

Paras Ikram

(Telecom & Network Engineer)

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Objective:

Dedicated Results-driven and detail-oriented Telecommunication Engineer seeking to leverage a strong foundation in network design, signal processing, and telecommunication systems to contribute to advanced communication projects. Committed to driving innovation, enhancing network efficiency, and delivering high-quality technical solutions, while continuously expanding my expertise in emerging technologies within the telecom industry.

Professional Experience:

- **JAZZ:** Provided frontline customer support, handling complaints, service activations, and technical troubleshooting at Jazz Customer Care Center.
- Hands on experience on Windows Server.
- Hands-on experience in configuring and implementing firewall rules on Cisco ASA to control network traffic between multiple network zones (Inside, Outside, DMZ).
- Hands-on experience in configuring secure device access by implementing Telnet, SSH, and AAA (Authentication, Authorization, Accounting) mechanisms on Cisco routers, including both local and remote authentication methods.

Education:

BS in Telecommunication Systems
Bahauddin Zakaria University, Multan

(2021-2025)
CGPA: 3.60 / 4.00 (7th Sem)

Certifications:

- JAZZ Internship Certificate
- E-Hunar CCNA Course
- Data Analysis from CISCO Academy
- HCCDA Cloud Computing (currently in progress)

Skills:

Programming: C/C++

Software: GNS3, Cisco Packet Tracer, SecureCRT, Microsoft Office

Languages:

- English (Conversational)
- Urdu (Fluent)