

## Questionnaire

1. Have you ever used the Internet? (Please tick one box ☒)

☐ Yes ☐ No

2. What is the name of your Home Country?

☐ Afghanistan ☐ Syria ☐ Iran ☐ Iraq ☐ Pakistan ☐ Other

If other, please specify: \_\_\_\_\_

3. What is the name of your Hometown? \_\_\_\_\_

4. How often do you use the internet in your Hometown? (Please tick one box ☒)

☐ Rarely ☐ Every once in a while ☐ Sometimes ☐ Almost every day ☐ Every day

5. How many days has your journey been so far? \_\_\_\_\_

6. While in your Hometown, and before you had started your journey to Europe, did you search the Internet for information specifically for this journey? (Please tick one box ☒)

☐ Yes ☐ No

If YES, can you please list some of the exact keywords you had entered in the online search engine? (e.g. "find buses", "weather in Greece") \_\_\_\_\_

\_\_\_\_\_

7. Having left your Hometown, what is the **FIRST** country you visited in your journey to Europe?

☐ Turkmenistan ☐ Pakistan ☐ Iran ☐ Uzbekistan ☐ No sure ☐ Other

If other, please specify: \_\_\_\_\_

If you searched for information on the Internet while visiting the country above, can you please list some of the exact keywords you entered in the online search engine? (e.g. "find buses", "weather in Greece") \_\_\_\_\_

\_\_\_\_\_

8. Having left your Hometown, what is the **SECOND** country you visited in your journey to Europe?

☐ Turkey ☐ Pakistan ☐ Iran ☐ Iraq ☐ No sure ☐ Other

If other, please specify: \_\_\_\_\_

If you searched for information on the Internet while visiting that country, can you recall and make a list of the exact keywords you had entered in the online search engine? (e.g. "find buses", "weather in Greece") \_\_\_\_\_

\_\_\_\_\_

9. Having left your Hometown, what is the **THIRD** country you visited in your journey to Europe?

☐ Syria ☐ Iran ☐ Turkey ☐ Greece ☐ Not sure ☐ Other

If other, please specify: \_\_\_\_\_

If you searched for information on the Internet while visiting that country, can you recall and make a list of the exact keywords you had entered in the online search engine? (e.g. "find buses", "weather in Greece") \_\_\_\_\_

\_\_\_\_\_

10. Having left your Hometown, what is the **FOURTH** country you visited in your journey to Europe?

☐ Syria ☐ Iraq ☐ Turkey ☐ Greece ☐ Not sure ☐ Other

If other, please specify: \_\_\_\_\_

If you searched for information on the Internet while visiting that country, can you recall and make a list of the exact keywords you had entered in the online search engine? (e.g. "find buses", "weather in Greece") \_\_\_\_\_

\_\_\_\_\_

11. How have you been searching for information on the internet through your journey? (Please tick a box ☒)

- ☐ My Phone via 3G  
☐ My Phone via free public WIFI  
☐ My Phone via private WIFI not owned by me  
☐ I am not sure, I used a friend's or family phone  
☐ Internet café  
☐ If other, please specify: \_\_\_\_\_

12. What websites have you been visiting for information through your journey?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

13. Which search engine do you use most often? (Please tick a box ☒)

- ☐ GOOGLE  
☐ BING  
☐ YAHOO  
☐ Not sure, the one installed on my phone  
☐ If other, please specify: \_\_\_\_\_

14. You have travelled a long distance; do you believe that staying connected to the Internet might have saved your life? (Please tick one box ☒)

☐ Strongly Disagree ☐ Disagree ☐ Undecided ☐ Agree ☐ Strongly Agree



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## **Understanding migration waves through Google keyword queries**

You are being invited to participate in a research study about Internet use by refugees and migrants in Europe. This research project is being conducted by Professor Vassilis Kostakos of University of Oulu, Finland. The objective of this research project is to attempt to understand how travellers use Google Search. It is being conducted in over 10 locations throughout Athens, Greece.

There are no known risks if you decide to participate in this research study, nor are there any costs for participating in the study. The information you provide will help me understand how best to satisfy the needs of Community Emergency Response Teams in dealing with migration waves, and ultimately prevent human loss.

This survey is anonymous. No one will be able to identify you. No one will know whether you participated in this study. Nothing you say on the questionnaire will in any way influence your present or future travels.

You are free to refuse to participate in this research project or to withdraw your consent and discontinue participation in the project at any time. Your participation will not affect your relationship with the institution(s) involved in this project.

*My return of this survey implies my consent to participate in this research and I have been given a second copy of this form to keep for my records.*

If you have any concerns about your rights in this study, please contact Professor Vassilis Kostakos of University of Oulu [vassilis@ee.oulu.fi](mailto:vassilis@ee.oulu.fi) or 00358 294 487569.