**ASHRAF MAMUN**

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GitHub: <https://github.com/Paraga2mp?tab=repositories>

**HIGHLIGHTS OF SKILLS AND QUALIFICATIONS**

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* Graduating from Nova Scotia Community College in Apr 2021 with a major in IT Programming.
* Completed one and a half-year out of a 2-year diploma course with an average of 96% marks.
* A certified OCA-Java SE 8 Programmer.
* Knowledgeable in software development life cycle (SDLC) and software development methodologies like Agile and Waterfall.
* Experienced in working with relational databases.
* Skilled in financial analysis, reporting, and preparing and analyzing financial statements.
* Superior verbal and written communications skills.
* Experienced in budgeting and forecasting, variance analysis and reconciliation, and project management.
* A permanent resident to Canada and settled in Halifax, NS.
* Excellent analytical thinker, problem solver, team player, enjoy working in a fast-paced and challenging environment.

**TECHNICAL SKILLS**

Programming Language: Python, Java, JavaScript, C, C++, C#, Android, PHP, SQL.

Database: Oracle, SQL Server, MariaDB, MySQL.

Version Control: GitHub

Operating System: Windows, Mac, Linux

Other Tools: HTML, CSS, HTML5, Laravel

**CERTIFICATION**

Oracle Certified Associate – Java SE 8 Programmer.

**EDUCATION/TRAINING**

**Pursuing Diploma in IT Programming** Expected End Apr 2021

Nova Scotia Community College

**Master of Business Administration (MBA)** 2008

North South University, Dhaka, Bangladesh

**Bachelor of Science in Computer Science** 2003

East West University, Dhaka, Bangladesh

* Pursuing **Learning Cloud Computing: Core Concepts** by David Linthicum on LinkedIn Learning.
* Completed a 6-week course on ‘**Information Technology Professional (ITP)**’ completed on Feb 2020, organized by ISANS (Immigration Services Association of Nova Scotia) and IEC-BC (Immigrant Employment Council of BC).
* Completed a 6-week training on ‘**Soft Skills: Working with Others**’ in October 2018 organized by ISANS.
* Completed an 8-week training on ‘**Listening & Speaking at Work**’ in June 2019 from ISANS.

**PROJECTS**

**Human Vs Zombie Sept 2020 – Dec 2020**

Developed a programming project to create a simple modified 2D zombie-human simulation by applying OOP concepts.

Technology: C++, Simulation, Polymorphism.

GitHub Link: <https://github.com/Paraga2mp/HumansVsZombies>

**Screensaver Feb 2020 – Apr 2020**

Built a screen saver simulation where multiple shapes appear and move within the screen.

Technology: Java, JPanel, JFrame, OOP Concepts.

GitHub Link: <https://github.com/Paraga2mp/Screensaver>

**Social Media Feed Sept 2020 – Dec 2020**

A web application where all the users can see the posts and only authorized users can post and alter posts based on their privileges.

Technology: PHP, Laravel, MySQL.

GitHub Link: <https://github.com/Paraga2mp/SocialMediaFeed>

**Countries of the World Nov 2019 – Dec 2019**

A GUI app that let users to select a country from a list to see flag, population, total area, population density, and percentage of the world population live in this country. Users also can change this information.

Technology: Python, PyQt5

GitHub Link: <https://github.com/Paraga2mp/Countries-of-The-World-Python->

**Quiz App Nov 2019 – Dec 2019**

An android app allows users to take a quiz and can see the updated scores continuously.

Technology: Android.

GitHub Link: <https://github.com/Paraga2mp/QuizApp>

**WORK EXPERIENCE**

**Customer Service Representative Aug 2018 – Aug 2019**

Hinduja Global Solutions (HGS), Canada

• Resolved successfully challenging customers’ issues and dealt customers professionally

and with empathy, which helped to retain and repair the relationship with the customer.

• Provided solutions to 25-30 inquiries from customers every day regarding products and

services, billing, contract, and promoted the company’s products where necessary.

• Scored the top of the class of a 4-weeks training program and placed within the top 10% of the

representatives of the site every month.

**Business Coordinator, Business Analyst (Financial and Reporting Analyst) Feb 2009 – Mar 2018**

KDS GROUP, Chittagong, Bangladesh

* Promoted to Business Analyst from Business Coordinator in 3.5 years of service.
* Prepared various financial reports and ad-hoc reports including P&L, BS, cash flow statement, and analyzed reports to evaluate financial performance.
* Conducted financial analysis including monthly financial statements preparation and variance analysis, which led to corrective business actions, and facilitated 14% business growth over the previous 5 years.
* Expedited in preparing an annual budget of $80 million and monitored performances against benchmarks and resolved budget issues, which cut costs by 7%.
* Provided strategic business units (SBUs) comparative financial analysis, variance analysis, end year reviews to evaluate resource allocation and budgeting.
* Delivered financial analytical supports in capital budgeting and investment planning to choose the accurate project/decision.

**Business Associate Jan 2004 – Aug 2006**

Amico Laboratories Limited, Dhaka, Bangladesh

* Executed, analyzed, and presented various reports generated from the in-house build in ERP system that stimulated efficiency and accelerated 18% business growth in a year by evaluating business performance and business strategies.
* Streamlined and analyzed sales, collection, production, inventory reports according to management requirements.

**VOLUNTEER EXPERIENCE**

**Member, Recruitment Team, IT Job Fair Oct 2019 – Mar 2021**

Nova Scotia Community College

* Drafted and communicated to the companies to participate in the job fair and provided required information resulting 20% increase in industry participation in 2020.
* Communicated and encouraged students to participate to the job fair and communicated event related information successfully, resulting 15% increase in student participation over the previous years.

**PROFESSIONAL ASSOCIATIONS**

* Member, Digital Nova Scotia.
* Member, Canada’s Association of IT Professionals (CIPS).