

Appendix B

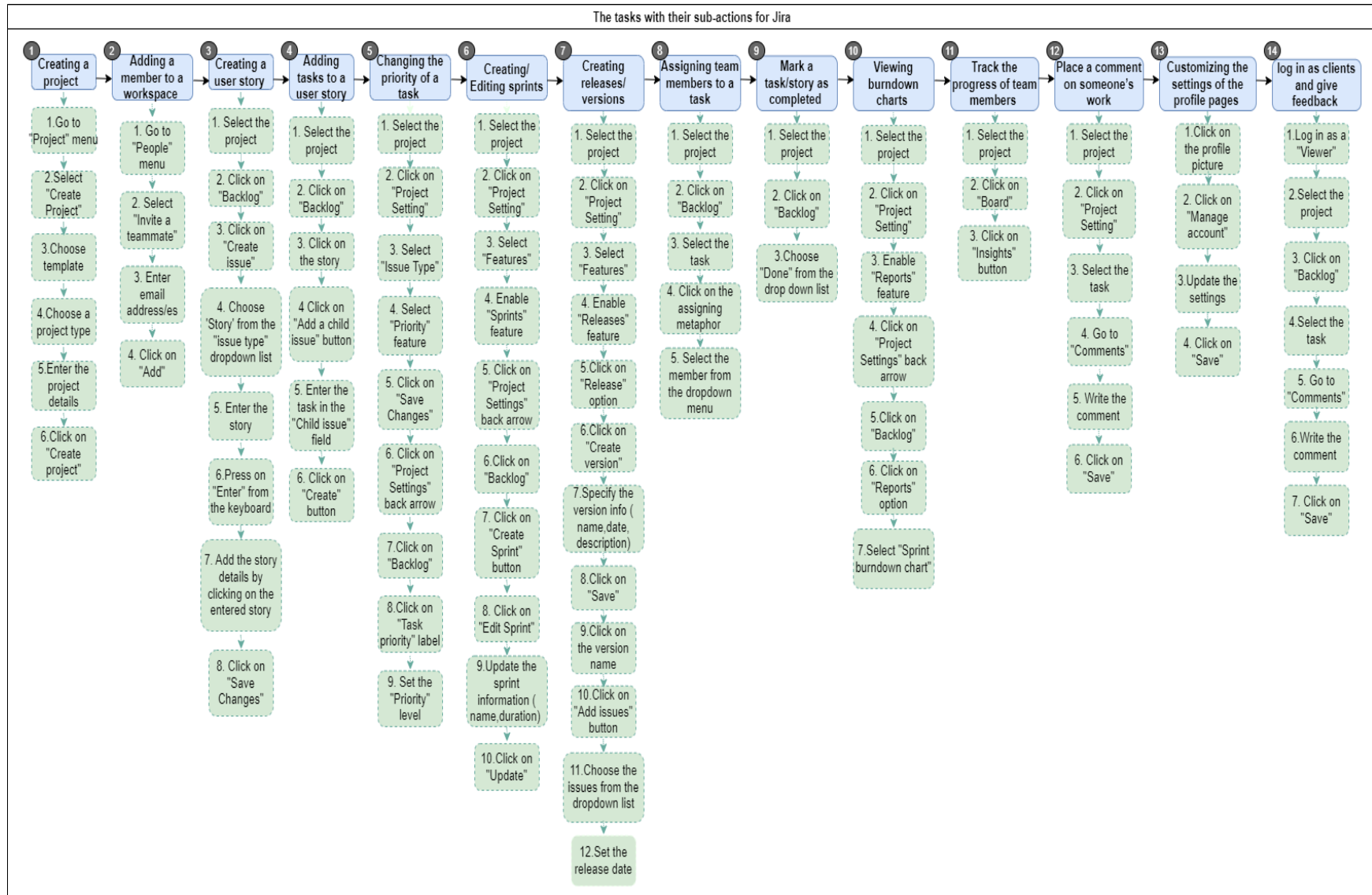


Fig. A. Task analysis (Jira).

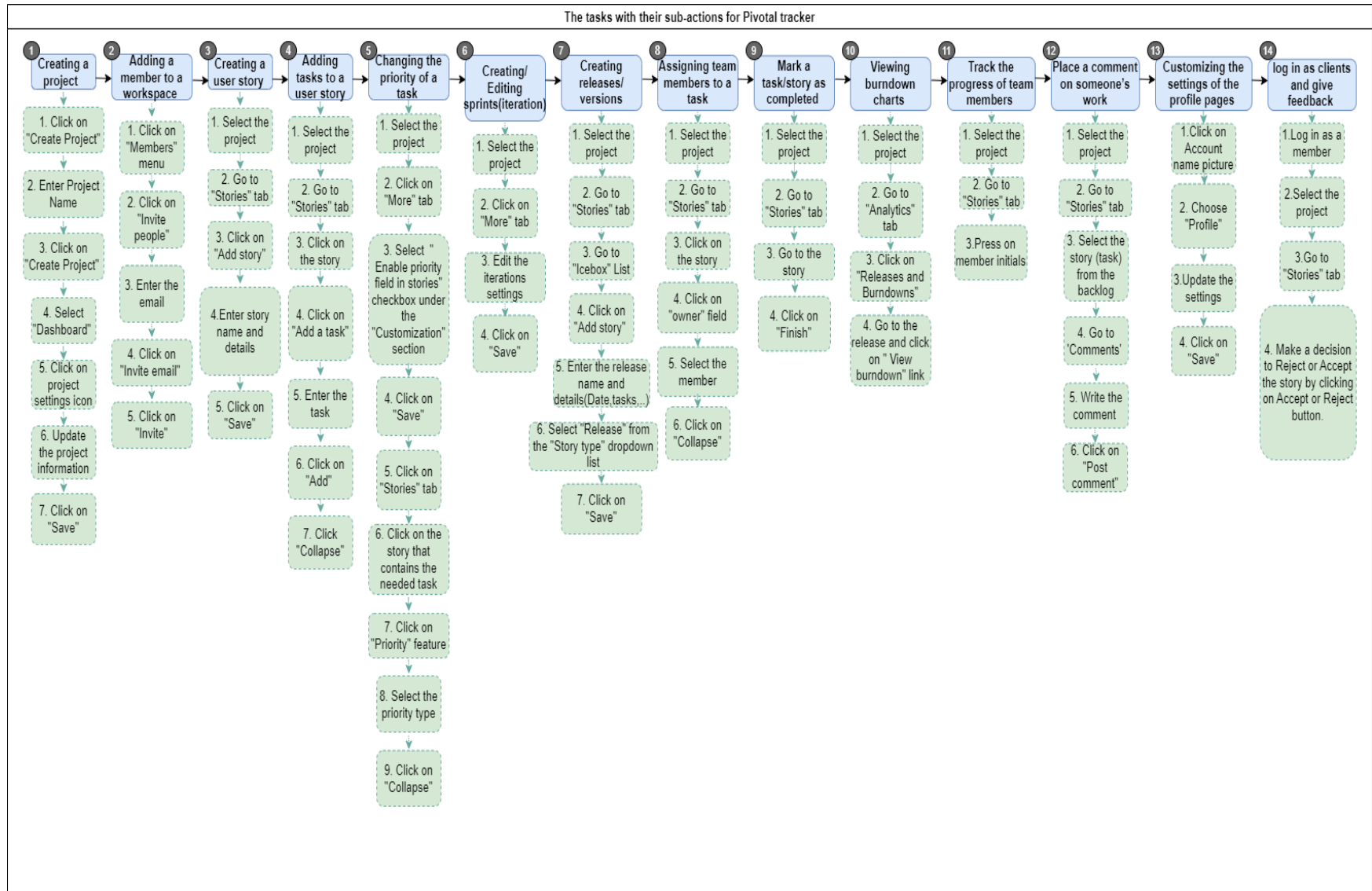


Fig. B. Task analysis (Pivotal Tracker).