

# Paramveer Kaur

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## Objective

"I'm a professional with a strong sense of empathy looking for work in customer service. I've demonstrated my exceptional ability to connect with customers by consistently striving for excellence in both the retail sales and entertainment industries. For visitors, I can design wonderful experiences and guarantee their satisfaction.

## Skills

- I have a lot of people skills, and I get along well with both clients and coworkers.
- "I always prioritize our customers and ensure that they are completely satisfied with our service."
- "I work well under pressure, can handle multiple tasks at once, and have excellent prioritization skills."
- I'm highly organized and neat, and I pay special attention to the little things.
- "I'm good with money, and I've used cash registers before."
- "I have a positive outlook, work well with others, and always support my team."

## Experience

### WORKED AS A TEAM MEMBER AT MCDONALD'S MISSISSAUGA FOR 5 MONTHS

- Responsible for greeting guests, taking orders and processing payments.
- Responsible for preparing food and drinks, managing delivery and mobile orders.
- Keeping all the surfaces clean and sanitary to ensure the safety for our guests, fellow crew members and yourself.
- Assembling orders and packaging take-out and delivery.

## **WORKED AS A WAREHOUSE WORKER IN CANADIAN TIRE**

- RESTOCKING SHELVES
- ACCEPTING INCOMING ORDERS
- PROCESSING AND PACKING ORDERS
- COUNTING INVENTORY AND ENSURING ORDERS
- SHIPPING THEM ON TIME
- KEEP RECORD OF ALL OF THE ORDERS

## **WORKED AS A CASHIER AT NO FRILLS IN MISSISSAUGA**

- MANAGE TRANSACTIONS WITH CUSTOMERS USING CASH REGISTERS
- SCAN GOODS & ENSURE PRICING IS ACCURATE
- ISSUE RECIPIT, CHANGE & TICKETS
- REEDEM STAMPS & COUPONS
- CROSS SELL PRODUCTS & INTRODUCE NEW ONES

## **Education**

Course Duration- 2022-2024

Diploma in- Software Engineering Technician

Centennial College of Applied Arts and Technology, CA

## **References**

Available on request