```
[52] def customer recomendation(customer id):
          if customer id not in df output.index:
              print('Customer not found.')
              return customer id
          return df output.loc[customer id]
[53] customer recomendation(4)
                               2 | 1 | 36 | 13 | 216 | 61 | 20 | 33 | 25 | 157
     recommendedProducts
     Name: 4, dtype: object
```

[54] customer\_recomendation(21)

[→ recommendedProducts 38|36|48|79|1|2|15|13|25|20
Name: 21, dtype: object

## 7. Model Evaluation

For evaluating recommendation engines, we can use the concept of precision-recall.

- RMSE (Root Mean Squared Errors)
  - Measures the error of predicted values
  - Lesser the RMSE value, better the recommendations
- Recall
  - What percentage of products that a user buys are actually recommended?
  - If a customer buys 5 products and the recommendation decided to show 3 of them, then the recall is 0.6
- Precision
  - Out of all the recommended items, how many the user actually liked?
  - If 5 products were recommended to the customer out of which he buys 4 of them, then precision is 0.8

Lets compare all the models we have built based on precision-recall characteristics:

## 8.1. Evaluation summary

- · Based on RMSE
  - 1. Popularity on purchase counts: 1.1111750034210488
- 2. Cosine similarity on purchase counts: 1.9230643981653215
- 3. Pearson similarity on purchase counts: 1.9231102838192284
- 4. Popularity on purchase dummy: 0.9697374361161925
- 5. Cosine similarity on purchase dummy: 0.9697509978436404
- 6. Pearson similarity on purchase dummy: 0.9697745320187097
- 7. Popularity on scaled purchase counts: 0.16230660626840343
- 8. Cosine similarity on scaled purchase counts: 0.16229800354111104
- 9. Pearson similarity on scaled purchase counts: 0.1622982668334026
- Based on Precision and Recall

```
target = 'purchase count'
pear = model(train data, name, user id, item id, target, users to recommend, n rec, n display)
Preparing data set.
   Data has 106868 observations with 23382 users and 300 items.
   Data prepared in: 0.154145s
Training model from provided data.
Gathering per-item and per-user statistics.
| Elapsed Time (Item Statistics) | % Complete
1.484 \text{ms}
                               4.25
24.436ms
                               100
Setting up lookup tables.
Processing data in one pass using dense lookup tables.
 Elapsed Time (Constructing Lookups) | Total % Complete | Items Processed
 25.339ms
                                                      0
77.412ms
                                   100
                                                      300
Finalizing lookup tables.
Generating candidate set for working with new users.
Finished training in 0.095617s
recommendations finished on 1000/1000 queries. users per second: 47321.6
    -----+----+-
 customerId | productId | score
                                            rank
                        3.269303671338341
    1553
                248
    1553
               132
                       3.172413793103448
                       3.0322580645161303 |
    1553
               37
    1553
                34
                       2.9947963457127105
    1553
                 0
                        2.9891616797683294
    1553
                3
                       2.7993184668951274
                110
                                             7
    1553
                       2.7272471324963994
                27
    1553
                       2.69852878164528
    1553
                230
                     2.673649873986517
    1553
                10
                                             10
                        2.6516516516516515
   20400
                248
                       3.2727272727272725
                                             1
                132
                                             2
   20400
                        3.172413793103448
   20400
                37
                        3.029654354818407
   20400
                34
                        2.995901639344264
   20400
                 0
                        2.992079207920795
                                             5
                 3
   20400
                        2.7986623836689235
```

name = 'pearson'

Teconimienda croi	is illitshed (	1000/1	LUUU que	t ies.	users
customerId	productId	score	rank	-    -	
1553	259	1.0	1 1		
1553	44	1.0	2		
1553	298	1.0	3		
1553	45	1.0	4		
1553	249	1.0	5		
1553	106	1.0	6		
1553	15	1.0	7		
1553	3	1.0	8		
1553	49	1.0	9		
1553	11	1.0	10		
20400	44	1.0	1		
20400	298	1.0	2		
20400	45	1.0	3		
20400	249	1.0	4		
20400	106	1.0	5		
20400	15	1.0	6		
20400	3	1.0	7		
20400	49	1.0	8		
20400	193	1.0	9		
20400	11	1.0	10		
19750	44	1.0	1		
19750	298	1.0	2		
19750	45	1.0	3		
19750	249	1.0	4		
19750	106	1.0	5		
19750	15	1.0	6		
19750	3	1.0	7		
19750	49	1.0	8		
19750	193	1.0	9		
19750	11	1.0	10		

```
name = 'cosine'
target = 'purchase count'
cos = model(train data, name, user id, item id, target, users to recommend, n rec, n di
Preparing data set.
   Data has 106868 observations with 23382 users and 300 items.
   Data prepared in: 0.169002s
Training model from provided data.
Gathering per-item and per-user statistics.
 Elapsed Time (Item Statistics) | % Complete |
 1.202ms
                                4.25
  10.97ms
                                100
Setting up lookup tables.
Processing data in one pass using dense lookup tables.
+----+
 Elapsed Time (Constructing Lookups) | Total % Complete | Items Processed
 12.926ms
 49.811ms
                                     100
                                                     300
Finalizing lookup tables.
Generating candidate set for working with new users.
Finished training in 1.07754s
recommendations finished on 1000/1000 queries. users per second: 33992.8
    _____+
 customerId | productId |
                               score
    1553
                 2
                        0.07160244882106781
                 35
                        0.0693587213754654
    1553
                        0.0691552609205246
                                               3
    1553
                 1
                       0.06251166760921478
    1553
                 61
                                               4
    1553
                 21
                       0.04497094452381134
                                               5
    1553
                 76
                       0.04215094447135925
                                               6
                       0.03977116942405701
                                               7
    1553
                 0
    1553
                269
                       0.037718966603279114
    1553
                 8
                       0.03595167398452759
                                               9
    1553
                 5
                       0.03342823684215546
                                               10
   20400
                122
                       0.045564889907836914
                                               1
                215
                       0.04000645875930786
                                               2
   20400
                       0.03698962926864624
                                               3
   20400
                 6
                       0.036445021629333496
                                               4
   20400
                 1
   20400
                 54
                       0.03542596101760864
                                               5
                 56
                                               6
   20400
                       0.034662067890167236
   20400
                179
                          0.0340539813041687
                                               7
```

customerId	productId	score	++   rank
+	248	+   3.272727272727273	++   1
0 1	132	3.1724137931034484	-
0 1	37	3.032258064516129	3
0 1	34	2.9959016393442623	4
0 1	0	2.992079207920792	5
0 1	3	2.800429184549356	6
0 1	110	2.7329545454545454	7
0 1	27	2.699248120300752	
0 1	230	2.676258992805755	9
0 1	10	2.6516516516516515	10
1 1	248	3.272727272727273	
1 1	132	3.1724137931034484	-
1 1	37	3.032258064516129	3
1 1	34	2.9959016393442623	4
i 1 i	0	2.992079207920792	5
i 1 i	3	2.800429184549356	6
i 1 i	110	2.7329545454545454	7
i 1 i	27	2.699248120300752	8
i 1 i	230	2.676258992805755	9
j 1 j	10	2.6516516516516515	10
2	248	3.272727272727273	1 1
2	132	3.1724137931034484	2
2	37	3.032258064516129	3
2	34	2.9959016393442623	4
2	0	2.992079207920792	5
2	3	2.800429184549356	6
2	110	2.7329545454545454	7
2	27	2.699248120300752	8
2	230	2.676258992805755	9
2	10	2.6516516516516515	10

\_

customerId	productId	purchase_count
1750	146	2
2870	76	1 1
21091	4	2
9881	2	1 1
10807	189	1 1
8564	274	1 1
13417	1	2
25794	228	1 1
21384	228	2
15982	175	1

₹ 3.3.1	3.3. Normalize item values across users																												
•	To do this, we normalize purchase frequency of each item across users by first creating a user-item matrix as follows																												
	<pre>df_matrix = pd.pivot_table(data, values='purchase_count', index='customerId', columns='productId') df_matrix.head()</pre>																												
₽	productId	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
	customerId																												
	0	NaN	2.0	NaN	1.0	NaN	NaN	NaN	NaN	NaN	3.0	1.0	NaN																
	1	NaN	NaN	6.0	NaN	1.0	NaN	1.0	NaN	NaN																			
	2	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	3.0	NaN	1.0	NaN	NaN	NaN	NaN										
l	3	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	1.0	NaN	NaN
	4	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	2.0	NaN											
	5 rows × 300 col	lumns																											

```
[6]
     print(customers.shape)
     customers.head()
     (1000, 1)
Гэ
         customerId
      0
                 1553
      1
               20400
      2
               19750
      3
                 6334
      4
               27773
[7]
     print(transactions.shape)
     transactions.head()
     (62483, 2)
С→
         customerId
                                         products
      0
                    0
                                                 20
      1
                    1
                       2|2|23|68|68|111|29|86|107|152
      2
                    2
                            111|107|29|11|11|11|33|23
      3
                    3
                                            164|227
                                                2|2
      4
                    5
```

## **User Based Collaborative Filtering**

The goal of user-based collaborative filtering is to predict the rating of  $i_n$  given the previous actions of one user,  $u_m$ . In user-based collaborative filtering, we find k candidates of other users that are similar to  $u_m$ . To find similarity, we can use

#### **Cosine Similarity:**

$$cos\theta = \frac{A \cdot B}{|A||B|} = \frac{\sum_{i=1}^{n} A_{i} B_{i}}{\sqrt{\sum_{i=1}^{n} A_{i}^{2}} \sqrt{\sum_{i=1}^{n} B_{i}^{2}}}$$
Pearson Correlation: 
$$r = \frac{\sum_{i=1}^{n} (x_{i} - \bar{x})(y_{i} - \bar{y})}{\sqrt{\sum_{i=1}^{n} (x_{i} - \bar{x})^{2}} \sqrt{\sum_{i=1}^{n} (y_{i} - \bar{y})^{2}}}$$

There is also a method of using K-nearest-neighbors to find the most similar candidate users, defined by

$$p_{a,i} = \bar{r}_a + \frac{\sum_{u \in K} (r_u, i - \bar{r}_u) \times w_{a,u}}{\sum_{u \in K} w_{a,u}},$$

where  $p_{a,1}$  is the prediction for target user  $u_m$  at item  $i_n$ ,  $w_{a,u}$  is the similarity between the users, and K is the neighborhood of similar users.

# **Item-based Collaborative Filtering**

The goal of item-based collaborative filtering is to predict ratings for a specific item  $i_n$  based on ratings of similar previous items rated by all possible users.

The rating for target item  $i_n$  for active user  $u_m$  can be found using

#### Weighted Average

$$p_{a,i} = \frac{\sum_{j \in K} r_{a,j} w_{i,j}}{\sum_{j \in K} |W_{i,j}|}$$

where K is the neighborhood of most similar items rated by user  $u_m$  and w(i,j) is the similarity between items i and j.

#### **Adjusted Cosine Similarity**

$$\mathbf{sim}_{i} j = \frac{\sum_{u \in U} (R_{u,i} - \bar{R}_{u}) (R_{u,j} - \bar{R}_{u})}{\sqrt{\sum_{u \in U} (R_{u,i} - \bar{R}_{u})^{2}} \sqrt{\sum_{u \in U} (R_{u,j} - \bar{R}_{u})^{2}}}$$

 $i_4$ 

 $i_3$ 

 $i_1$ 

 $U_1$ 

 $U_2$ 

 $u_3$ 

 $U_4$ 

 $u_m$ 

 $i_2$