Form 4

Sample Acknowledgement of Letter of Claim

To: [Claimant]
[Address]
Dear Sir,
[Heading e.g. as per letter of claim]
We acknowledge receipt of your letter dated [] and the enclosures on [date of receipt].
[We are investigating your/your client's claim and will reply to you substantively soon.]
[or, if the defendant is ready to take a position on the claim, to state his position, e.g. We admit both liability and quantum and will be making full payment of your/your client's claim within 14 days.
or
We admit liability and are investigating quantum and will reply to you on quantum soon.
or
We admit quantum and are investigating liability and will reply to you on liability soon.]
Yours faithfully,
cc [Other defendants and their insurers]