

PROJECT TITLE: MARKETING CAMPAIGN PERFORMANCE INSIGHTS

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CONTENTS

Proj	ect Tit	tle: Marketing Campaign Performance Insights	0
I.	Prob	lem Statement:	2
II.	Data	set Details:	2
III.	P	roject Steps and Objectives:	3
1.	L	oad the Dataset:	3
2.	D	Descriptive Analysis:	3
3.	Е	xploratory Data Analysis (EDA) and Visualization:	6
	3.1	Campaign Performance:	6
	3.2	Customer Segmentation:	9
	3.3	Channel Effectiveness:	. 12
	3.4	Time-Based Analysis:	. 15
	3.5	Geographical Analysis:	. 18
4.	Ir	nsights and Recommendations:	. 21
IV.	Т	ools and Technologies:	. 22
V		clusion.	

PROBLEM STATEMENT:

In the highly competitive landscape of digital marketing, evaluating the success of marketing campaigns is crucial for optimizing return on investment (ROI) and improving overall performance. Despite having access to extensive data, a comprehensive analysis of key metrics—such as conversion rates, acquisition costs, and ROI—across various campaign types, channels, and audience segments remains a challenge. This project aims to analyze these metrics to uncover actionable insights, identify factors driving campaign success, and provide recommendations to enhance future marketing strategies.

DATASET DETAILS:

• Source: Marketing Campaign Dataset

• Data Dictionary:

Campaign_ID	Unique identifier for each campaign.
Company	Organization running the campaign.
Campaign_Type	Type of marketing effort (e.g., email, social media, influencer).
Target_Audience	Specific demographic targeted.
Duration	Campaign duration in days.
Channels_Used	Platforms or mediums used (e.g., email, social media).
Conversion_Rate	Percentage of successful actions.
Acquisition_Cost	Cost per customer acquisition.
ROI	Return on investment.
Location	Geographical area of execution.
Language	Language of campaign content.
Clicks	Total user interactions.
Impressions	Total views or displays.
Engagement_Score	A score (1–10) representing campaign interaction.
Customer_Segment	Group or category of customers targeted.
Date	Date on which the campaign occurred.

PROJECT STEPS AND OBJECTIVES:

1. LOAD THE DATASET:

1.1. Import the dataset from the provided CSV file using pandas.

```
# 1) Load the Dataset

# > Read the marketing campaign data from the CSV file into a pandas

DataFrame.

data = pd.read_csv('marketing_campaign.csv')

data
```

Campaign_ID	Company	Campaign_Type	Target_Audience	Duration	Channel_Used	Conversion_Rate	Acquisition_Cost	ROI	Location	Language	Clicks	Impressions	Engagement_Score	Customer_Segment	Date
0	1 TechCorp	Email	Women 25-34	30 days	Facebook	5.294193574	9344	62.94	1 Houston	English	3045	67836		5 Tech Enthusiasts	01/01/2
1	2 Innovate In	d Influencer	Women 35-44	45 days	Google Ads	3.326375241	8783	10.67	Washington	German	1944	66361		4 Foodies	01/01/
2	3 NexGen Sys	t Social Media	Women 25-34	45 days	Instagram	4.056375241	9111	73.2	2 Miami	Spanish	3156	86240		B Fashionistas	01/01/
3	4 Innovate In	d Email	Women 25-34	45 days	Instagram	4.496375241	7420	60.92	Seattle	Spanish	2388	58251		5 Foodies	01/01/
4	5 Data Tech S	ol Influencer	Men 25-34	30 days	Google Ads	4.405929621	2146	138.82	2 Chicago	English	1025	34407		5 Tech Enthusiasts	01/01/
5	6 NexGen Sys	t Social Media	Women 35-44	15 days	Google Ads	5.481448637	9416	-20.35	Washington	English	1500	52838		Outdoor Adventurers	01/01
6	7 Alpha Innov	ra Display	Women 35-44	30 days	Website	3.916375241	1065	1122.07	7 Washingtor	Spanish	2603	73970		5 Outdoor Adventurers	01/01
7	8 NexGen Sys	t(Influencer	Women 25-34	30 days	Facebook	4.516375241	5634	10.49	Los Angele	Mandarin	1245	30219		5 Foodies	01/01/
8	9 Innovate In	d Email	Women 25-34	45 days	Email	5.860946252	4110	-11.68	3 Washington	n English	726	33932		5 Tech Enthusiasts	01/01
9	10 NexGen Sys	st Email	Men 25-34	60 days	Google Ads	4.746375241	7923	-38.03	Washington	Mandarin	982	22593	4	4 Tech Enthusiasts	01/01
10	11 Data Tech S	ol Display	Women 25-34	45 days	Email	5.286375241	2090	497.63	L Atlanta	Mandarin	2498	51097		5 Health & Wellness	01/01/

2. DESCRIPTIVE ANALYSIS:

2.1. Print the first few rows to get an overview of the data.

```
# ➤ Print the first few rows of the dataset to get an overview of the data. print("Print the first 10 rows from the dataset")

data.head(10)
```

2.2. Determine the number of rows and columns.

```
[12]: # ➤ Obtain the number of rows and columns in the dataset.

print("Number of rows and columns in the dataset (Rows , Columns): ",data.shape)

Number of rows and columns in the dataset (Rows , Columns): (22029, 16)
```

2.3. Summarize the dataset with data types, non-null counts, and descriptive statistics.

```
print("concise summary of the dataset")
print("***********************************
data.info()
concise summary of the dataset
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 22029 entries, 0 to 22028
Data columns (total 16 columns):
# Column
                     Non-Null Count Dtype
    Campaign_ID
                     22029 non-null int64
0
    Company
                     22029 non-null object
    Campaign_Type
                     22029 non-null object
    Target_Audience 22029 non-null object
4
    Duration
                     22029 non-null object
    Channel Used
                     22029 non-null object
5
    Conversion_Rate 22029 non-null float64
6
    Acquisition_Cost 22029 non-null int64
7
                     22029 non-null float64
8
9
    Location
                     22029 non-null object
10 Language
                     22029 non-null object
                     22029 non-null int64
11 Clicks
                     22029 non-null int64
12
    Impressions
13 Engagement_Score 22029 non-null int64
14 Customer_Segment 22029 non-null object
                     22029 non-null object
dtypes: float64(2), int64(5), object(9)
memory usage: 2.7+ MB
```

		<pre># > Generate descriptive statistics for numerical columns. print("Descriptive statistics for numerical columns") print("************************************</pre>										
count 22029,000000												
mean 11015.000000 4.757232 5522.740842 182.863648 2223.807572 50610.402787 6.582323 std 6359.368876 0.960393 2597.666260 301.619721 1394.166380 28542.979123 1.458804 min 1.000000 2.015723 1000.00000 -98.300000 30.000000 1001.000000 4.000000 25% 5508.000000 4.130705 3286.000000 -4.080000 1067.000000 25804.000000 5.000000 50% 11015.000000 4.761527 5525.000000 93.650000 2088.000000 50858.000000 7.000000 75% 16522.000000 5.429335 7766.000000 247.310000 3212.000000 75165.000000 8.000000	16]:		Campaign_ID	Conversion_Rate	Acquisition_Cost	ROI	Clicks	Impressions	Engagement_Score			
std 6359.368876 0.960393 2597.666260 301.619721 1394.166380 28542.979123 1.458804 min 1.000000 2.015723 1000.00000 -98.300000 30.000000 1001.00000 4.000000 25% 5508.000000 4.130705 3286.000000 -4.080000 1067.000000 25804.00000 5.000000 50% 11015.000000 4.761527 5525.000000 93.650000 2088.000000 50858.000000 7.000000 75% 16522.000000 5.429335 7766.000000 247.310000 3212.000000 75165.000000 8.000000		count	22029.000000	22029.000000	22029.000000	22029.000000	22029.000000	22029.000000	22029.000000			
min 1.000000 2.015723 1000.000000 -98.300000 30.000000 1001.000000 4.000000 25% 5508.00000 4.130705 3286.000000 -4.080000 1067.000000 25804.00000 5.000000 50% 11015.000000 4.761527 5525.000000 93.650000 2088.000000 50858.000000 7.000000 75% 16522.000000 5.429335 7766.000000 247.310000 3212.000000 75165.000000 8.000000		mean	11015.000000	4.757232	5522.740842	182.863648	2223.807572	50610.402787	6.582323			
25% 5508.000000 4.130705 3286.000000 -4.080000 1067.000000 25804.000000 5.000000 50% 11015.000000 4.761527 5525.000000 93.650000 2088.000000 50858.000000 7.000000 75% 16522.000000 5.429335 7766.000000 247.310000 3212.000000 75165.000000 8.000000		std	6359.368876	0.960393	2597.666260	301.619721	1394.166380	28542.979123	1.458804			
50% 11015.000000 4.761527 5525.000000 93.650000 2088.000000 50858.000000 7.000000 75% 16522.000000 5.429335 7766.000000 247.310000 3212.000000 75165.000000 8.000000		min	1.000000	2.015723	1000.000000	-98.300000	30.000000	1001.000000	4.000000			
75% 16522.000000 5.429335 7766.000000 247.310000 3212.000000 75165.000000 8.000000		25%	5508.000000	4.130705	3286.000000	-4.080000	1067.000000	25804.000000	5.000000			
		50%	11015.000000	4.761527	5525.000000	93.650000	2088.000000	50858.000000	7.000000			
max 22029.000000 7.469907 9999.000000 3109.790000 6887.000000 99999.000000 9.000000		75%	16522.000000	5.429335	7766.000000	247.310000	3212.000000	75165.000000	8.000000			
		max	22029.000000	7.469907	9999.000000	3109.790000	6887.000000	99999.000000	9.000000			

2.4. Count unique values in critical columns (e.g., Campaign_ID, Location).

```
Data exploration:

[19]: # >> Print the number of unique Campaign_ID values in the dataset.

print("Number of unique Campaign_ID values in the dataset: ",data['Campaign_ID'].nunique())

Number of unique Campaign_ID values in the dataset: 22029
```

2.5. List the unique values of the Location and Customer_Segment columns.

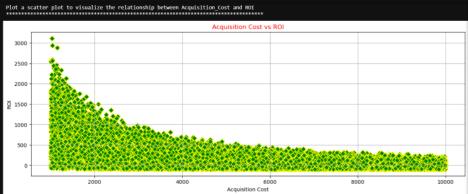
2.6. Count the occurrences of each category in the Campaign_Type and Channel_Used and columns.

```
[23]: #⊁ Count the occurrences of each category in the Campaign_Type and
    print("Count the occurrences of each category in the Campaign_Type and Channel_Used columns:")
    print(data['Channel Used'].value counts())
    Count the occurrences of each category in the Campaign_Type and Channel_Used columns:
    Campaign_Type
    Display
               4450
    Search
    Social Media 4412
    Email
               4388
    Influencer
               4338
    Name: count, dtype: int64
    ********************************
    Channel_Used
    Facebook
             3742
    Google Ads
              3694
    Website
             3688
    Instagram
             3649
    YouTube
             3632
    Email
             3624
    Name: count, dtype: int64
```

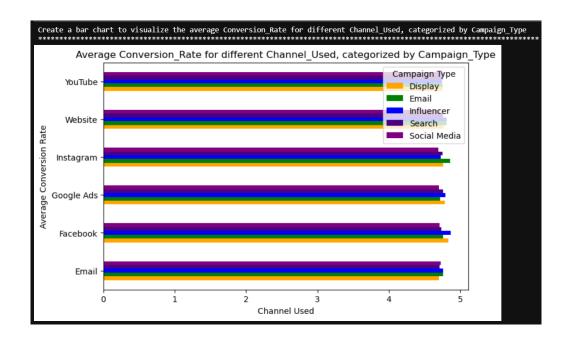
3. EXPLORATORY DATA ANALYSIS (EDA) AND VISUALIZATION:

3.1 CAMPAIGN PERFORMANCE:

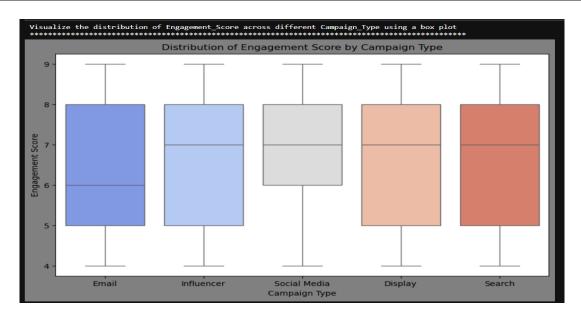
3.1.1 Scatter plot: Acquisition_Cost vs. ROI.



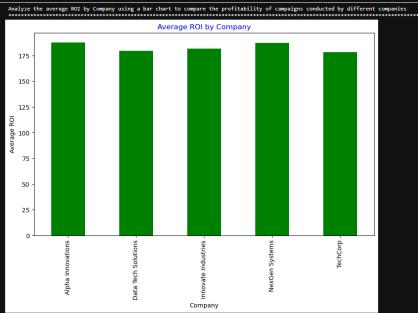
3.1.2 Bar chart: Average Conversion_Rate by Channels_Used, grouped by Campaign_Type.



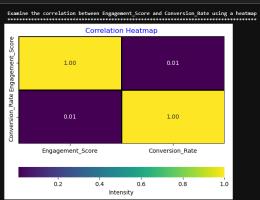
3.1.3 Box plot: Engagement_Score distribution by Campaign_Type.



3.1.4 Bar chart: Average ROI by Company.



3.1.5 Heatmap: Correlation between Engagement_Score and Conversion_Rate.



3.2 CUSTOMER SEGMENTATION:

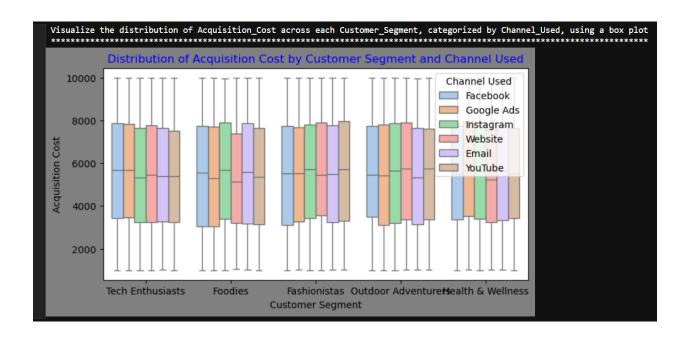
3.2.1 Count plot: Distribution of Target_Audience.



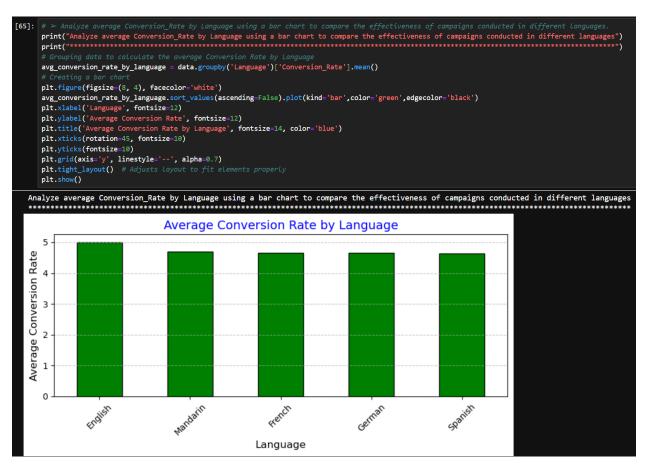
3.2.2 Bar chart: Customer_Segment with the highest Conversion_Rate by Language.

```
[53]: # > Identify which Customer_Segment has the highest Conversion_Rate for each Language using a bar chart.
        # Grouping by 'Language' and 'Customer_Segment' and finding the maximum conversion rate conversion_rate_by_segment = data.groupby(['Language', 'Customer_Segment'])['Conversion_Rate'].max().reset_index()
         plt.figure(figsize=(8, 6), facecolor='white')
         sns.barplot(
             data=conversion_rate_by_segment,
        data=conversion_rate_by_segment,
    x='Language',
    y='Conversion_Rate',
    hue='Customer_Segment',
    palette='pastel')
plt.xlabel('Language', fontsize=12)
plt.ylabel('Conversion Rate', fontsize=12)
plt.title('Conversion Rate by Customer Segment and Language', fontsize=14)
plt.legend(title='Customer Segment')
plt.tiptt.layout()
         plt.tight_layout()
         plt.show()
                                   Conversion Rate by Customer Segment and Language
                                                                                                                                              Customer Segment
       7
                                                                                                                                        Fashionistas
                                                                                                                                        Foodies
       6
                                                                                                                                        Health & Wellness
 Conversion Rate
                                                                                                                                        Outdoor Adventurers
                                                                                                                                        Tech Enthusiasts
      3
       2
       1
       0
                      English
                                                         French
                                                                                          German
                                                                                                                           Mandarin
                                                                                                                                                              Spanish
                                                                                       Language
```

3.2.3 Box plot: Acquisition_Cost by Customer_Segment, categorized by Channels_Used.

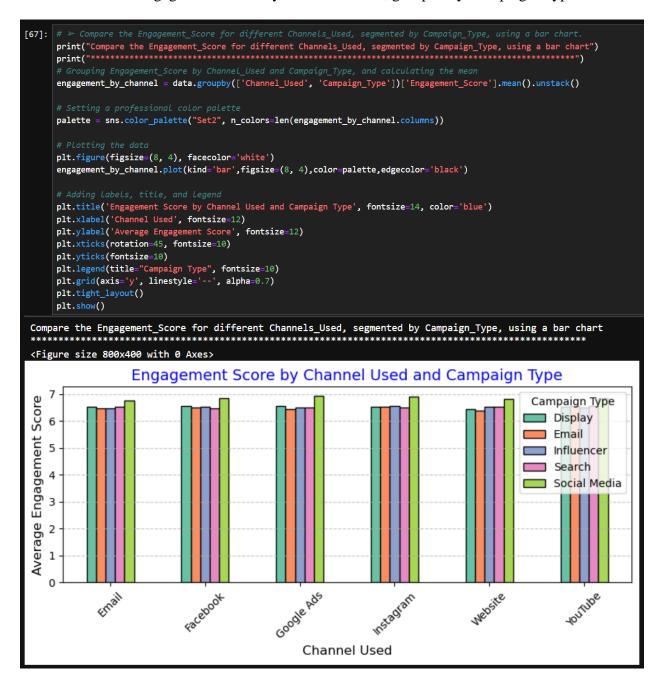


3.2.4 Bar chart: Average Conversion_Rate by Language.



3.3 CHANNEL EFFECTIVENESS:

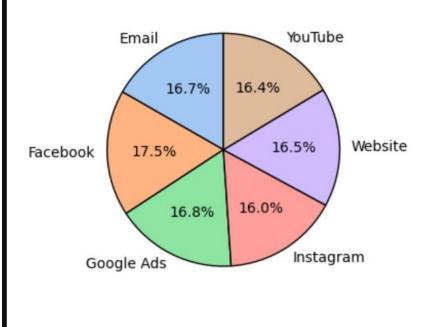
3.3.1 Bar chart: Engagement_Score by Channels_Used, grouped by Campaign_Type.



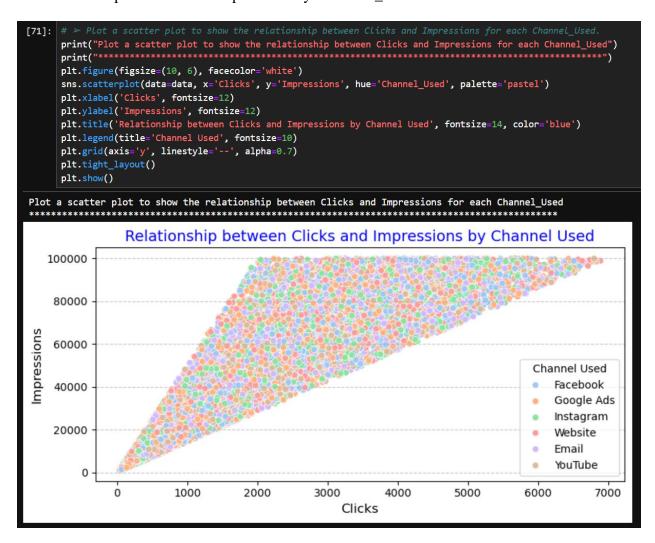
3.3.2 Pie chart: Total ROI across Channels_Used.

Show the distribution of total ROI across different Channels_Used using a pie chart





3.3.3 Scatter plot: Clicks vs. Impressions by Channels_Used.



3.4 TIME-BASED ANALYSIS:

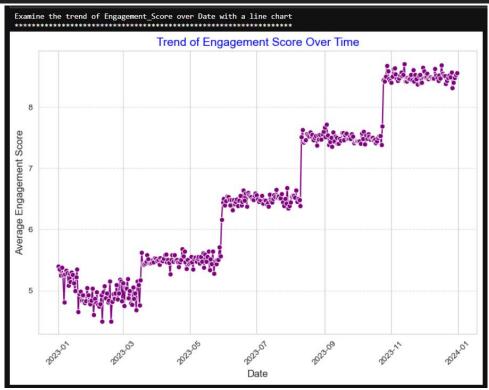
3.4.1 Histogram: Distribution of Duration.

```
[76]: # ➤ Plot the distribution of Duration using a histogram.
       print("Plot the distribution of Duration using a histogram")
print("*****************************")
       plt.figure(figsize=(10, 6), facecolor='white')
       plt.hist(data['Duration'], bins='auto', color='green', edgecolor='black', alpha=0.8)
       plt.xlabel('Duration', fontsize=12)
       plt.ylabel('Frequency', fontsize=12)
       plt.title('Distribution of Duration', fontsize=14, color='blue')
       # Adding grid for y-axis
       plt.grid(axis='y', linestyle='--', alpha=0.7)
       plt.tight_layout()
       plt.show()
Plot the distribution of Duration using a histogram
                                          Distribution of Duration
   10000
    8000
Frequency
    6000
    4000
    2000
           30 days
                                        45 days
                                                                     15 days
                                                                                                  60 days
                                                     Duration
```

3.4.2 Line chart: Conversion_Rate trends over time for each Company.

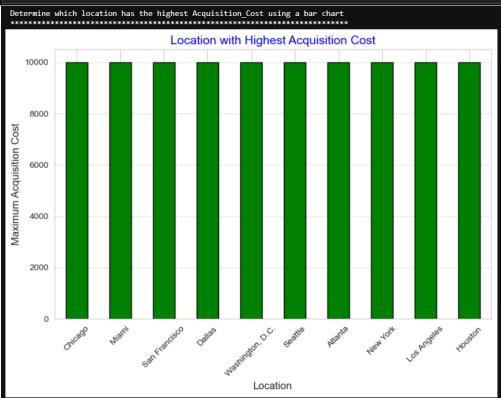
```
data['Date'] = pd.to_datetime(data['Date'], format='%d-%m-%Y')
    conversion_rate_by_date = data.groupby(['Date', 'Company'])['Conversion_Rate'].mean().reset_index()
    plt.figure(figsize=(8, 4), facecolor='white')
    sns.set_style("whitegrid")
    sns.lineplot(data=conversion_rate_by_date,x='Date',y='Conversion_Rate',hue='Company',palette='tab10',marker='o')
    plt.xlabel('Date', fontsize=12)
    plt.ylabel('Average Conversion Rate', fontsize=12)
    plt.title('Changes in Conversion Rate Over Time for Each Company', fontsize=14, color='blue')
    plt.xticks(rotation=45)
    plt.grid(axis='y', linestyle='--', alpha=0.7)
    plt.tight_layout()
    plt.show()
Analyze how the overall Conversion_Rate has changed over Date for each Company using a line chart
******************************
                    Changes in Conversion Rate Over Time for Each Company
              Company
  6.5
             Alpha Innovations
             Data Tech Solutions
  6.0
             Innovate Industries
Conversion
             NexGen Systems
  5.5
             TechCorp
   5.0
  4.5
Average
   4.0
```

3.4.3 Line chart: Engagement_Score trends over time.



3.5 GEOGRAPHICAL ANALYSIS:

3.5.1 Bar chart: Location with the highest Acquisition_Cost.



3.5.2 Bar chart: Conversion_Rate by Location, grouped by Target_Audience.

```
conversion_rate_by_location = data.groupby(['Location', 'Target_Audience'])['Conversion_Rate'].mean().unstack()
      plt.figure(figsize=(12, 6), facecolor='white')
      conversion_rate_by_location.plot(kind='bar', edgecolor='black', colormap='Set2')
      plt.xlabel('Location', fontsize=12)
plt.ylabel('Average Conversion Rate', fontsize=12)
plt.title('Conversion Rate by Location and Target Audience', fontsize=14, color='blue')
      plt.xticks(rotation=45, fontsize=10)
      plt.yticks(fontsize=10)
      # Adding a legend to identify the Target_Audience categories
plt.legend(title='Target Audience', fontsize=10)
      plt.grid(axis='y', linestyle='--', alpha=0.7)
      # Adjusting layout to avoid overlapping
plt.tight_layout()
      plt.show()
 Visualize the Conversion_Rate by different Location, categorized by Target_Audience, using a bar chart
 <Figure size 1200x600 with 0 Axes>
                 Conversion Rate by Location and Target Audience
    5
    4
 Average Conversion Rate
                                           Target Audience
                                         All Ages
                                        Men 18-24
                                        Men 25-34
                                        Women 25-34
                                        Women 35-44
                                           .....
                                                                 San Francisco
                                                                                 Washington D.C.
                                              Location
```

3.5.3 Pie chart: ROI proportion by Location.

```
[99]: # Grouping the data by 'Location' and summing up the ROI
    roi_by_location = data.groupby('Location')['ROI'].sum()

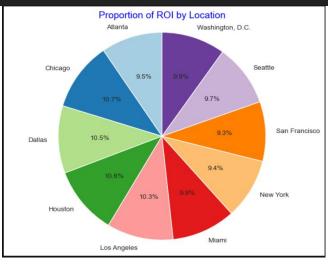
# Setting up the figure
    plt.figure(figsize=(8, 6), facecolor='white')

# Plotting the pie chart with labels and percentages
    plt.pie(roi_by_location, labels=roi_by_location.index, autopct='%1.1f%%', startangle=90, colors=plt.cm.Paired.colors)

# Adding a title to the chart
    plt.title('Proportion of ROI by Location', fontsize=14, color='blue')

# Equalizing the axis to make the pie chart circular
    plt.axis('equal')

# Display the pie chart
    plt.show()
```



4. INSIGHTS AND RECOMMENDATIONS:

- 4.1 Summarize findings for each analysis aspect.
 - Conversion Rate: The conversion rates vary significantly across different locations and target audiences. Some locations perform exceptionally well, while others lag behind.
 - **Engagement Score**: Higher engagement scores are observed in specific locations or for certain campaign types. However, some locations show lower engagement, indicating room for improvement.
 - Acquisition Cost: The acquisition cost is higher in certain regions, leading to inefficiencies. Some regions have a much lower acquisition cost, making them more cost-effective.
 - **ROI**: ROI is closely tied to both conversion rate and acquisition cost. Locations with higher conversion rates and lower acquisition costs yield better ROI, while others result in lower returns.
- 4.2 Provide actionable insights for optimizing campaign performance.
 - **Target High-Conversion Segments**: Focus on the locations and target audiences that exhibit high conversion rates to maximize returns.
 - **Refine Campaigns for Low-Engagement Locations**: Analyze the content and medium of campaigns in underperforming regions. Consider experimenting with new content formats or targeted outreach.
 - **Optimize Spending**: Shift marketing budget towards regions with lower acquisition costs while reviewing and improving the strategy for high-cost locations to reduce inefficiencies.
 - **Prioritize High-ROI Locations**: Allocate more resources to regions with a higher ROI. Continuously monitor ROI and adjust campaigns accordingly.
- 4.3 Suggest strategies to improve audience engagement and ROI.
 - Audience Segmentation and Personalization: Customize campaigns based on regional and demographic preferences to increase conversion rates and engagement.
 - Enhance Content Interaction: For regions with low engagement scores, integrate more interactive content (like polls, quizzes, or feedback surveys) to improve user interaction and engagement.
 - Leverage Cost-Efficient Channels: Focus on using marketing channels that provide high engagement and ROI at a lower cost, such as organic social media or email marketing.
 - **Regular Monitoring and Adjustments**: Track performance metrics regularly to identify which strategies are working. Adjust campaigns based on real-time data to maintain or improve ROI.

TOOLS AND TECHNOLOGIES:

- Python (pandas, matplotlib, seaborn, numpy)
- Jupyter Notebook
- CSV data format

CONCLUSION:

This project will provide actionable insights into marketing campaign performance, enabling businesses to refine their strategies, reduce costs, and maximize ROI. By leveraging data-driven approaches, the analysis will highlight factors contributing to success and guide future decision-making in digital marketing.