

Glossary

à la mode [ADJ-U10] If something is **à la mode**, it is served with ice cream. **podawany z lodami**

access [N-UNCOUNT-U2] **Access** is the ability to get or use something. **dostęp**

adjacent [AD-U3] If something is **adjacent** to something else, the two things are next to each other. **przylegający, sąsiadujący**

amount due [N-COUNT-U8] The **amount due** is the total money that a person must pay for a product or service. **należna kwota**

appetizer [N-COUNT-U10] An **appetizer** is a small amount of food that is eaten at the start of a meal. **przystawka**

arch [N-COUNT-U7] An **arch** is a curved doorway. **łuk (drzwiowy)**

arena [N-COUNT-U5] An **arena** is a place where athletes play sports. **arena**

bake [VI/VT-U10] To **bake** is to use the dry heat of an oven to cook food. **piec**

balance [N-COUNT-U8] The **balance** is the amount of money left in an account or left owed on a bill. **saldo**

banquet captain [N-COUNT-U13] A **banquet captain** is a person who works in food services. He or she supervises the banquet staff. **osoba nadzorująca obsługę przyjęć**

banquet manager [N-COUNT-U13] A **banquet manager** is a person who works in food services. He or she organizes an event and makes sure it runs smoothly. **kierownik działu organizacji bankietów**

banquet server [N-COUNT-U13] A **banquet server** is a person who works in food services. He or she serves food and drink to guests and performs sidework. **osoba przygotowująca nakrycie stołów i podająca jedzenie i napoje w czasie przyjęć**

base rate [N-COUNT-U3] The **base rate** is the standard cost. **kwota podstawowa**

beef [ADJ-U14] **Beef** products are food products made from the meat of cows. **wołowina, wołowy**

beverage machines [N-COUNT-U13] **Beverage machines** are devices that dispense different kinds of drinks. **automat do napojów**

bill [N-COUNT-U8] A **bill** is a piece of paper that shows how much money is owed. **rachunek**

booking agent [N-COUNT-U3] A **booking agent** is a person who makes reservations. **pracownik działu rezerwacji**

booth [N-COUNT-U9] A **booth** is a type of seating that is comprised of a table and two benches. **boks**

broil [VI/VT-U10] To **broil** is to cook food under direct, intense heat for a short time. **piec na ruszcie**

bus schedule [N-COUNT-U6] A **bus schedule** is a list of what times buses operate throughout the day. **rozkład jazdy autobusów**

bus stop [N-COUNT-U6] A **bus stop** is the location where a bus drops off and picks up passengers. **przystanek autobusowy**

bus trays [N-COUNT-U13] A **bus tray** is a large tray used for clearing tables. **pojemnik do zbierania brudnych naczyń ze stołów**

buzz [V-T-U9] To **buzz** is to make a low sound through vibrations. **brzęczeć**

canned goods [N-COUNT-U14] **Canned goods** are foods like soup and vegetables which are stored in a can. **towary w puszkach**

carpet [N-COUNT -U4] A **carpet** is soft material that covers the floor. **dywan**

cart [N-COUNT-U12] A **cart** is a big container on wheels, that a person pushes. It is used for carrying items. **wózek**

catch a mistake [V PHRASE-U11] To **catch a mistake** is to find a problem with something. **wyłąpać błąd**

check-in counter [N-COUNT-U6] A **gate** is the area at the front of the airport where passengers check in for their flights. **stanowisko odprawy**

coffee maker [N-COUNT-U13] A **coffee maker** is a machine used to make coffee. **ekspres do kawy**

comped [ADJ-U9] Something that is **comped** is provided for free from a business. **darmowy**

complimentary [ADJ -U2] Something that is **complimentary** is free. **gratisowy**

confirm [V-I or T-U3] To **confirm** is to check if something is correct and true. **potwierdzić**

confirmation number [N-COUNT-U3] A **confirmation number** is a series of numbers that proves that a reservation has been made. **numer potwierdzenia rezerwacji**

cooked to order [ADJ-U10] Something that is **cooked to order** is not pre-prepared or cooked in bulk. It is only cooked after an order has been placed. **gotowany na zamówienie**

copy [N-COUNT-U8] A **copy** is something that is made to look exactly like an original. **kopia**

counter [N-COUNT-U4] **Counters** are surfaces commonly found in kitchens and bathrooms which people can set items on. **blat**

credit card [N-COUNT-U8] A **credit card** is a plastic card used to make payments. The money is taken from the spender later. **karta kredytowa**

customer flow [N-UNCOUNT-U9] **Customer flow** refers to the rate and efficiency with which customers arrive and are served at a business. **przepływ klientów**

cutlery [N-UNCOUNT-U12] **Cutlery** is the knives, forks and spoons that a person uses to eat food. **sztućce**

delivery time [N-COUNT-U12] A **delivery time** is the amount of time it takes for something to arrive. **termin dostawy**

depart [V-I-U6] To **depart** is to leave. **odjechać**

dial [VI /VT-U12] To **dial** a phone number is to press the buttons on a telephone in order to make a call. **wybrać (numer)**

direct [V-T-U8] To **direct** a question is to ask it of someone in particular. **skierować (pytanie)**

discount [N-COUNT-U1] A **discount** is a reduced price. **zniżka**

dishware [N-UNCOUNT-U13] **Dishware** are sets of plates. **zastawa stołowa**

disinfect [V-T -U4] To **disinfect** something is to use chemicals to kill germs on its surfaces. **dezynfekować**

distributor [N-COUNT-U15] A **distributor** is a person or business that provides restaurants with supplies. **dostawca, dystrybutor**

Do Not Disturb sign (DND) [N-COUNT -U4] A **do not disturb sign** is a card that indicates that hotel guests do not want hotel staff to enter the room. **wywieszka „Nie przeszkadzać”**

double check [V PHRASE-U11] To **double check** something is to make sure it's correct. **sprawdzić dwukrotnie**

dry goods [N-COUNT-U14] **Dry goods** include bread, cereal, and rice that do not need to be kept cold. **towary suche**

early check-in [N-UNCOUNT-U2] **Early check-in** is getting a hotel room before the normal check-in time. **zameldowanie przed początkiem doby hotelowej**

earthquake [N-COUNT-U7] An **earthquake** happens when the ground moves. **trzęsienie ziemi**

elevator [N-COUNT-U7] An **elevator** is a machine that takes people up and down between the floors in a building. **winda**

eligible [ADJ-U1] If someone is **eligible** for something , he or she meets the conditions to participate in something, such as a sale or an activity. **odpowiedni, pożądany**

enroll [VI/VT-U2] To **enroll** in a service or club is to officially become a part of that group. **zapisać się**

entrée [N-COUNT-U10] An **entrée** is the main dish of a meal that is usually biggest dish of the meal. **danie główne**

evacuate [V-T-U7] To **evacuate** a place is to leave it for safety reasons. **ewakuować (miejsce)**

exclusive [ADJ -U2] Something that is **exclusive** is only meant for a limited number of people. **wyłączny**

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exhibition [N-COUNT-U5] An **exhibition** is a public display of art items, like paintings or sculptures. **wystawa**
exit [N-COUNT-U7] An **exit** is a way out of a building. **wyjście**

expiration date [N-COUNT-U14] An **expiration date** is the date on which food is no longer safe to eat. **data przydatności do spożycia**

fare [N-COUNT-U6] A **fare** is the amount of money needed to use a public vehicle. **opłata za przejazd**

fee [N-COUNT-U12] A **fee** is a sum of money that you pay for a service, or in order to do something. **opłata**

fire alarm [N-COUNT-U7] A **fire alarm** is an item that makes a loud noise if there is a fire. **alarm przeciwpożarowy**

food budget [N-COUNT or UNCOUNT-U15] The **food budget** is the maximum amount of money that a restaurant can spend on food. **budżet na produkty żywnościowe**

fridge [N-COUNT-U14] A **fridge** is a place used to keep food cold. **lodówka**

fry [VI/VT-U10] To **fry** something is to cook it in either hot fat or hot oil. **smażyć**

functions [N-COUNT-U13] **Functions** are events. **przyjęcia, imprezy**

garden view [N-COUNT-U1] A room has a **garden view** when one can see a garden from it. **widok na ogród**

glassware [N-UNCOUNT-U13] **Glassware** are sets of cups and other glasses used for drinking. **naczynia szklane i ceramiczne**

grill [VI/VT-U10] To **grill** something is to cook food over a fire. **grillać**

guaranteed [ADJ -U2] Something that is **guaranteed** is promised. **zagwarantowany**

guesswork [N-UNCOUNT-U11] **Guesswork** is the act of making a guess about something because you do not have enough information. **domysły**

hail a cab [V PHRASE-U6] To **hail a cab** is to indicate to a taxi that you would like a ride. **zawałać taksówkę**

heavy furniture [N-UNCOUNT-U7] **Heavy furniture** are items in a room that are hard to move, like a desk. **ciężkie meble**

high season [N-UNCOUNT-U1] The **high season** is when most people travel. **szczyt sezonu**

hotspot [N-COUNT-U5] A **hotspot** is place that is very popular. **atrakcja turystyczna**

inquiry [N-COUNT-U3] An **inquiry** is a question. **pytanie**

in-room [ADJ-U12] If a service is **in-room**, it takes place in your hotel room. You do not have to leave your room in order to receive this type of service. **do pokoju**

insider [N-COUNT-U5] An **insider** has special information that is not available to everybody. **osoba wtajemniczona**

intercom [N-COUNT-U7] An **intercom** is a system used to communicate with a whole building. **domofon, interkom**

inventory [N-COUNT-U15] To take **inventory** is to make a list of all the items in a place. **spis inwentarza**

kitchen load [N-UNCOUNT-U12] A **kitchen load** refers to how busy a kitchen is and the number of orders the kitchen is trying to fill. **obłożenie kuchni**

kitchenette [N-COUNT-U1] A **kitchenette** is a small space in a hotel room used to prepare food. **aneks kuchenny**

late-night [ADJ-U12] If something is **late-night**, it takes place after regular business hours, often after midnight. **późnowieczorny**

level [N-COUNT-U2] A **level** is a measure of achievement. **poziom**

liquor liability laws [N-COUNT-U13] **Liquor liability laws** are sets of rules that hold restaurants that sell liquor responsible for the actions of customers. **przepisy odpowiedzialności prawnej sprzedawców napojów alkoholowych za szkody poczynione przez klientów**

long-distance call [N-COUNT-U8] A **long-distance call** is a phone conversation made from one place to another place a long way away, usually to a different state or country. **rozmowa zamiejscowa**

loudspeaker [N-COUNT-U7] A **loudspeaker** is a device that plays sounds over a large area to give people important information. **głośnik**

loyalty program [N-COUNT-U2] A **loyalty program** gives benefits to people who use a service often. **program lojalnościowy**

maitre d' [N-COUNT-U13] A **maitre d'** is the person who is in charge of a restaurant. **kierownik sali restauracyjnej**

make a bed [V PHRASE-U4] To **make a bed** is to put the sheets and covers back on the bed after someone sleeps in it. **ścielić łóżko**

make a good impression [V PHRASE-U9] To **make a good impression** is to behave in a way that makes others think well of you and your business. **robić dobre wrażenie**

match [N-COUNT-U5] A **match** is a competition between two athletes or two teams. **mecz**

medium rare [ADJ-U11] If meat is **medium rare**, it is cooked until it is slightly red inside and warm. **średnio wysmażony**

microwave [N-COUNT-U13] A **microwave** is a machine used for heating food. **Kuchenka mikrofalowa**

multi-lingual [ADJ-U5] Someone who is **multi-lingual** is able to speak two or more languages. **wielojęzyczny**

museum [N-COUNT-U5] A **museum** is a place that displays history, science, and art objects. **muzeum**

notepad [N-COUNT-U11] A **notepad** is a collection of papers that you can write on. **blok listowy, notatnik**

occupancy [N-UNCOUNT-U3] **Occupancy** is a person's use of a room during a trip. **zajmowanie pokoju**

ocean view [N-COUNT-U1] A room has an **ocean view** when one can see the ocean from it. **widok na ocean**

off season [N-UNCOUNT-U1] The **off season** is when few people travel. **poza sezonem**

on duty [PREP PHRASE-U5] Being **on duty** is working or being responsible for tasks at a job. **na służbie, w pracy**

on ice [ADJ-U14] If something is served **on ice**, it is served with ice to keep it cold. **z lodem**

on the house [PREP PHRASE-U9] Something that is **on the house** is provided for free from a business. **na koszt firmy**

on-call [ADJ-U6] If a person is **on-call**, he or she is to be available to work when needed. **dyspozycyjny**

out of [PHRASAL V-U15] To be **out of** something is not to have anymore of it. **bez**

packing date [N-COUNT-U15] The **packing date** is a date telling when a food item was packaged. **data pakowania**

pager [N-COUNT-U9] A **pager** is a device that alerts people when a business is ready to serve them. **pager, przywoływacz**

paging system [N-COUNT-U9] A **paging system** is a device that restaurants use to alert customers that the business is ready to serve them. **urządzenie systemu przywoławczego w restauracji, sygnalizującegotowość do obsługi kolejnych gości**

pantry [N-COUNT-U14] A **pantry** is a storage room for dry foods. **spiżarnia**

par level [N-COUNT-U15] The **par level** is the amount of food and supplies that a restaurant should always have available. **normatywne zaopatrzenie**

partner [N-COUNT-U2] A **partner** is a company that shares business with another. **firma partnerska, wspólnik**

patron [N-COUNT-U9] A **patron** is a customer at a business. **klient (zwykle stał)**

personal check [N-COUNT-U8] A **personal check** is a printed piece of paper used to make a payment. The money is taken from the account later. **czek gotówkowy**

pivot point system [N-COUNT-U11] A **pivot point system** is a system used at restaurants to help servers remember what each guest at a table has ordered. It involves numbering each seat at a table, so servers can quickly write the order next to the correct number. **system ułatwiający kelnerom zapamiętanie, który gość zamówił jakie danie**

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platter [N-COUNT-U10] A **platter** is a big plate that is used for serving food. **półmisek**

podium [N-COUNT-U5] A **podium** is a box-like stand with tall sides that people stand behind sometimes. **pulpit**

pork [ADJ-U14] **Pork** products are food products made from the meat of pigs. **wieprzowina, wieprzowy**

poultry [ADJ-U14] **Poultry** products are food products made from chickens, turkeys, and other birds. **drób**

precaution [N-COUNT-U7] A **precaution** is an action you take to keep bad things from happening. **środek zapobiegawczy**

pre-meal meeting [N-COUNT-U13] A **pre-meal meeting** is a gathering held before an event. At these meetings, the banquet staff talks about the details of an event and how it will be run. **spotkanie obsługi przyjęcia, poświęcone omówieniu szczegółów imprezy**

preservation [N-UNCOUNT-U14] **Preservation** is the process of keeping food safe and fresh. **konserwacja**

quantity [N-COUNT or UNCOUNT-U15] The **quantity** of something is the amount. **ilość**

Queen Mary cart [N-COUNT-U13] A **Queen Mary cart** is a cart with several shelves. It is used to move food or dishes from one place to another. **wózek kelnerski wielopółkowy**

rack rate [N-COUNT-U1] The **rack rate** is the cost of a hotel room before discounts are given. **podstawowa cena pokoju**

rare [ADJ-U11] If meat is **rare**, it is cooked for a short amount of time so that it is very red inside and slightly warm. **krwisty (o befsztyku)**

ready-to-eat [ADJ-U14] If a food is **ready-to-eat**, it does not require any cooking or preparation to eat. **gotowy do podania**

records [N-COUNT/UNCOUNT-U8] **Records** are pieces of information that are kept in case they are needed later. **dokumentacja, zapiski**

reorder [VT-U15] To **reorder** something is to purchase more of it. **zamówić ponownie**

repeat customer [N-COUNT-U2] A **repeat customer** is a person who uses a business again and again. **stały klient**

respond [V-I-U3] To **respond** to something or somebody is to answer that person. **odpowiadać**

reward [N-COUNT-U2] A **reward** is something given in return for doing something good. **nagroda**

roast [VI/VT-U10] To **roast** something is to use the dry heat of an oven to cook food. **piec (np. mięso)**

room preference [N-UNCOUNT-U1] A **room preference** is the kind of room a guest wants. **preferowany rodzaj pokoju**

room service [N-UNCOUNT-U8] **Room service** involves bringing food and drinks to hotel rooms at the guest's request. **usługi gastronomiczne w pokojach**

room service attendant [N-COUNT-U12] A **room service attendant** is the hotel employee who brings your food and drink order to your hotel room. **pracownik przynoszący zamówione jedzenie do pokoju**

route [N-COUNT-U6] A **route** is the specific course that vehicles take while they are driving. **trasa**

run [V-I-U6] To **run** is to travel. **kursować**

running low [V PHRASE-U15] To be **running low** on something is to almost be out of it. **na wyczerpaniu**

salty [ADJ-U10] If something is **salty**, it tastes of salt or has a lot of salt in it. **słony**

sauce [N-COUNT-U10] A **sauce** is a thick liquid served with food to give it flavor. **sos**

seafood [N-UNCOUNT-U14] **Seafood** is food that is made from fish and other animals that live in the water. **owoce morza**

seat [V-T-U9] To **seat** someone is to show him or her to a seat in a business. **skierować do stolika**

seek protection [V PHRASE -U7] To **seek protection** is to look for a safe place. **szukać schronienia**

service charge [N-COUNT-U8] A **service charge** is money added to the price of a bill when a service is done for someone. **opłata za obsługę**

set the temperature [V-PHRASE-U14] To **set the temperature** is to adjust how hot or cold something is. **nastawić temperaturę**

settle the account [V PHRASE] To **settle the account** is to pay the total amount owed. **uregulować rachunek**

sheet [N-COUNT-U4] A **sheet** is a piece of cloth that protects mattresses. **prześcieradło**

shopping district [N-COUNT-U5] A **shopping district** is a part of a city where there are many places to buy different items, like clothes. **dzielnica handlowa**

shuttle [N-COUNT-U6] A **shuttle** is a private vehicle, usually a van, that takes passengers to and from locations. **autobus kursujący wahadłowo**

sidework [N-UNCOUNT-U13] **Sidework** is any small task done in addition to a person's regular job duties. **dodatkowe obowiązki**

sign for [V PHRASE-U12] To **sign for** something is to show that you have received an item or service, by writing your name on a receipt. This signature sometimes confirms that you will pay for the item or service you received. **potwierdzać podpisem**

silverware [N-UNCOUNT-U13] **Silverware** are sets of forks, spoons, and knives used for eating. **sztućce**

simmer [V-I or T-U10] To **simmer** something is to cook food slowly, at a temperature close to boiling. **gotować na wolnym ogniu**

sink [N-COUNT -U4] A **sink** is a bowl-shaped item that people use to wash their hands and clean items. **zlewozmywak**

six-top [N-COUNT-U11] A **six-top** is a restaurant term that refers to the number of guests at a table. For example, a six-top is a table with six guests. A four-top is a table with four guests, etc. **sześciuosobowy**

sour [ADJ-U10] If something is **sour**, it has a sharp, acidic taste. **kwaśny**

special offer [N-COUNT-U1] A **special offer** is a lower price on an item, usually for a limited time. **oferta specjalna**

special request [N-COUNT-U3] A **special request** is the act of asking for a different or unusual thing. **specjalna prośba**

spicy [ADJ-U10] If something is **spicy**, it tastes strong and hot. It may produce a burning sensation in the mouth. **pikantny**

spoilage [N-UNCOUNT-U14] **Spoilage** is the condition of food that is ruined and unsafe to eat. **odpadki**

sprinkler [N-COUNT-U7] A **sprinkler** is a safety device that sprays water in a building in the event of a fire. **spryskiwacz**

stay-over [N-COUNT-U4] A **stay-over** refers to a room that has hotel guests who will remain another night. **przedłużony pobyt**

steam [VI/VT-U10] To **steam** something is to use the steam coming from a heated liquid to cook food. **gotować na parze**

storeroom [N-COUNT-U15] A **storeroom** is a place where items such as food or equipment are kept until they are needed. **magazyn, skład**

subject to availability [ADJ-U1] Something that is **subject to availability** can only be used or bought if there are sufficient amounts of the item left. **(oferta) ważna do wyczerpania zapasów**

substitution [N-COUNT-U11] A **substitution** in a restaurant is a dish that customers request in place of what is usually offered. **danie podawane zamiast tego, co zwykle**

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summary of charges [N-COUNT-U8] A **summary of charges** is a clear list of facts about all of the money owed on a bill.
rachunek szczegółowy

sweet [ADJ-U10] If something is **sweet**, it tastes of sugar or has a lot of sugar in it. **słodki**

take an order [V PHRASE-U11] To **take an order** is to ask restaurant customers what they want to eat. **przyjąć zamówienie**

taxi [N-COUNT-U6] A **taxi** is a public vehicle, usually an automobile, that takes passengers to and from locations.
taksówka

tip [N-COUNT-U6] A **tip** is the amount of money you give a service worker once they have completed a job for you.
napiwek

toaster [N-COUNT-U13] A **toaster** is a machine used to toast bread. **toster**

toilet [N-COUNT-U4] A **toilet** is bowl-shaped container that is typically found in bathrooms. **sedes**

toiletries [N-COUNT-U4] **Toiletries** are items like shampoo and soap that people use to keep themselves clean.
przybory toaletowe

towels [N-COUNT-U4] **Towels** are pieces of cloth that people use to dry themselves with. **ręczniki**

towels and trash service [N PHRASE-U4] **Towels and trash service** is a service that involves changing the towels and emptying the trash in hotel rooms. **wymiana ręczników i wyrzucanie śmieci**

trash bin [N-COUNT-U4] A **trash bin** is a container in which people throw away items. **kosz na śmieci**

tray [N-COUNT-U12] A **tray** is a flat piece of wood, plastic or metal, with raised edges, that a person holds in order to carry things like plates or drinks. **taca**

trendy [ADJ-U5] A person or business that is modern and fashionable can be considered **trendy, modny, popularny**

tub [N-UNCOUNT-U4] A **tub** is a large container that holds a lot of water and that people use to clean themselves in.
wanna

turn tables [V PHRASE-U9] To **turn tables** is the completion of service for a table of customers at a restaurant, allowing the employees to prepare the table for a new set of customers. **zmieniać nakrycia**

turndown service [N-UNCOUNT-U2] **Turndown service** involves preparing a bed for a guest to sleep in, changing the towels and other services. **przygotowanie pokoju dla kolejnego gościa**

upon arrival [ADV PHRASE-U1] To do something **upon arrival** is to do it just after getting to a place. **po przybyciu**

urn [N-COUNT-U13] An **urn** is a large and round container with a lid. It is used for serving coffee or other hot drinks.
naparzacz

vacuum [V-I or T-U4] To **vacuum** something is to use a machine to suck small pieces of dirt from it. **odkurzać**

vendors [N-COUNT-U15] **Vendors** are people who sell things. **sprzedawcy**

VIP [N-COUNT-U4] A **VIP** is a “very important person”. **ważna osobistość**

wait time [N-UNCOUNT-U9] **Wait time** is the amount of time customers have to wait until the business is ready to serve them. **czas oczekiwania**

walk-in freezer [N-COUNT-U14] A **walk-in freezer** is a large, cooled room used for storing frozen food. **chłodnia**

well done [ADJ-U11] If meat is **well done**, it is cooked until is grey or brown throughout and is warm. **dobrze wysmażony**

with reference to [PREP PHRASE -U3] If something is written **with reference to** something else, it is about something else.
w odniesieniu do