#### Dataset:

Medical Appointment No Shows - Kaggle

This dataset contains 110,000+ medical appointment records from Brazil, including:

Patient ID

**Appointment Date** 

Scheduled Date

Gender, Age

SMS reminders

Neighborhood

No-show status

# Objectives

Goal How It Will Be Done

✓ Identify peak appointment
SQL GROUP BY + Power BI time charts

times

✓ Measure no-show rate Excel pivot + SQL calculation

✓ Analyze no-shows by gender,
Power BI bar charts + filters

age, day

✓ See impact of SMS reminders Pivot by reminder flag vs no-show

♥ Create dynamic dashboard Power BI with filters: gender, age, neighborhood,

weekday

### **Tools & Use Cases**

Tool Purpose

Excel Data import, basic cleaning, pivot tables

SQL Aggregation, no-show logic, time-based segmentation

Power BI Interactive dashboard with visuals, slicers, KPIs

## Key Metrics to Analyze

Metric Description

No-Show Rate % of appointments not attended

SMS Reminder Impact Compare no-show % with/without SMS
Peak Booking Days Which weekdays have highest/lowest visits

Age-Based Trends Do younger/older patients skip more?

Neighborhood Distribution Who misses appointments most by location

Lead Time Analysis Time between scheduling and appointment date

### **Deliverables**

File Content

Healthcare\_NoShow\_Analysis.xlsx Cleaned data + pivot insights
Appointment\_Analysis.sql Queries to calculate metrics
HealthcareDashboard.pbix Power BI visual dashboard
Data\_Analysis\_Plan\_Healthcare.docx This planning document