Pankil





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Portfolio

Canada

CERTIFICATIONS

• Cisco Certified Network Associates (CCNA) ℰ

Oct 2024

CompTIA A+ Certified ℰ

Oct 2024

• The Linux Command Line $\mathscr{O}(Udemy)$, Google IT Support Fundamentals \mathscr{O} .

EDUCATION

Bachelors in computer science | *BITS Pilani ⊗* **Computer Programming** | *Algonquin College ⊗*

2024-Current, IN

2024 Ottawa, CA

• Coursework Includes: Java, Object Oriented Programming, Design Patterns, Python, Project Management, Web Development, Database Systems, IP Routing Protocols, and Networking Fundamentals.

Profesional experience

Helpdesk Security Guard

Nov 2022 - Present

GardaWorld

Ottawa, CA

- Managed access control, key fob setting for residents and provided security escort based on site-specific needs.
- Demonstrated strong adaptability by transitioning between multiple sites as requested by the company, quickly adjusting to new environments and operational needs.

Customer Service | Team Member

Sept 2022 - Sept 2023

Tim Hortons

Ottawa, CA

SKILLS

- **Languages:** JavaScript, Java, Python, MySQL, Kotlin, HTML, CSS, JSON, Linux bash.
- **Software:** Git, CISCO Packet Tracer, Jira, Visual Studio, Eclipse, PyCharm, RapidMiner, Oracle, SQL server, Unix, Microsoft Office (word, Excel), SharePoint, troubleshooting software issues, VMWare.
- **Networking:** Proficient in Layer 1, 2, and 3 networking protocols and test equipment (e.g., Wireshark). Routing and switching (CCNA level system configuration), LAN, WAN, **TCP/IP**, VPN, VLAN, **DHCP**, **DNS** and subnetting.
- In-depth knowledge of IP/MPLS protocols (LDP, RSVP, OSPF, BGP, IS-IS, VLL, VPLS, VPRN, IP tunnels) and SONET/SDH/Legacy protocols testing.
- **Security:** In-depth knowledge of network security, including firewalls, antivirus software, and establishing secure network protocols. Awareness of cybersecurity practices and data protection policies.
- **Frameworks:** React S, Node. js, JUnit, Unit Testing, Bootstrap.
- Strong knowledge of SaaS solutions, cloud computing, macOS, iOS, Windows, and Android operating systems, as well as hardware components including SSDs, HDDs, RAM, CPUs, and GPUs.
- **Soft-Skills:** Excellent customer service skills including Strong English language communication, Motivated self-starter with excellent time management, attention to detail, active Listening, problem-solving, Agile methodologies, and teamwork abilities, combined with a positive and adaptable attitude.

PROJECTS

Campscape *⊘* | Node.js, Express, JavaScript, MongoDB, Bootstrap

May 2024

 Developed a MERN-stack platform for camping area exploration with secure user authentication, optimizing API calls by 99% for efficient resource management.

Food Waste Management Platform ℰ | Java, Servlets, JSP, MySQL, Apache, Tomcat

Apr 2024

 Developed a comprehensive platform aimed at reducing food wastage by facilitating collaboration improving community involvement by 35%, Implemented MVC model, SQL injection and DAO patterns.

RecipeFinder ∅ | Kotlin, SQLite, Android Studio

Mar 2024

• Led a 4-member team to develop an Android-based mobile application enabling users to browse and save recipes to favorites, utilizing SQLite database for storage with the ability to discover **10k+ recipes**.

ACHIEVEMENTS

Handball Nationals

- Secured a position in U-17 SGFI Tournament. | INDIA's National Tournament for Handball.
- National **Gold Medal** in Vidya Bharti School Organisation.

JEE-Mains 2021 | Achieved All India **Rank 7784** among 1.4 million candidates in the country appearing for Joint Entrance Exam Mains.