers with minimum documentation.

12: Can I use multiple payment methods on iPaisha, such as credit/debit cards and UPI?

A: Yes, you can use multiple payment methods on iPaisha, including credit/debit cards and UPI. The app supports various payment options to provide flexibility and convenience to users. During the payment process, you can choose your preferred payment method and complete the transaction accordingly.

13: Can I link multiple bank account to my iPaisha account ?

A: Yes, you can link multiple bank account to your iPaisha account for added convenience.

14: How can I add money to my iPaisha wallet?

A: You can add money to your iPaisha wallet by selecting the "Add Money" option in the app. Choose your preferred payment method such as debit/credit cards or UPI, enter the amount you want to add, and complete the transaction.

15: Can I transfer money from my iPaisha wallet to a bank account?

A: Yes, you can transfer money from your iPaisha wallet to a bank account. Simply select the "Transfer to Bank Account" option in the app, enter the required details such as bank account number and IFSC code, and initiate the transfer.

16: Does iPaisha support FASTag payments for tolls?

A: Yes, iPaisha supports FASTag payments for tolls. You can buy and manage FasTag for any vehicle with minimum documentation through the app. Additionally, you can recharge your FasTag for major providers like ICICI, HDFC, Bank of Baroda, Indus Ind, etc.

17: Does iPaisha offer any cashback or rewards programs?

A: Yes, iPaisha offers cashback and rewards programs. You can earn cashback on certain transactions or participate in promotional offers to avail discounts or rewards. Keep an eye on the app for any ongoing offers or rewards programs.

18: How secure is my information on iPaisha?

A: All your information is secured on iPaisha. As soon as you register on iPaisha, your number is validated via an OTP. There is an PIN or Password setup for all UPI transactions. Also your login from any device is validated through an OTP verification.

19: Can I use iPaisha to make payments at physical stores?

A: Yes, you can use iPaisha to make payments at physical stores. The app supports contactless payments through QR code scanning or mobile number entry. Simply scan the QR code or enter the mobile number provided by the store, enter the payment amount, and complete the transaction.

20: Can I use iPaisha to make purchases online ?

A: Yes, you can use iPaisha to make online purchases at participating merchants.

21: Can I use Outside of my country ?

A: No, iPaisha is currently only available for use within certain countries.

22: Can I set reminders for due bills with iPaisha?

A: Yes, iPaisha can remind you about due bills, making it easier to manage your payments.

23: What are the charges or fees associated with using iPaixa?

A: The use of iPaixa is absolutely FREE.

However, the charges or fees for third party's services associated with using iPaixa may vary depending on the specific services or transactions. It is recommended to check the app or contact customer support for detailed information on charges and fees.

24: What if someone tries to login to my account?

A: Any user login from a new device will require an OTP, which is sent to your registered mobile number only.

If an incorrect OTP is used three times, your iPaixa account will be blocked for 24 hours, for your own safety.

25: How can I contact customer support if I face any issues with the app?

A: If you face any issues with the iPaixa app, you can contact our customer support team for assistance.

You can reach out to help@ipaixa.co.in for any queries or problems you may have.

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27: How can I contact customer support for any issues or queries related to iPaixa?

A: To contact customer support for any issues or queries related to iPaixa, you can visit the official website or open the app and go to the "Contact Us" or "Customer Support" section. You can find contact details such as phone numbers, email addresses, and chat support options to get in touch with the customer support team.

