



# ELIZABETH JIKIEMI

## CONTACT

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## SKILLS

- Project Management
- Data Analytics
- PowerBI
- AWS
- Google & Microsoft Suites
- CRM Systems
- QuickBooks
- Epic

## CERTIFICATIONS

- Master Project Manager (MPM) – AAPM (2023)
- AWS Certified Solution Security Specialist (2021)
- AWS Certified Solutions Architect (2021)
- Business Analytics – Wharton School, University of Pennsylvania (2020)

## PROFESSIONAL SUMMARY

A mission-driven technology leader with 10+ years of work in digital transformation, data strategy, & CRM solutions for organizations. Known for leading cloud initiatives, improving fundraising outcomes, & aligning tech with social impact through ethical, strategic leadership.

## EDUCATION

- Harvard University, Graduate Certificate in Nonprofit Management (2025 expected)
- California Miramar University, Doctor of Business Administration (2026 expected)
- California Miramar University, MBA, Business Administration (2019)
- Olabisi Onabanjo University, BA, History & Diplomatic Studies (2008)

## PROFESSIONAL EXPERIENCE

### The Food Shelter Initiative — Founder & Programs Director | Hybrid | 2012–Present

- Supported over 200 families with job training, starter tools, and post-training employment guidance through community-based empowerment programs.
- Delivered food and grocery assistance to over 50,000 households across 12 years via coordinated drives, donor campaigns, and distribution partnerships.

### Exponent Partners — Senior Technical Project Manager | Remote | 2024–Present

- Lead Salesforce and Case Management & 3rd party app software implementations for 49+ nonprofit clients, ensuring mission alignment & strategic delivery using various methodologies (Agile, Waterfall, etc.).
- Collaborate with C-Suite to develop 5-year IS roadmaps and support digital transformation goals.

### Cross Catholic Outreach — Prospect Development Analyst | Remote | 2022–2024

- Thereby improved fundraising outcomes by 110% on average, supporting major individual gifts ranging from \$49K to \$857K through data-driven analysis.
- Led PCS donor data privacy and user security training, reducing exposure risk by 19% in three months

### Pacific Care — Business Analyst | California | 2019–2020

- Documented BRDs, use cases, user stories, RTMs, and test scripts across major platform upgrades.
- Collaborated with cross-functional teams on QA, wireframes, and agile development processes.

### ZTE Corporation — Project IT & Finance Manager | Nigeria | 2014–2017

- Oversaw end-to-end delivery of multimillion-dollar infrastructure projects, including vendor procurement, compliance, and stakeholder coordination.
- Implemented digital tracking systems for procurement and reporting, reducing manual processes and cutting operational costs by 55%.

## BOARDS & VOLUNTEER WORK

- Finance Director, Extended Reality Development Initiative (XRDI) – 2022 – Present
- Outreach Coordinator (Volunteer), PEARL Institute, New York – 2022 – Present

## AWARDS

- 100 Heroines – Nigeria at 100 (2014)
- Global Humanitarian of the Year – Women4Africa UK (2015)