Building an IoT Monitoring System > Introduction

Not happy with the training? Please let us know and we will try to make it right During the training:
- If you feel that you are not happy with the content because it is confusing.
- If you expected the content to be more or less.
- If your doubts are not getting answered on time
- If the topics that you wanted to cover under IoT are not addressed
- Unhappy with the training for absolutely any other reason
then please let us know and we will try to correct it at earliest.

How to raise a ticket if you are unhappy:
If you are unhappy then please write to support@boltiot.com with the subject line: 'Unhappy with the training' and describe your expectations and we will try to meet your expectation. For us our students who are also our customers our highest priority and be assured that everyone in our team is available to ensure that you get the best experience.

Don't make assumptions. We will help you with anything you need and is a fair demand.
When you write the mail, please do not make an assumption that something cannot be solved. We only request you to just let us know what is it that is topping you from loving this training and we will try out best resolve the issue
even if this means adding an extra topic on the content you wanted to learn.

Where we cannot help
There are a few times we have refused to help students, these are typically cases where students have expected us to complete their enginering project and also write the project /document which they have to submit to the teacher.
We are here to teach concepts but not answer your exams. I hope you understand that something like this is an unfair demand. At the same time if you want to build any IoT project with the Bolt IoT Platform i.e. interfacing any sensor or actuator (Not just the ones included in the kit) then we will guide you.

In some cases, if we understand the IoT pltform other than Bolt then we will offer help in building your project with that platform as well but most of the time we may not have expertise in other platforms and hence we may refuse the help. But be assured that we will guide you in building any college project with Bolt provided you only want us to help you and not build it for you.

Escalate the issues

You can also escalate any of your issues to Mr.Pranav Pai Vernekar, CEO of Bolt IoT by calling him on (+91)7020581998. There is a chance that he might be busy in a meeting when you call. In that case please drop a text message that you are a student of the IoT training on Internshala and you are unhappy and you can expect a call back on the same day.