	RECALLS	
Serial No.	Issue/Complaint Type	SLA
10180	Recalls of Wrong MoMo transactions	17 Days

Product/Service

RECALLS

RECALLS
Responsible Department
E-BANKING OPERATIONS
Responsible Role
E-Settlement Officer
Escalation 1
abdul.dollah
Escalation 2
raymond.ekpale
Escalation 3
ziblila.atchulo