Business Requirements Document (BRD)

Document Title:

Business Requirements Document

Project Name: Retail Sales & Profitability Analysis

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1 Executive Summary

This project focuses on analyzing retail sales performance using historical transaction data. The goal is to help sales, inventory, and marketing teams understand regional performance, high- and low-performing products, and the impact of discounting on profitability.

By building a Power BI dashboard, the business will gain real-time, filterable insights into category trends, store-level KPIs, and product-level drivers to guide restocking, promotion planning, and store strategy.

2 Business Objectives

Objective Description Improve sales visibility Segment sales by store, category, product Identify low-performing Find products with low sales or negative items profit Understand impact of promotions on Monitor discounts vs profit profitability Regional performance Compare KPIs across regions/stores tracking Enable real-time sales Let decision-makers explore insights dashboard visually

3 Project Scope

In-Scope:

Sales data analysis: order date, sales, profit, quantity

Filters by region, category, customer segment

Dashboard in Power BI

Excel cleaning & SQL analysis

Process maps & stakeholder docs

Out of Scope:

Predictive modeling or demand forecasting

Real-time inventory alerts

Price optimization logic

4 Functional Requirements

ID Description

 $\ensuremath{\mathsf{FR1}}$ The system must display sales, profit, and quantity per product and region

 $\ensuremath{\text{FR2}}$ The dashboard must allow filters by order date, segment, region, and category

 ${\rm FR3} \, \frac{\rm KPIs}{\rm be} \, {\rm visible}$ KPIs for total sales, top 5 SKUs, and bottom 5 profit items must

FR4 Visuals must show discount % vs profit correlation

FR5 Users must be able to export summary by store/region

5 Non-Functional Requirements

ID Description

NFR1 Dashboard must load within 3 seconds NFR2 Must be compatible with mobile/tablet

NFR3 Only sales team and managers can access it

6 Tools & Technologies

Tool Purpose

Excel Clean and prepare sales data

SQL Run analytical queries on profit

Power BI Build interactive visuals

Draw.io Process diagrams

Word Documentation

7 Timeline

Phase Duration

Requirement Gathering 1 day

Excel Cleaning 2 days

SQL Analysis 2 days

Dashboard Build 3 days

Final Documentation 1 day

8 Stakeholders

Sales Manager

Inventory Planner

Marketing Team

BI/IT Team

Regional Store Heads

(see Step 2 for detailed matrix)

9 Approval Template

Name Role Signature

Pankaj Kumar Singh Business Analyst Sales Manager Project Owner

COO Executive Reviewer