Scenarios - Music Streaming Application

1. Sign-Up Process for new user:

 Scenario: Anushka is a first-time user of the app and wants to create an account to start stream music.

Actions:

- Anushka clicks on sign-up button on the landing page.
- She is prompted to choose between signing up using email, phone no, or social media accounts(Google, Facebook, Apple).
- **Expected Outcomes:** Anushka successfully creates her account, and is directed to a personalised music dashboard.

2. Login Process for Returning users:

 Scenario: Saee has previously created an account and wants to log back into the app on a new device.

Actions:

- Saee clicks the login button and then directed to login page.
- There she enters the email-id and password which she previously logged in with.
- Expected Outcomes: Saee is able to log-in securely and can listen to music.

3. Accessing Premium Subscription:

• **Scenario:** Aarya has been using the free version of the app for a while, but now she wants to upgrade to premium plan to enjoy add-free music experience.

· Actions:

- Aarya clicks on the "Explore Premium" button in the app's menu.
- She is shown a comparison between the free and premium version, benefits of the upgrade are shown.
- She then clicks the premium plan (monthly, yearly).
- She then enters the card details and make payment. After successful payment, she is directed back to the homepage and now can use premium.
- Expected Outcomes: Aarya successfully upgrades to premium, and can enjoy an ad-free experience.

4. Navigating the Homepage:

• **Scenario:** Soham has just logged in the app and is exploring the homepage to find new music, playlist and recommendations.

Actions:

- Soham lands on the homepage, where he sees the personalised recommendations at the top.
- He scrolls through different sections like "Recently Added", "Top Charts", "New Releases".
- He clicks the recommendation album and starts streaming it immediately.
- He can explore through various genres and trending playlist based on his past listening habits.
- **Expected Outcomes:** Soham can easily navigate the homepage, discover new music, and listen to it without any hassle.