

## CBG MOBILE APP SIGN UP

1. Customer download **CBG MOBILE APP** from **APP STORE**
2. Open the APP after installation



### Make Payments

Make secure payments to various merchants using our Payment services

**SKIP**

3. Select Personal Account for individual customers and select SME/ BUSINESS ACCOUNT if it is SME/ BUSINESS



## CHOOSE YOUR ACCOUNT TYPE

PERSONAL ACCOUNT

SME/BUSINESS ACCOUNT

### REQUIRED INFORMATION FOR SELF ONBOARDING

#### INDIVIDUAL

- Account Number
- Domiciled Branch
- Mobile number
- Date of Birth


#### SME/BUSINESS

- Account Number
- Domiciled Branch
- Business Registration Number
- Date of Registration

If any of this information is inputted wrongly, signing up will fail.

## PERSONAL ACCOUNT

4. Enter mobile number in the field below



8:22

**PERSONAL ACCOUNT**

**Enter Your Phone Number:**

Phone Number

Phone Number Done

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
+ * #	0	< X

5. Click on next after entering mobile number



## PERSONAL ACCOUNT


**Enter Your Phone Number:**

0246450074



NEXT

6. In the Account setup page, ensure all fields are filled. The Referral code field is optional.



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## Account Setup

MOBILE NUMBER

0246450074

ACCOUNT NUMBER

05 06100001

REFERRAL CODE (Optional)

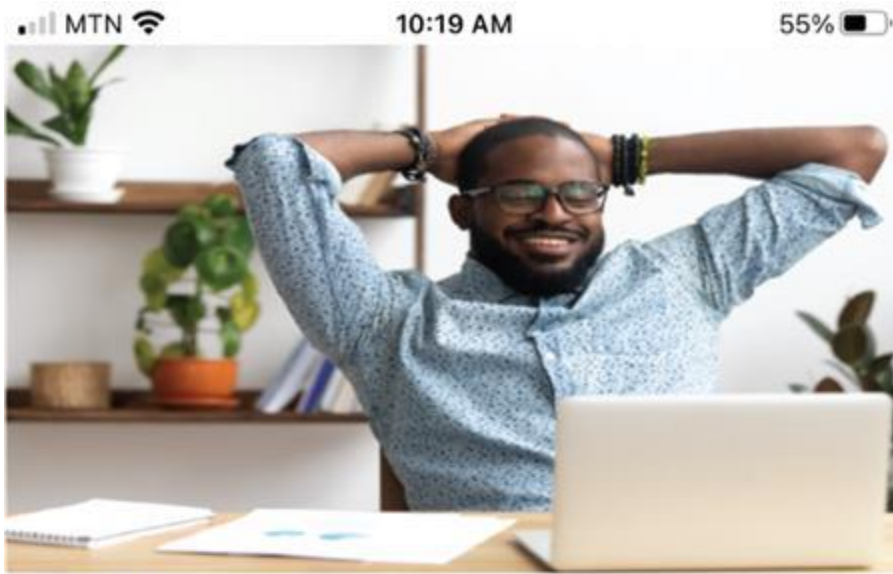
DOMICILE BRANCH

Manet Tower 3 Br-02

DATE OF BIRTH

2003-03-24

7. If customer has more than one account to his customer ID, he should use the first account that was created. (normally ends with **01**)
8. The domicile branch is the branch where the customer opened the account or the branch the account is tagged to. Kindly use T24 to check.



## Account Setup

ENTER PIN

CONFIRM PIN

ENTER PASSWORD

CONFIRM PASSWORD



NEXT

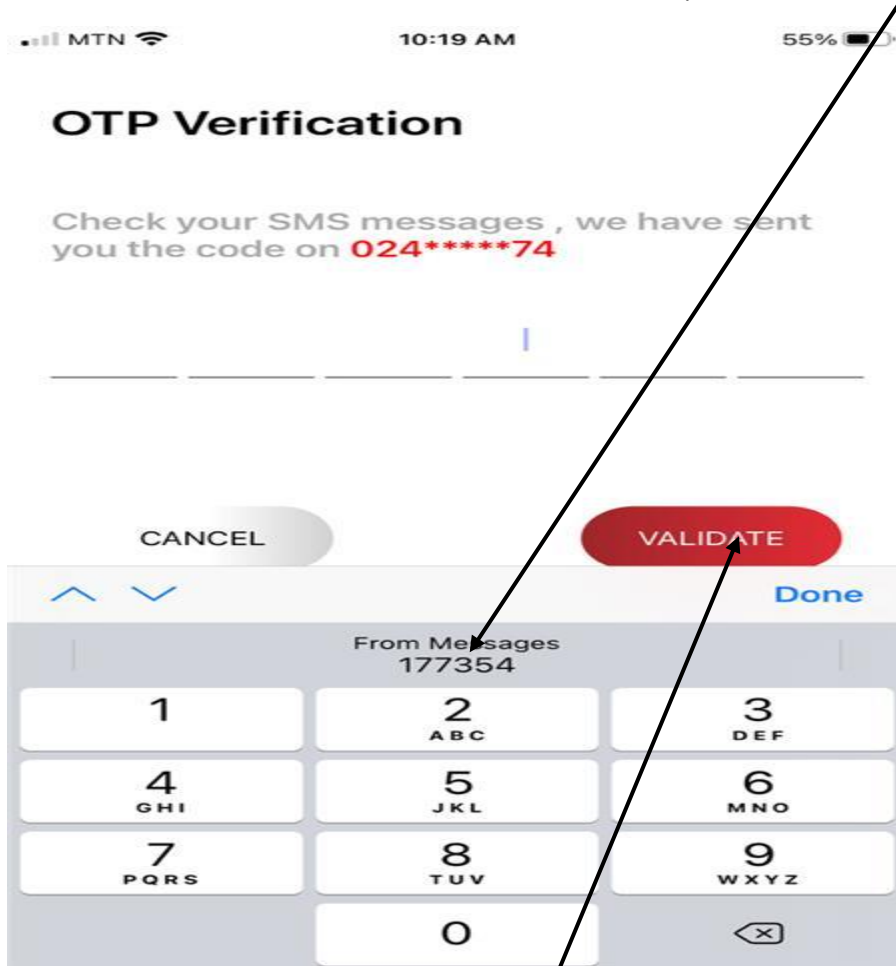
9. Pin should not be sequential. PIN is 6 numeric characters, must not begin with 0 and must not have a number in succession (such as 116573)

10. Repeat the PIN in this field

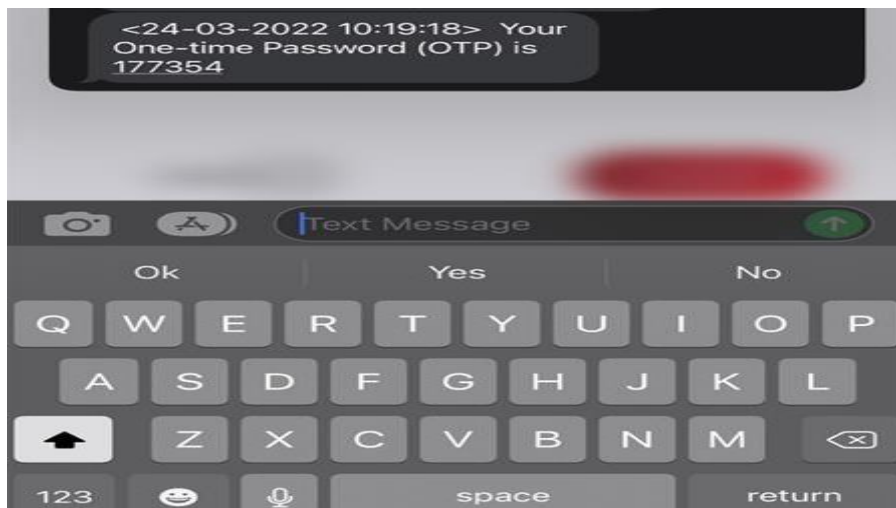
11. Password should be Alphanumeric and have a symbol in it. 8-12 characters long. At least one upper case and one lower case. There should be at least a symbol in there (@\*!). Example: Password@123

12. Repeat the password in the confirm password field and click on next to proceed.

13. An OTP verification code will be sent customer's phone number via SMS

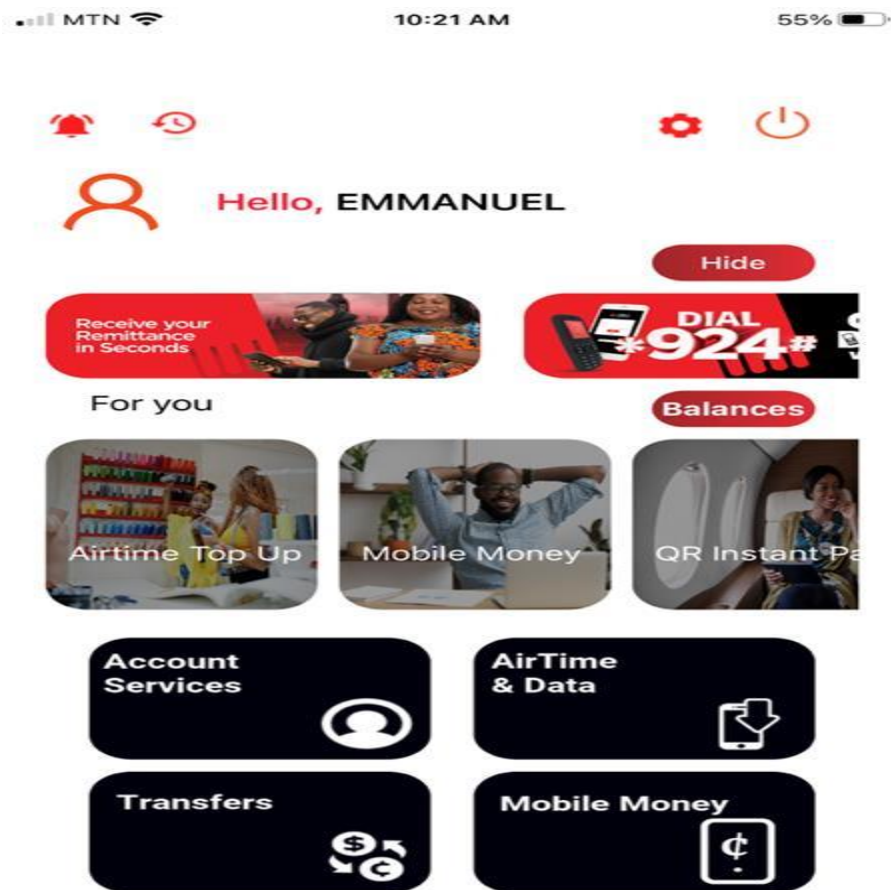


14. Customer enters OTP and click on validate.





14. A successful login will display the screen below.





## SME/BUSINESS ACCOUNT



## CHOOSE YOUR ACCOUNT TYPE

PERSONAL ACCOUNT

SME/BUSINESS ACCOUNT

Select SME/BUSINESS ACCOUNT



## SME/BUSINESS ACCOUNT

Enter Your Phone Number:

0246450074

Customer should input his number on T24 into this field

Phone Number Done

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
+ * #	0	< X



## Account Setup

MOBILE NUMBER

05-2134

ACCOUNT NUMBER

REFERRAL CODE (Optional)

DOMICILE BRANCH

Select

BUSINESS CERT N°

Customer should fill all these fields



## Account Setup

BUSINESS CERT N°

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Customer should input his business certificate number of his business

DATE OF INCORPORATION

Select Date

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Customer should select the incorporation date of his business. Note that all these are found on the customer's account

ENTER PIN

---

CONFIRM PIN

---

ENTER PASSWORD

Pin should not be sequential. PIN is 6 numeric characters, must not begin with 0 and must not have a number in succession (such as 116573)



## Account Setup

CONFIRM PIN

ENTER PASSWORD

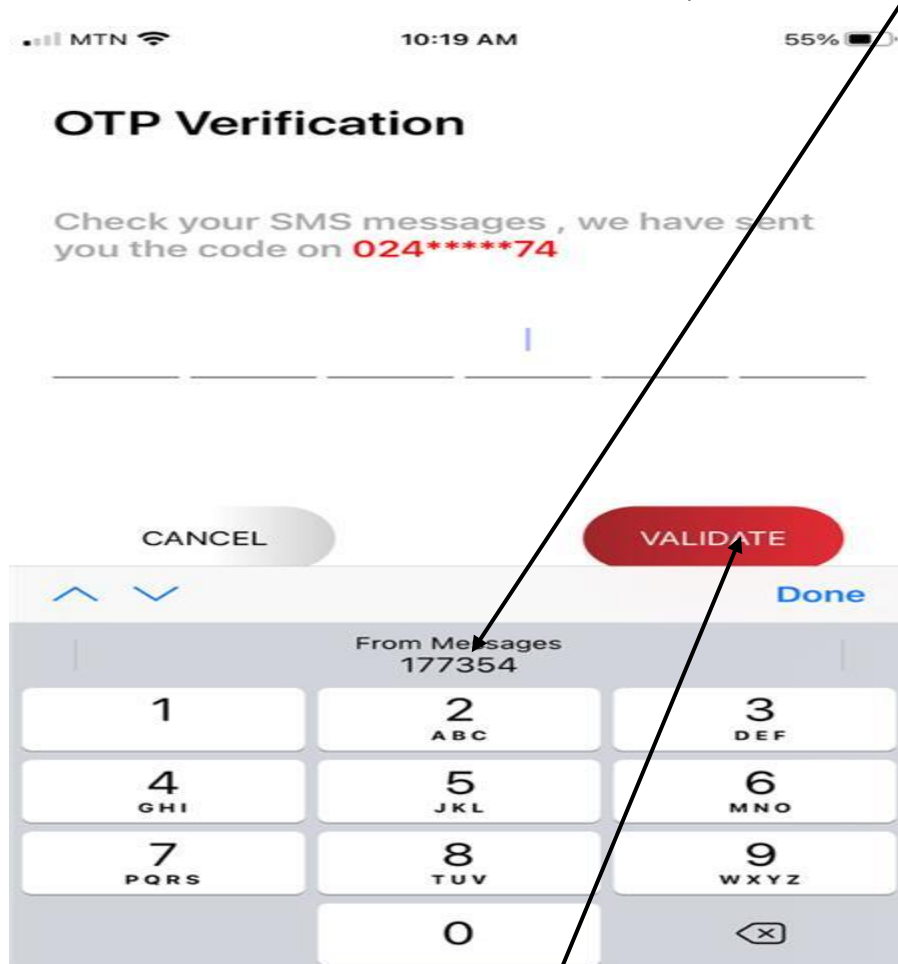
CONFIRM PASSWORD



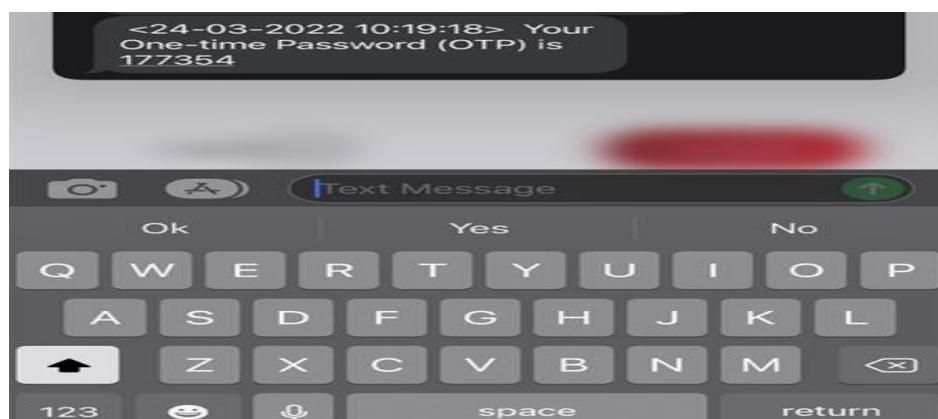
NEXT

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Customer enters OTP and click on validate.



A successful login will display the screen below.

