

GABRIEL HERNANDEZ

COMPUTER PROGRAMMER/CYBER SECURITY

613-914-7924 | OTTAWA, ON | GABHERNANDEZ@HOTMAIL.CA

Objective

Innovative computer programming student with experience in coding, debugging, and software development. Knowledge and experience using Linux such as Kali Linux, VS Code, and Java. Successfully contributed to project completion through keen programming abilities and initiative-taking participation in learning opportunities. Demonstrated ability to learn quickly and apply knowledge effectively. Experienced in demanding environments and adaptable to last-minute changes. Thrives under pressure and consistently earns high marks for work quality.

Skills & abilities

Proficient in a range of programming languages, with experience in developing and maintaining responsive, user-friendly, and visually appealing websites using modern web development such as VS code. Able to navigate the system's directories and filing system, manipulating files within the Linux Shell. Knowledge of Linux commands, and basic troubleshooting and debugging.

Experience

CANADA POST

Human Resource Data Analyst | January 2022 – September 2024

- Develop and implement HR reports using SAP HR and other reporting tools.
 - Perform data analysis to support business decision-making in HR.
 - Ensure data quality and integrity in HR systems by regularly analyzing the data.
 - Maintain data privacy and confidentiality in all HR data management processes.
 - Provide technical support and training to HR team members on HR reporting tools.
 - Participated in HR systems upgrades, and implementation projects as needed.
 - Ensured the integrity and accuracy of HR data through regular audits and validation.
 - Identified, corrected, and reported data entry errors via SAP.
 - Processed confidential tax form information with care and precision via SAP.
 - Facilitate the process of implementing changes to production including reviewing and providing approval of all HR transports into the production environments and representing the changes in a Change Control meeting.
 - Perform complex data analysis to support workforce planning, headcount, & turnover reporting and other metrics.
 - Develop and maintain complex HR reports & metrics using data from multiple HR data sources.
 - Act as an internal facilitator in order to train internal stakeholders appropriately.
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ROYAL BANK

Banking Advisor | February 2017 – February 2020

- Provide technical coaching to banking advisors for complex financing files.
- Assist verifications agents with collections doubts and concern and/or assist delinquent.
- Reviewed clients due to diligence documentation and questionnaires.
- Collaborated constructively with other stakeholders such as Compliance and Middle Office in the performance of their task.
- Assisted in the preparation of management information to enable tracking of progress versus KYC action plan targets.
- Recommended strategies to assist clients in achieving financial goals and objectives.
- Interviewed clients to determine current income, expenses, insurance coverage and tax status.
- Use of the salesforce tool systematically in my day-to-day business development.
- Closely monitored credit application submitted for analysis.
- Fostered and maintained good relationships with RBC Financial Advisors/clients to ensure that processes were integrated to support expected client service levels.
- Aid the banking team to ensure comprehensive information is received in a timely manner to prepare loan documents and deliver them to clients.
- Ensured follow-ups throughout the sale cycle.
- Monitored non-compliant files and develop strategies to rectify situations.

Education

HUMBER COLLEGE

Ottawa, ON | Computer Programming

Current GPA 3.5. Enrolled coursework in web development, database management, software development, operating systems, and algorithms and problem solving.

ALGONQUIN COLLEGE

Ottawa, ON | Business

Completed the business program at Algonquin College with a GPA of 3.0. Specialized knowledge of Accounting, Human Resources, and Project Management.

Communication

Excellent communication skills enable me to collaborate with clients, stakeholders, and cross-functional teams to deliver high-quality results.

Leadership

Coordinate project tasks and implement best practices to ensure timely delivery and high-quality.

References

Stephan Redhead

Human Resource Officer | Canada Post | 613.884.5568

Catherine Renaud

Human Resource VP | Canada Post | 613.899.7815