Loan Prediction: Association Rules to Predict PEP Request

Introduction:

Personal Equity Plans (PEP) is a tax-free investment plan that allows those over the age of 18 to invest shares in companies. The overall goal of the plan is the encourage individual investment, through an approved plan and investment trust. One of the main incentives of choosing this investment path was that PEP garner higher capital growth at a greater rate than many other forms of investment.

To determine if a banks customer will want to obtain a PEP, exploration of the bank dataset must occur. This dataset contains attributes related to each person's demographic and banking information. By running Association Rules on the bank dataset, we can better predict which customers will want to obtain a PEP. Specifically, we will utilize an algorithm to find relationships among the variables by finding how often (frequent) a combination of items appears in the data. The frequent combinations in the data are called rules. By finding the rules from data, we can create reliable predictions that will ultimately help us better serve our customers and expand our network of buyers.

<u>Note</u>: Association Rule discovery using Weka was conducted on the bank dataset. However, due to a coffee-driven curiosity, Association Rule discovery was also conducted in R to generate plots and other visualizations to better demonstrate to the client. The R-walk-through for the Apriori algorithm on the bank dataset can be found at the end of each of the following sections.

Analysis:

The Data:

The bank dataset contained information regarding bank customer demographic, income, car ownership, account ownership, marital status, and personal equity plan purchase decisions. Additionally, each customer is given a unique identification number.

Weka: In Weka, the data was loaded as a .csv file, and then saved as a .arff file.

 $\underline{R:}$ First the environment was set up. We installed and loaded the following packages: readr, arules, dplyr, and plyr. Second, we set the working directory and loaded the .csv bank dataset and saved it as a new data frame (Figure 1.1)

```
~/st-707/hw_3/ ~/
> library(readr)
> library(dlyr")
> library(plyr)
> library(plyr)
> library(arules)
> #Load dataset
> setwd("c:\\Users\\parin\\Documents\\IST-707\\hw_3")
> bankdata <- read.csv("C:\\Users\\parin\\Documents\\IST-707\\hw_3\\bankdata.csv", na.strings = c(""))
> |
```

Figure 1.1

Data Preprocessing:

<u>Weka</u>: First, the ID column was removed using the remove-R1 filter method in the application. Figure 1.2 shows the attributes after.

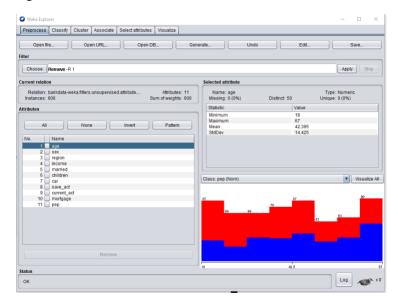


Figure 1.2

Next, we discretize income, age, and children. To discretize children, we will need to open the file as a notepad document. Next, we will simply remove the keyword "numeric" as the type for the "children" attribute in the ARFF file and replacing it with the set of discrete values as seen in Figure 1.3.

Figure 1.3

To discretize income and age, the filter.unsupervised.attribute.Discretize function in the Weka Explorer was used. We chose to divide both of these attributes into three intervals (bins). Figure 1.4.1 shows the object editor, while Figure 1.4.2 will show the object header for age. Figure 1.4.3 will show the object header for income.



Figure 1.4 1



Figure 1.42



Figure 1.4 3

Additionally, to maintain clear labels for standard naming conventions, a cleaning step on the notepad data of the newly discretized bank data was needed. The find-and-replace button was used to update the original labels with more condensed versions (Figure 1.5).

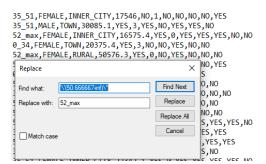
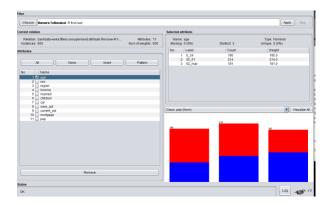


Figure 1.5

Finally, we run a filter function called NumericToNominal on all attributes.



<u>In R:</u> The steps conducted in R are similar to what was done in Weka. We removed the ID attribute first, then worked toward discretization of age and income. To convert them to factor variables we run the unsupervised discretion filter with equal binning frequency. And finally converted the children variable into factor since the Apirori rules method requires all variables be discrete or factor.

```
#####Data Preprocessing#####
            ##remove the ID attribute
bankdata$id<-NULL</pre>
            ##review
head(bankdata)
                                                                                                                                          income married children car save_act current_act mortgage 17546.0 NO 1 NO NO NO NO NO 30085.1 YES 3 YES NO YES YES 16575.4 YES 0 YES YES YES NO 20375.4 YES 3 NO NO YES NO
                                                                          region
INNER_CITY
TOWN
                               sex
FEMALE
                 40
51
23
57
57
                                            MALE
                                  FEMALE
FEMALE
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   NO
NO
NO
YES
                                                                          INNER_CITY
4 5 6
                                                                                                                                                                                                                                                                                   302
                                                                                                                TOWN
                                                                                                               TOWN 37869.6
                                   FFMAI F
                                                                                                                                                                                                                  YES
YES
                                                                                                                                                                                                                                                                                                   NO
NO
                                                                                                         RURAL
                                                                                                                                                                                                                                                                                                                                                   YES
                                                                                                                                                                                                                                                                                                                                                                                                                             NO
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  NO
                                  FEMALE
                                                                                                                                                                                                                                                                                                                                                    YFS
                                                                                                                                                                                                                                                                                                                                                                                                                          YFS
            ###Discretization
            bankdata$age<-discretize(bankdata$age, "frequency", categories = 6)
bankdata$income<-discretize(bankdata$income, "frequency", categories = 6)</pre>
       str(bankdata)
data.frame':
                                                                                                                                                                  of 11
levels
levels
levels
levels
3 0 2 0
levels
levels
levels
                                                                                                             600 obs.
ctor w/ 6
ctor w/ 2
ctor w/ 4
ctor w/ 6
                                                                                                                                                                                                         variables:
"[18,27)","[27,36)",..: 4 3 5 1 5 5 1 5 3 5 ...
"FEMALE","MALE": 1 2 1 1 1 1 2 2 1 2 ...
"INNER_CITY","RURAL",..: 1 4 1 4 2 4 2 4 3 4 ...
"[ 5014,14960)",..: 2 4 2 3 6 5 1 4 4 3 ...
"NO","YES": 1 2 2 2 2 2 1 2 2 2 ...
0 2 2 ...
                                                                                           600 obs.
Factor w/ 6
Factor w/ 7
               age
sex
                region
income
married
children
                                                                                                                                                                                                          NO , TES .

0 2 2 ...

"NO", "YES":

"NO", "YES":

"NO", "YES":
                                                                                                                                                             3
                                                                                                                                                                                                                                                                                            2 2 1
1 2 1
2 2 2
2 1 1
1 1 1
                                                                                                                                                                                                                                                                                                                                                                              2 2
1 2
1 2
1 1
1 1
                                                                                                                                                       2 2 2 2 2
                                                                                                                                                                                                                                                                                                                                                        1
                                                                                                                                                                                                                                                                                                                                                                    2
2
2
1
1
                                                                                                                                                                                                                                                                                                                                            1
2
1
2
                  car
                                                                                                                                                                                                                                                                                1
1
2
                 save_act
                                                                                                                                                                                                                                                                                                                                 2
1
1
                                                                                                                                                                                                                                                                                                                                                        1
2
1
2
                current_act:
mortgage :
                                                                                                                                                                    levels
            ##check out children varaible statis before turning into factor summary(bankdata$children)
Min. 1st Qu. Median Mean 3rd Qu. Max.
0.000 0.000 1.000 1.012 2.000 3.000
            Min. 1st Qu. Median Mean 3rd Qu. Max
0.000 0.000 1.000 1.012 2.000 3.00
bankdata$children<-factor(bankdata$children)
```

Association Rule Discovery & Description of Parameters and Experiments:

<u>Weka</u>: In Weka we can adjust our parameters to get more meaningful results. We have the option to adjust the following parameters:

- Delta which is the decrease rate of minimum support. The minimum support value will
 get lowered by this rate until the lowerBoundMinSupport or the numRules is reached.
- lowerBoundMinSupport- lowest bound for minimum support
- o metricType- the approach to ranking rule.
- o minMetric- the threshold for selecting rules; your confidence value
- o numRules- the confidence threshold, the number of best rules to be shown
- o outputItemSets- whether to output the item sets and their frequencies.
- upperBoundMinSupport- the upper bound for minimum support

In general, rules that satisfy both a minimum support threshold and a minimum confidence threshold are considered strong rules. These rules must be frequent itemsets and must satisfy min_support and min_confidence.

In this example (Figure 2.1), we have chosen to the metric confidence as the criteria. We chose to set the metricType to confidence and set the minMetric to 0.9. The higher the confidence, the more positive the rule. From the output we can see that the algorithm went through 18 cycles, with 60 instances. It ultimately returned 9 rules, if we wanted more we could have lowered our support and minMentric to 0.7.

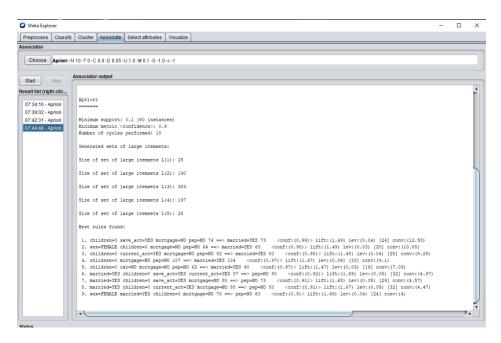


Figure 2 1

For the second metricType, we chose to adjust the parameter to measure Lift. We set the confidence value at 0.9 again. The itemset generated 270 instances over 11 cycles. Additionally, it found 10 rules (Figure 2.2)

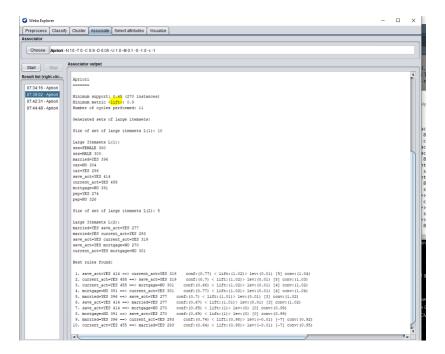


Figure 2 2

Finally, in Weka, we looked at the association rules for classifictioon. We restricted the right hand side of the rules to be the label PEP. "Car" was turned on in the Object Editor, and classIndex was kept as the default -1, since PEP was the last column. Finally, Metric Type wa set to confidence. The confidence value was set to 0.8 to reach 4 rules. Previously, when set at 0.9, only four rules gere generated.



Figure 2 3

<u>In R:</u> Association rule discovery was worked out in a similar method as what was done in Weka. We first started out by trying to find the rule support. This is the proportion of data rows where both the left and right sides of the rule meet the condition. In step 1 (Figure 2.4), we looked at the proportion of data with an age between 60 and 67 and save_act=Yes. We then ran the apriori algorithm with the default argument values and saved the rules as a variable. The output

of the algorithm shows the same parameters as the Weka output (input parameters, number of items, number of data rows, and number of rules generated). We also see that 101 rules are generated. For the sake of space, the output for these rules are shown in appendix A at the end of this document. Figure 2.5 shows the first 10 rules.

```
####### Association Rule Discovery########
    chi
                                                                                                                       married
          age
  age
dren car
[18,27):64
4 NO:205
[27,36):64
5 YES:209
[36,43):52
                         save_act
FEMALE:206
                                                  INNER_CITY:173
                                                                                [ 5014,14960): 64
                                                                                                                       NO:137
                                                                                                                                         0:1
                        NO: 0
MALE :208
                                                                    : 70
                                                                                 [14960,20263): 59
                                                                                                                                         1:
                                                  RURAL
                                                                                                                       YES:277
                              YES:414
                                                  SUBURBAN : 43
                                                                                  [20263,24947): 58
                                                                                                                                         2:
    43,50):76
                                                                                 [24947,31207): 62
                                                  TOWN
                                                                     :128
  [50,60):75
[60,67]:83
current_act
NO: 95
YES:319
                                                                                  [31207,41438): 71
[41438,63130]:100
                        mortgage
NO :270
YES:144
 > #run apriori method with default arguments
> rules<-apriori(bankdata)
Apriori
Parameter specification:
confidence minval smax arem aval originalSupport maxtime support minlen max
len target ext
0.8 0.1 1 none FALSE TRUE 5 0.1 1
10 rules FALSE
Algorithmic control:
filter tree heap memopt load sort verbose
0.1 TRUE TRUE FALSE TRUE 2 TRUE
Absolute minimum support count: 60
set item appearances ...[0 item(s)] done [0.00s].
set transactions ...[34 item(s), 600 transaction(s)] done [0.00s].
sorting and recoding items ... [34 item(s)] done [0.00s].
creating transaction tree ... done [0.00s].
checking subsets of size 1 2 3 4 5 done [0.00s].
writing ... [101 rule(s)] done [0.00s].
creating S4 object ... done [0.00s].
> rules
> rules
set of 101 rules
```

Figure 2.4

```
rhs
                                                         support
                                                                    confid
[age=[60,67]}
L.227448
                                                         0.1383333 0.8469
                                      {save_act=YES}
       [ 5014,14960)}
                                       {current_act=YES} 0.1333333 0.8000
        [41438,63130]}
                                       {save_act=YES}
                                                         0.1666667 1.0000
        [41438,63130]}
                                       {current_act=YES} 0.1350000 0.8100
                                       {current_act=YES} 0.1466667 0.8224
                                       {pep=YES}
                                                         0.1833333 0.8148
                                       {save_act=YES}
                                                         0.1016667 0.8356
     60,67],current_act=YES}
income=[41438,63130],pep=YES}
                                       {save_act=YES}
                                                         0.1016667 1.0000
                                                         0.1150000 1.0000
       =[41438,63130],mortgage=NO} => {save_act=YES}
        [41438,63130],married=YES} => {save_act=YES}
                                                         0.1133333 1.0000
```

Figure 2.5

Next, we chose to generate rules with specified minimum support and minimum confidence. We chose a support value of 0.4 and with a confidence of 0.7 (Figure 2.6). The method generated 7 rules. Looking at the rules, since the first one has a blank left item set. This means that the lift metric for that rule is one, and the left- and right-hand sides are independent. Therefore, we need to eliminate the blank dataset. This is done in Figure 2.7 using the minlen parameter. The rules are generated again, and the function comes back with 6 generated rules. We kept the confidence at 0.7 and the support at 0.4.

Figure 2.6

Figure 2.7

Finally, we chose to generate rules with only pep=NO or pep=YES on the right hand side. We used filters to generate rules with only the specified item sets. This method generated 17 Rules, with the minimum allowed rule length is 2 and the maximum length is 10. (Figure 2.8, 2.9). Finally, we sorted through the rules by the descending lift metric (Figure 2.10). This was done again for the Confidence metric to show rules generated when pep=No.The top five rules for when pep=no is pasted in results.

```
##Generating rules for only PEP= No/Yes
> rules_PEP-apriori(bankdata, parameter = list(supp=0.1, conf=0.8, minlen=2)
. appearance = list(rhs=c("pep=NO", "pep=YES"), default="lhs"))
Apriori

Parameter specification:
confidence minval smax arem aval originalSupport maxtime support minlen max
len target ext
0.8 0.1 1 none FALSE TRUE 5 0.1 2

10 rules FALSE

Algorithmic control:
filter tree heap memopt load sort verbose
0.1 TRUE TRUE FALSE TRUE 2 TRUE

Absolute minimum support count: 60
set item appearances ...[2 item(s)] done [0.00s].
set transactions ...[34 item(s)] done [0.00s].
sorting and recoding items ... [34 item(s)] done [0.00s].
creating transaction tree ... done [0.00s].
checking subsets of size 1 2 3 4 5 done [0.00s].
creating 1 transaction tree ... done [0.00s].
creating 1. [17 rules]) done [0.00s].
creating 1. [17 rules] done [0.00s].
```

Figure 2.8

> rules PEP			
set of 17 rules			
> inspect(rules PEP)			
Ths		rhs	suppo
rt confidence lift		1113	Suppo
[1] {children=1}	_	{pep=YES}	0.183
3333 0.8148148 1.784266		(pcp-123)	0.103
[2] {children=1.mortgage=NO}	=>	{pep=YES}	0 118
3333 0.8452381 1.850886		(pcp-123)	0.110
[3] {married=YES,children=1}	=>	{pep=YES}	0.123
3333 0.8314607 1.820717			
[4] {children=1.save act=YES}	=>	{pep=YES}	0.133
3333			
<pre>[5] {children=1,current_act=YES}</pre>	=>	{pep=YES}	0.140
0000 0.8316832 1.821204			
<pre>[6] {children=1,save_act=YES,current_act=YES}</pre>		{pep=YES}	0.105
0000 0.8630137 1.889811			
<pre>[7] {sex=FEMALE,married=YES,children=0}</pre>		{pep=NO}	0.130
0000 0.8297872 1.527216			
<pre>[8] {married=YES,children=0,car=NO}</pre>		{pep=NO}	0.133
3333 0.8000000 1.472393			
<pre>[9] {married=YES,children=0,mortgage=NO}</pre>	=>	{pep=NO}	0.173
3333 0.8965517 1.650095			
<pre>[10] {married=YES,children=0,save_act=YES}</pre>	=>	{pep=NO}	0.178
3333 0.8991597 1.654895			
<pre>[11] {sex=FEMALE,married=YES,children=0,mortgage=NO}</pre>	=>	{pep=NO}	0.105
0000 0.9000000 1.656442			
<pre>[12] {sex=FEMALE,married=YES,children=0,current_act=YES}</pre>	=>	{pep=NO}	0.100
0000 0.8450704 1.555344			
[13] {married=YES,children=0,car=N0,mortgage=N0}	=>	{pep=NO}	0.100
0000 0.8955224 1.648201 [14] {married=YES,children=0,car=N0,current_act=YES}		(non NO)	0.100
0000 0.8108108 1.492290	=>	{pep=NO}	0.100
[15] {married=YES,children=0,save_act=YES,mortgage=NO}		{pep=NO}	0.121
6667 0.9125000 1.679448	=>	{pep=no}	0.121
[16] {married=YES,children=0,current_act=YES,mortgage=NO}	_	{pep=NO}	0.133
3333 0.9090909 1.673173		(bcb-No)	0.133
[17] {married=YES,children=0,save_act=YES,current_act=YES}	=	{nan-NO}	0.133
3333 0.9195402 1.692405		(bcb-No)	0.133
3333 0.3233102 2.032103			

Figure 2.9

```
sortedPep<-sort(rules_PEP, by="
t(rules.sortedPep)</pre>
                                                              sagus
 fidence lift
=> {pep=YES} 0.105
=> {pep=YES} 0.118
                                                  => {pep=YES} 0.133
                                                 => {pep=YES} 0.140
                                                 => {pep=YES} 0.123
                                                 => {pep=YES} 0.183
1.073440
married=YES,children=0,current_act=YES,mortgage=NO} => {pep=NO}
9.090909 1.673173
ex=FEMALE,married=YES,children=0,mortgage=NO} => {pep=NO}
9.000000 1.656442
                                                             0.133
      =YES,children=0,save_act=YES}
                                                 => {pep=N0}
      =YES,children=0,mortgage=NO}
7 1.650095
                                                => {pep=N0}
         S,children=0,car=N0,mortgage=N0}
1.648201
                                                 => {pep=N0}
          046201
larried=YES,children=0,current_act=YES} => {pep=N0}
555344
              ed=YES,children=0}
                                                 => {pep=N0}
=> {pep=NO} 0.100
                                                 => {pep=NO} 0.133
                ren=0,car=NO}
```

Figure 2.10

In Figure 2.10, we see that some itemset on the left-hand side contain three items while others contain 1 item, etc. Therefore, we prepare for pruning the redundant rules. In Figure 2.11 we build a matrix where the first column is the itemset from the left and right side of the rules. The headings of the other columns are the rule numbers. Each intersection is either True or False. We can also use the which(redundant) command, like in Figure 2.12, to see that the redundant rule is number 13. Finally, in Figure 2.13, we remove the redundant rule and store the final pruned rules. We can see that we have 16 rules that remain.

Parin Patel

```
##find redundant rules - Prune (prep for visual)
subset.matrix<-is.subset(rules.sortedPep, rules.sortedPep)
subset.matrix[lower.tri(subset.matrix, diag=T)] <-F
redundant<-colSums(subset.matrix, na.rm =T)>=1
             {children=1,save_act=YES,current_act=YES,pep=YES}
                                 {children=1,mortgage=NO,pep=YE
                                 {children=1,save_act=YES,pep
                             {children=1,current_act=YES,pep
                                  {married=YES,children=1,pep=YE
                                                {children=1,pep=YES
{married=YES,children=0,save_act=YES,current_act=YES,pep
     {married=YES,children=0,save_act=YES,mortgage=NO,pep
{married=YES,children=0,current_act=YES,mortgage=NO,per
       {sex=FEMALE,married=YES,children=0,mortgage=NO,pep
                   {married=YES,children=0,save_act=YES,pep=NO
                    {married=YES,children=0,mortgage=NO,pep
            {married=YES,children=0,car=N0,mortgage=N0,pep
  {sex=FEMALE,married=YES,children=0,current_act=YES,pep
                     {sex=FEMALE,married=YES,children=0,pep=NO
       {married=YES,children=0,car=N0,current_act=YES,pep=N0}
FALSE
                          {married=YES,children=0,car=N0,pep=N0}
FALSE
```

Figure 2.11

Figure 2.12

```
remove redundant rule and store remianiny rules as rules.pruned
les.pruned<-rules.sortedPep[!redundant]
spect(rules.pruned)
                                                                                                                                  rhs
                                                                                                                                                        suppo
Ins
confidence lift
{children=1,save_act=YES,current_act=YES}
0.8630137 1.889811
{children=1,mortgage=NO}
0.8452381 1.850886
                                                                                                                           => {pep=YES} 0.105
                                                                                                                            => {pep=YES} 0.118
  ).8452381 1.850886
[children=1,save_act=YES]
).8421053 1.844026
[children=1,current_act=YES]
).8316832 1.821204
                                                                                                                           => {pep=YES} 0.133
                                                                                                                           => {pep=YES} 0.140
                                                                                                                            => {pep=YES} 0.123
                                                                                                                           => {pep=YES} 0.183
   (.5030300 1.0731/3

[Sex=FEMALE,married=YES,children=0,mortgage=NO]

0.9000000 1.656442

[married=YES,children=0,save_act=YES]

0.8991597 1.654895

[married=YES,children=0,save_act=YES]
                                                                                                                         => \{pep=NO\} 0.105
                                                                                                                           => \{pep=NO\} 0.178

      0.8991597
      1.654895

      fmarried=YES, children=0, mortgage=NO}
      => {pep=NO}
      0.173

      0.8965517
      1.650095
      => {pep=NO}
      0.100

      0.8450704
      1.555344
      => {pep=NO}
      0.130

      0.8297872
      1.527216
      => {pep=NO}
      0.130

      0.8108108
      1.492290
      => {pep=NO}
      0.100

      0.8108108
      1.492290
      => {pep=NO}
      0.133

      0.8000000
      1.472393
      => {pep=NO}
      0.133
```

Figure 2.13

Finally, in Figure 2.14, we run a summary of the pruned rules. This is done in the end to show the statistical metrics and input parameters. We can see the method generated 16 rules totals. The rule length and count are listed on the left side (2 3 4 5 and 1 4 5 6). Additionally, the summary of quality measures includes the minimum, 1st quartile, mean, median, 3rd quartile, and max value for the three measures: support, confidence, and lift. The mining inf shows the dataset name, data rows count, minimum support and max confidence of the Apriori method parameters.

Figure 2.14

Finally, in Figure 2.15, we generate the top 5 interesting rules from the 16 generated above.

Figure 2.15

Results:

Top 5 Most Interesting Rules & 3 items Listed Above For Each Rule:

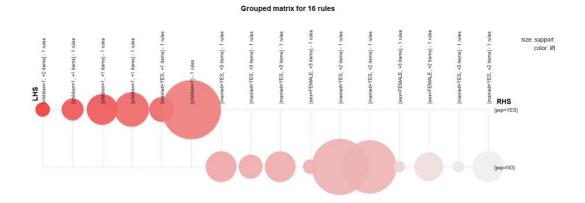
We will us use the Top 5 Most Interesting Rules produced by the R code and Weka. The Weka was used to generate when pep=NO, which generated 4 results. The R code was used for when pep=YES, and generated 16 results (Figure 2.12), but we have taken the top five of the sixteen for simplicity. In addition, for standardization, we generated the R code for when pep=No. It is similar to the Weka rules, but it was included for completeness. For the final five most interesting, we took 3 from pep=YES and 2 from pep=NO.

```
Best rules found:

1. married=YES children=0 save_act=YES current_act=YES 87 ==> pep=400 80 conf: (0.92)
2. married=YES children=0 save_act=YES mortgage=N0 80 ==> pep=10 73 conf: (0.91)
3. married=YES children=0 current_act=YES mortgage=N0 88 ==> pep=80 80 conf: (0.91)
4. sex=FEMALE married=YES children=0 mortgage=N0 70 ==> pep=80 63 conf: (0.9)
```

- 1. Customers who are married with no children, have a savings account and a current account are not likely to buy PEP.
 - a. In this first rule, the support is 0.133, and the confidence is 0.920.
- 2. Customers who are married, with no children who have a savings account, but no mortgage are not likely to buy PEP.
 - a. In this rule, the support is 0.122, and the confidence is 0.912.
- 3. Customers who have one child, a savings account, and a current account ARE likely to buy a PEP investment account.
 - a. In this rule, the support is 0.105 and the confidence is 0.863.
- 4. Customers who are have one child and a savings account ARE likely to buy PEP
- 5. Customers who have one child and no mortgage are likely to buy PEP.

From the rules, it can be concluded that customers who have one child are a very important target demographic because they will likely buy PEP. In addition, whether a customer has a mortgage account does not play a major factor in if they will open a PEP account. The below grouped matrix shows the spread of rules and their relation to whether pep=No or Yes.

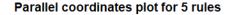


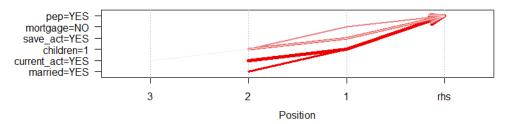
Discussion of One Rule:

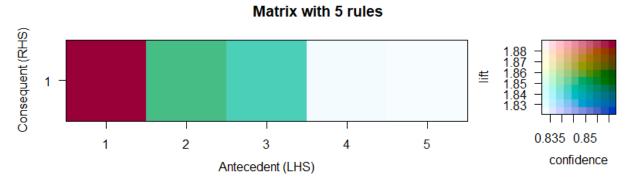
In the third rule, that states customers who have one child, a savings account, and a current account are likely to open a PEP Investment account, the support is 0.105. Considering that the dataset contains 600 instances, this means that customers that fit this demographic are represented in 63 transactions (600*0.105). In addition, the confidence is 0.836, this means that this demographic of customers has a probability of 0.836 of opening a PEP investment account. The lift is 1.8898, this references that the probability for customers with one child, a savings and current account, that open a PEP account is improved by 1.8898.

Conclusion:

When talking to my client, who knows very little about data mining, I would him them to look through the graphics and visuals to better understand which of their customers are buying PEP investment accounts. Looking at the graphics below you can see that the those who are married, with one child, a savings account, no mortgage, and a current account are more likely to open PEP. In addition, the Matrix With 5 Rules visual explains how confident we are with the first rule, which is that the those who are married, with one child, a savings account, no mortgage, and a current account are more likely to open PEP.







```
> ##matrix
> plot(Top5_Pep.pruned,method="matrix", measure=c("lift", "confidence"))
Itemsets in Antecedent (LHS)
[1] "{children=1,save_act=YES,current_act=YES}" "{children=1,mortgage=NO}"
[3] "{children=1,save_act=YES}" "{children=1,current_act=YES}
[5] "{married=YES,children=1}"
Itemsets in Consequent (RHS)
[1] "{pep=YES}"
>
```

Appendix A:

All 101 Initial Rules

incr	200+(21120)					
> msp	pect(rules) lhs		rhs	support	confidence	1i
[1] 48	{age=[60,67]}	=>	{save_act=YES}	0.1383333	0.8469388	1.2274
[2] 45	{income=[5014,14960)}	=>	{current_act=YES}	0.1333333	0.8000000	1.0549
[3]	{income=[41438,63130]}	=>	{save_act=YES}	0.1666667	1.0000000	1.4492
75 [4]	{income=[41438,63130]}	=>	{current_act=YES}	0.1350000	0.8100000	1.0681
32 [5]	{age=[18,27)}	=>	{current_act=YES}	0.1466667	0.8224299	1.0845
23 [6]	{children=1}	=>	{pep=YES}	0.1833333	0.8148148	1.7842
66 [7] 38	{age=[60,67], current_act=YES}	=>	{save_act=YES}	0.1016667	0.8356164	1.2110
[8]	<pre>{income=[41438,63130], pep=YES}</pre>	=>	{save_act=YES}	0.1016667	1.0000000	1.4492
75 [9] 75	<pre>{income=[41438,63130], mortgage=NO}</pre>	=>	{save_act=YES}	0.1150000	1.0000000	1.4492
[10] 75	{income=[41438,63130], married=YES}	=>	{save_act=YES}	0.1133333	1.0000000	1.4492
[11] 32	<pre>{income=[41438,63130], save_act=YES}</pre>	=>	{current_act=YES}	0.1350000	0.8100000	1.0681
[12] 75	<pre>{income=[41438,63130], current_act=YES}</pre>	=>	{save_act=YES}	0.1350000	1.0000000	1.4492
[13] 86	{children=1, mortgage=NO}	=>	{pep=YES}	0.1183333	0.8452381	1.8508
[14] 17	{married=YES, children=1}	=>	{pep=YES}	0.1233333	0.8314607	1.8207
[15] 26	{children=1, save_act=YES}	=>	{pep=YES}	0.1333333	0.8421053	1.8440
[16] 04	<pre>{children=1, current_act=YES}</pre>	=>	{pep=YES}	0.1400000	0.8316832	1.8212
[17] 04	<pre>{children=1, mortgage=NO}</pre>	=>	{current_act=YES}	0.1133333	0.8095238	1.0675
[18] 01	{sex=MALE, region=TOWN}	=>	{current_act=YES}	0.1083333	0.8024691	1.0582
[19] 01	{married=NO, mortgage=YES}	=>	{current_act=YES}	0.1000000	0.8108108	1.0692
[20] 45	{sex=FEMALE, married=NO}	=>	{current_act=YES}	0.1400000	0.8000000	1.0549
[21] 73	{married=NO, car=NO}	=>	{current_act=YES}	0.1400000	0.8235294	1.0859
[22] 71	{married=NO, save_act=YES}	=>	{current_act=YES}	0.1883333	0.8248175	1.0876
[23]	{children=0,					