Functional Requirements:

# 1 Administrator :

* **Adding a customer**: The user can add a new customer and can set it aside. small print for consumers is often only seen by legitimate users.
* **Adding staff:** In this feature or column, the user can add a small print related to the staff.
* **Adds bank branches:** The agency is all about small bank publications and its lending branches.
* **View Customer`s Loan Details:** the author can view the different customers loan details.
* **Remove Staff:** The Administrator can remove staff according to the need.
* **Control Panel:** There is usually only one administrative account. Administrations can add users. When a user tries to enroll in a prison management system then the request goes to administration and if the administrator only confirms the user can sign up to it. Some admin rights are not described below:
* **Login user:** He can sign in with his id and password. The password is created so securely that the soul cannot think and makes it difficult for hackers to crack.
* **View Users:** He has access to his profile and may view other users' information and may see information about him.
* **Loan Approval Workflow:** Workflow for loan approval, including multiple stages.
* **Interest Rate Calculation:** Flexible interest rate calculation methods.Handling of interest rate changes during the loan term.
* **Loan Products:** Creation and management of various loan products.
* **Accounting Integration:** Integration with accounting systems for financial reporting.

Recording of loan-related transactions.

* **Customer Communication**: Automated communication with customers for application updates.
* **Reporting and Analytics:**  Generation of standard reports (e.g., loan portfolio, delinquency reports). Customizable reporting and analytics tools.

# 2 Customer :

* **Authentication:** Customer must be authenticated before accessing system.
* **Search Article**: User can search any article.
* **Borrow Loan**: The Customer can borrow a loan according to their requirement.
* **Request Another Loan**: If user wants to borrow another loan then he/she request another loan.
* **Check Account:** This use case is used to check account details.
* **Late Payment and Penalties:** Calculation and application of late payment fees.
* **View Profile:** Customer can view their profile.and if they want that they can edit their profile.
* **View Account Details:** Customer can view their account details like how much payment id done or pending or other details.
* **Make Payments:** Customer can make their pending payments in this.
* **Feedback:** The Customer can Give up their feedbacks about system.