

Subject: Re: Revision deadline extension - 190913-012148 [190913-012148]
Date: Friday, 13 September 2019 at 21:25:55 British Summer Time
From: Researcher Support
To: Jeremy Bryans

Dear Dr. Bryans,

Thank you for your email and my apologies for the inconvenience this matter has caused you.

With regard to your request, please be advised that I have send a follow up email to the Editor requesting an extension of your revision due date.

For the meantime please continue to revise your paper. I will let the Editor to contact you directly for confirmation.

If there is anything that you need assistance with, please feel free to contact me again.

Kind regards

Lyssa Abat
Researcher Support
ELSEVIER

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From: Administrator
Date: 13/09/2019 02.28 PM

Dear Customer,

Thank you for submitting your question. This is to confirm that we have received your request and we aim to respond within 24 hours.

For future correspondence about this question, please provide this reference number: [190913-012148]. Please do not change the subject line of this email when you reply.

You can reach our support center at: <https://service.elsevier.com/app/home/supporthub/publishing>

Kind regards,
Elsevier Customer Service

From: Jeremy Bryans
Date: 13/09/2019 02.28 PM

I contacted the Editor requesting an extension to the deadline but have not yet received an answer. The paper is FGCS_2018_2110_R1

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