

Ryan Paragas

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Professional Summary

Former careers have provided customer care and computer skills. Recently certified Electrocardiogram Technician through the National Health Association. I have always desired to get into the medical field, and with my skills acquired from former careers; I believe this to be the perfect step in the right direction.

Work History

Virtual Health Technician, 2020-2021

Uchealth

Cashier, 2019-2020

Sharky's Mexican Woodfire Grill and Bar

Field Technician, 2017-2019

Amtote International Inc.

- Calibrated new and existing equipment for optimal performance.
- Served as technical consultant on environmental policies to maintain regulatory compliance.
- Performed annual service visits and completed preventative maintenance on all systems.
- Kept detailed records of field measurements and data.
- Performed troubleshooting and diagnostics of malfunctioning machinery, tools, and components.
- Enacted successful repairs by applying technical skills and operations knowledge.

Shift Supervisor, 2015-2017

Starbucks

- Maintained clean and well-organized production areas to avoid violations or unnecessary work delays due to hazards or inefficient layouts.
- Worked with team members to improve performance and implement training updates.
- Completed opening and closing procedures, including setting up registers and checking products.

- Responded to and resolved customer questions and concerns.
 - Prepared, calibrated and monitored production machinery to maintain optimal production levels
and consistently achieved daily targets.
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Skills

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| • Customer service | • Staff management | • Strategic planning |
| • Interpersonal communication | • System monitoring | |
| • Self-direction | • Technical analysis | |