

Questionnaire to Assess the Quality of the mUXEval Framework

This questionnaire evaluates the quality of the mUXEval Framework. The questionnaire consists of three main sections and open-ended questions to gather additional feedback.

- **Ease of use:** This criterion assesses the usability of the mUXEval framework. It evaluates whether the framework is flexible, unambiguous, and easy to use without requiring excessive effort or training.
- **User Satisfaction:** This criterion evaluates users' satisfaction with the framework's outcomes and whether it meets their expectations for evaluating UX in mobile applications.
- **Structure of the Framework:** The criterion's purpose is to identify any gaps in the framework structure and how to improve them.

Ease of use	Strongly Agree	Agree	Strongly Disagree	Disagree	Neutral
1. The mUXEval framework representation is easy to understand and learn.					
2. A basic understanding of UX and evaluation methods is required to use mUXEval framework.					
3. The steps in the framework are arranged clearly and logically.					
4. The framework effectively assists in selecting appropriate UX evaluation.					
5. The process of calculating the overall UX score is straightforward and well-defined.					
6. Minimal training is required to effectively utilize the mUXEval framework.					
7. The mUXEval framework can be applied to diverse application domains without significant difficulty.					
User Satisfaction	Strongly Agree	Agree	Strongly Disagree	Disagree	Neutral
1. The framework is flexible and adaptable to different project needs and constraints.					
2. The mUXEval framework effectively identifies the most critical aspects of UX with their evaluation for a given application.					
3. The framework provides valuable insights into the strengths and weaknesses of the application UX.					
4. Using the framework would improve the UX evaluation process.					
5. If the framework were available, I would use it in my domain of work.					
6. Using the mUXEval framework improves the overall UX of the application.					
7. It is critical to actualize the mUXEval framework as an automated tool to enhance its usability and efficiency.					
Structure of the Framework	Strongly Agree	Agree	Strongly Disagree	Disagree	Neutral
1. The three-step structure of the framework is appropriate and comprehensive.					
2. The three steps of the framework are valuable.					
3. Every step of the mUXEval framework is self-explanatory and requires no further clarification for adequate utilization					

4. The framework provides a systematic approach and is structured in a way that suits diverse UX evaluation scenarios.					
Open-ended questions	Response				
1. What is your overall impression of the mUXEval framework?					
2. Would you consider using it? Why?					
3. Do you have any suggestions for improving the mUXEval framework, like additional steps or components? If yes, please explain why.					
4. What is your opinion on the process of ranking UX aspects and evaluation methods?					
5. What is your opinion on the calculation of the overall UX score?					
6. What is your opinion on the time required to implement the framework in evaluating UX?					
7. How do you perceive the effectiveness of the framework in addressing UX evaluation in the context of mobile apps in comparison to existing approaches, you are aware of?					
8. What is your opinion on the framework's adaptability to different application domains?					

9. What are the potential limitations or challenges of using the mUXEval framework?