

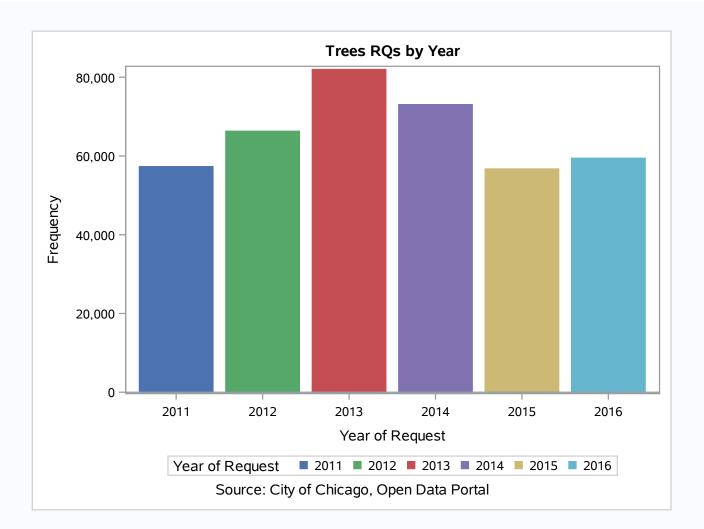
Chicago 311 Service Requests Tree Trims and Debris 2011-2016

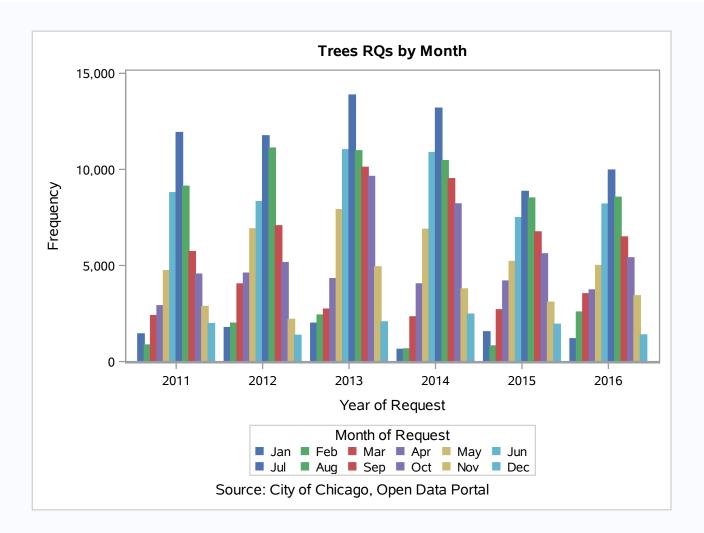
Request Type									
RQType	Frequency	Cumulative Frequency	Cumulative Percent						
Tree Debris	129128	32.7	129128	32.7					
Tree Trims	265550	67.3	394678	100.0					

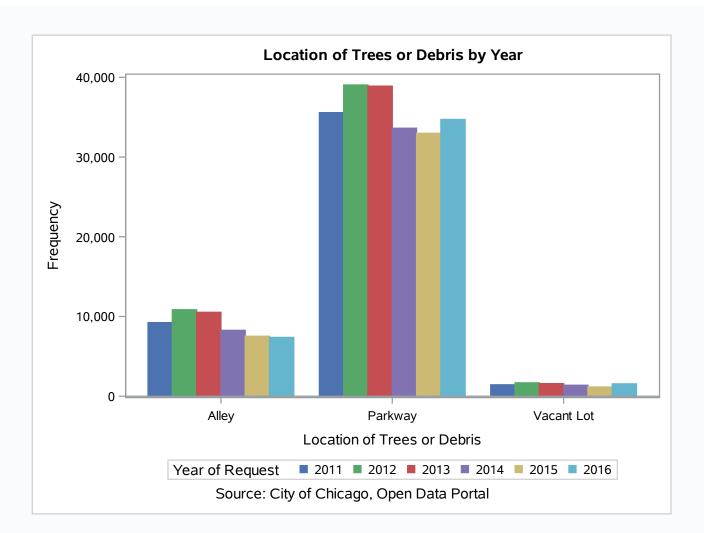
Location of Trees or Debris										
Tree_or_Debris_Located	Frequency	Percent		Cumulative Percent						
	117294	29.7	117294	29.7						
Alley	53,786	13.6	171080	43.3						
Parkway	214811	54.4	385891	97.8						
Vacant Lot	8,787	2.2	394678	100.0						

Type of Service Request									
Cumulative Cumula Type_of_Service_Request Frequency Percent Frequency Perc									
Tree Debris	129128	32.7	129128	32.7					
Tree Trim	265550	67.3	394678	100.0					

Current Activity										
Current_Activity	Cumulative Frequency	Cumulative Percent								
	288629	73.1	288629	73.1						
Dispatch Chipper	91	0.0	288720	73.2						
Dispatch Clam	105955	26.8	394675	100.0						
Dispatch Crew	1	0.0	394676	100.0						
Inspect for Viol	2	0.0	394678	100.0						







Frequency			Table of S	Status by	RQYear	•		
Percent Row Pct				RQYear	(Year of	Request)	
Col Pct	Status	2011	2012	2013	2014	2015	2016	Total
	Completed	54,975 13.93 14.55 95.97	62,843 15.92 16.63 94.82	77,498 19.64 20.51 94.55	71,063 18.01 18.81 97.30	54,576 13.83 14.44 96.26	56,938 14.43 15.07 95.81	377893 95.75
	Completed - Dup	2,307 0.58 15.11 4.03	3,431 0.87 22.47 5.18	4,467 1.13 29.26 5.45	1,955 0.50 12.80 2.68	1,718 0.44 11.25 3.03	1,391 0.35 9.11 2.34	15,269 3.87
	Open	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	894 0.23 100.00 1.50	894 0.23
	Open - Du	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	18 0.00 2.90 0.02	401 0.10 64.68 0.71	201 0.05 32.42 0.34	620 0.16
	Open - Dup	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	2 0.00 100.00 0.00	2 0.00
	Total	57,282 14.51	66,274 16.79	81,965 20.77	73,036 18.51	56,695 14.36	59,426 15.06	394678 100.00

Table of Community_Area by RQYear							
Community Arag/Chicago		ı	RQYear(Year of I	Request)		
Community_Area(Chicago Community Area)	2013	2014	2012	2016	2011	2015	Total
	27 0.01 33.33 0.03	11 0.00 13.58 0.02	27 0.01 33.33 0.04	6 0.00 7.41 0.01	3 0.00 3.70 0.01	7 0.00 8.64 0.01	81 0.02
25	3,825 0.97 21.43 4.67	2,877 0.73 16.12 3.94	3,454 0.88 19.35 5.21	2,692 0.68 15.08 4.53	2,382 0.60 13.34 4.16	2,621 0.66 14.68 4.62	17,851 4.52
49	3,114 0.79 21.14 3.80	2,768 0.70 18.79 3.79	2,616 0.66 17.76 3.95	2,207 0.56 14.99 3.71	2,134 0.54 14.49 3.73	1,889 0.48 12.83 3.33	14,728 3.73
15	2,407 0.61 21.95 2.94	1,669 0.42 15.22 2.29	1,520 0.39 13.86 2.29	1,714 0.43 15.63 2.88	1,661 0.42 15.15 2.90	1,993 0.50 18.18 3.52	10,964 2.78
53	2,195 0.56 20.03 2.68	2,724 0.69 24.86 3.73	1,590 0.40 14.51 2.40	1,926 0.49 17.58 3.24	1,422 0.36 12.98 2.48	1,101 0.28 10.05 1.94	10,958 2.78
72	2,233 0.57 20.39 2.72	2,075 0.53 18.94 2.84	2,025 0.51 18.49 3.06	1,405 0.36 12.83 2.36	1,787 0.45 16.32 3.12	1,428 0.36 13.04 2.52	10,953 2.78
71	2,319 0.59 21.27 2.83	2,076 0.53 19.04 2.84	1,855 0.47 17.01 2.80	1,565 0.40 14.35 2.63	1,594 0.40 14.62 2.78	1,495 0.38 13.71 2.64	10,904 2.76
10	2,426 0.61 22.64 2.96	1,512 0.38 14.11 2.07	1,797 0.46 16.77 2.71	1,476 0.37 13.78 2.48	1,756 0.44 16.39 3.07	1,747 0.44 16.31 3.08	10,714 2.71
2	2,592 0.66 25.58 3.16	1,261 0.32 12.45 1.73	1,510 0.38 14.90 2.28	1,533 0.39 15.13 2.58	1,318 0.33 13.01 2.30	1,917 0.49 18.92 3.38	10,131 2.57
75	1,690 0.43 16.85 2.06	1,976 0.50 19.70 2.71	1,903 0.48 18.97 2.87	1,674 0.42 16.69 2.82	1,502 0.38 14.98 2.62	1,285 0.33 12.81 2.27	10,030 2.54
17	2,010 0.51 20.85 2.45	1,602 0.41 16.61 2.19	1,682 0.43 17.44 2.54	1,550 0.39 16.08 2.61	1,366 0.35 14.17 2.38	1,432 0.36 14.85 2.53	9,642 2.44
70	1,765 0.45 18.86 2.15	1,632 0.41 17.44 2.23	1,706 0.43 18.23 2.57	1,175 0.30 12.56 1.98	1,616 0.41 17.27 2.82	1,462 0.37 15.63 2.58	9,356 2.37
73	1,775 0.45 20.20 2.17	1,757 0.45 20.00 2.41	1,408 0.36 16.03 2.12	1,360 0.34 15.48 2.29	1,207 0.31 13.74 2.11	1,279 0.32 14.56 2.26	8,786 2.23
67	2,041 0.52 24.36 2.49	1,314 0.33 15.68 1.80	1,606 0.41 19.16 2.42	1,121 0.28 13.38 1.89	1,140 0.29 13.60 1.99	1,158 0.29 13.82 2.04	8,380 2.12

Table of Community_Area by RQYear

Community_Area(Chicago			RQYear(Year of I	Request)		
Community Area)	2013	2014	2012	2016	2011	2015	Total
19	1,764 0.45 22.42 2.15	1,439 0.36 18.29 1.97	1,161 0.29 14.75 1.75	1,274 0.32 16.19 2.14	885 0.22 11.25 1.54	1,346 0.34 17.11 2.37	7,869 1.99
24	1,396 0.35 17.97 1.70	1,526 0.39 19.64 2.09	1,285 0.33 16.54 1.94	1,609 0.41 20.71 2.71	733 0.19 9.43 1.28	1,220 0.31 15.70 2.15	7,769 1.97
22	1,212 0.31 15.88 1.48	1,623 0.41 21.26 2.22	1,106 0.28 14.49 1.67	1,695 0.43 22.20 2.85	962 0.24 12.60 1.68	1,036 0.26 13.57 1.83	7,634 1.93
46	1,721 0.44 22.97 2.10	1,870 0.47 24.96 2.56	1,090 0.28 14.55 1.64	932 0.24 12.44 1.57	951 0.24 12.70 1.66	927 0.23 12.37 1.64	7,491 1.90
16	1,426 0.36 19.45 1.74	1,350 0.34 18.41 1.85	1,026 0.26 13.99 1.55	1,232 0.31 16.80 2.07	1,083 0.27 14.77 1.89	1,216 0.31 16.58 2.14	7,333 1.86
56	1,601 0.41 22.13 1.95	1,533 0.39 21.19 2.10	1,270 0.32 17.55 1.92	755 0.19 10.43 1.27	1,187 0.30 16.40 2.07	890 0.23 12.30 1.57	7,236 1.83
6	1,757 0.45 24.62 2.14	1,682 0.43 23.57 2.30	966 0.24 13.54 1.46	918 0.23 12.86 1.54	1,106 0.28 15.50 1.93	708 0.18 9.92 1.25	7,137 1.81
69	1,405 0.36 19.70 1.71	1,110 0.28 15.56 1.52	1,483 0.38 20.79 2.24	1,058 0.27 14.83 1.78	1,198 0.30 16.80 2.09	878 0.22 12.31 1.55	7,132 1.81
43	1,001 0.25 14.06 1.22	1,813 0.46 25.47 2.48	1,339 0.34 18.81 2.02	1,032 0.26 14.50 1.74	903 0.23 12.68 1.58	1,031 0.26 14.48 1.82	7,119 1.80
44	1,346 0.34 18.92 1.64	1,204 0.31 16.92 1.65	1,235 0.31 17.36 1.86	1,133 0.29 15.92 1.91	1,161 0.29 16.32 2.03	1,036 0.26 14.56 1.83	7,115 1.80
66	1,239 0.31 18.04 1.51	1,538 0.39 22.40 2.11	1,138 0.29 16.57 1.72	902 0.23 13.14 1.52	936 0.24 13.63 1.63	1,114 0.28 16.22 1.96	6,867 1.74
23	1,226 0.31 19.44 1.50	1,327 0.34 21.04 1.82	1,067 0.27 16.92 1.61	1,071 0.27 16.98 1.80	616 0.16 9.77 1.08	999 0.25 15.84 1.76	6,306 1.60
12	1,063 0.27 17.07 1.30	1,014 0.26 16.28 1.39	952 0.24 15.29 1.44	831 0.21 13.34 1.40	1,108 0.28 17.79 1.93	1,260 0.32 20.23 2.22	6,228 1.58
4	1,217 0.31 20.07 1.48	1,453 0.37 23.96 1.99	1,030 0.26 16.98 1.55	943 0.24 15.55 1.59	649 0.16 10.70 1.13	773 0.20 12.75 1.36	6,065 1.54

Table of Community_Area by RQYear

Community_Area(Chicago			RQYear(Year of I	Request)		
Community Area)	2013	2014	2012	2016	2011	2015	Total
30	1,348 0.34 23.54 1.64	953 0.24 16.64 1.30	857 0.22 14.97 1.29	1,031 0.26 18.01 1.73	812 0.21 14.18 1.42	725 0.18 12.66 1.28	5,726 1.45
5	887 0.22 15.58 1.08	815 0.21 14.32 1.12	985 0.25 17.30 1.49	1,221 0.31 21.45 2.05	807 0.20 14.18 1.41	978 0.25 17.18 1.73	5,693 1.44
61	851 0.22 15.21 1.04	953 0.24 17.04 1.30	1,044 0.26 18.66 1.58	982 0.25 17.55 1.65	772 0.20 13.80 1.35	992 0.25 17.73 1.75	5,594 1.42
60	993 0.25 17.82 1.21	1,522 0.39 27.31 2.08	1,033 0.26 18.54 1.56	606 0.15 10.87 1.02	590 0.15 10.59 1.03	829 0.21 14.88 1.46	5,573 1.41
11	1,217 0.31 21.93 1.48	949 0.24 17.10 1.30	944 0.24 17.01 1.42	772 0.20 13.91 1.30	925 0.23 16.67 1.61	742 0.19 13.37 1.31	5,549 1.41
48	1,112 0.28 20.08 1.36	1,001 0.25 18.07 1.37	966 0.24 17.44 1.46	851 0.22 15.36 1.43	722 0.18 13.03 1.26	887 0.22 16.01 1.56	5,539 1.40
51	1,047 0.27 19.44 1.28	1,022 0.26 18.97 1.40	945 0.24 17.54 1.43	907 0.23 16.84 1.53	684 0.17 12.70 1.19	782 0.20 14.52 1.38	5,387 1.36
74	828 0.21 16.44 1.01	948 0.24 18.82 1.30	881 0.22 17.49 1.33	679 0.17 13.48 1.14	833 0.21 16.54 1.45	868 0.22 17.23 1.53	5,037 1.28
7	749 0.19 15.23 0.91	744 0.19 15.13 1.02	985 0.25 20.02 1.49	883 0.22 17.95 1.49	716 0.18 14.56 1.25	842 0.21 17.12 1.49	4,919 1.25
77	986 0.25 20.18 1.20	964 0.24 19.73 1.32	892 0.23 18.26 1.35	648 0.16 13.26 1.09	835 0.21 17.09 1.46	561 0.14 11.48 0.99	4,886 1.24
68	1,174 0.30 24.20 1.43	835 0.21 17.21 1.14	854 0.22 17.60 1.29	679 0.17 14.00 1.14	734 0.19 15.13 1.28	575 0.15 11.85 1.01	4,851 1.23
58	725 0.18 16.31 0.88	623 0.16 14.02 0.85	443 0.11 9.97 0.67	562 0.14 12.64 0.95	1,276 0.32 28.71 2.23	816 0.21 18.36 1.44	4,445 1.13
63	827 0.21 18.66 1.01	447 0.11 10.09 0.61	437 0.11 9.86 0.66	506 0.13 11.42 0.85	1,802 0.46 40.66 3.15	413 0.10 9.32 0.73	4,432 1.12
14	893 0.23 21.03 1.09	913 0.23 21.50 1.25	630 0.16 14.84 0.95	662 0.17 15.59 1.11	578 0.15 13.61 1.01	570 0.14 13.42 1.01	4,246 1.08

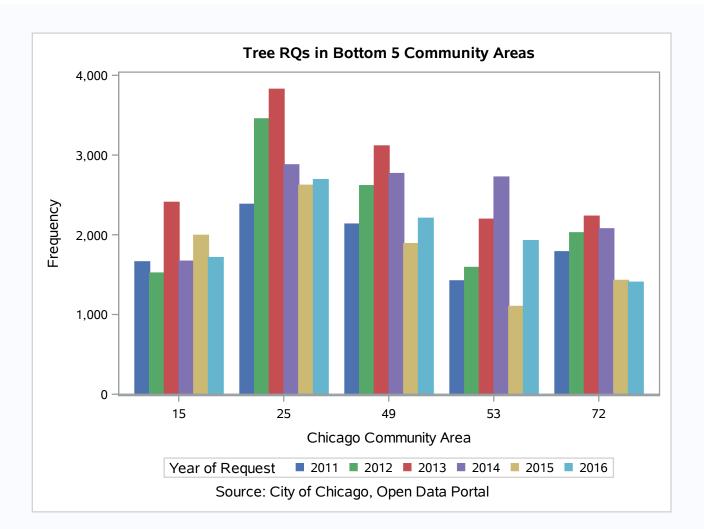
Community_Area(Chicago			RQYear(Year of I	Request)		
Community Area)	2013	2014	2012	2016	2011	2015	Total
29	870 0.22 22.70 1.06	650 0.16 16.96 0.89	798 0.20 20.82 1.20	581 0.15 15.16 0.98	447 0.11 11.66 0.78	486 0.12 12.68 0.86	3,832 0.97
1	659 0.17 17.31 0.80	829 0.21 21.77 1.14	573 0.15 15.05 0.86	534 0.14 14.02 0.90	578 0.15 15.18 1.01	635 0.16 16.68 1.12	3,808 0.96
28	821 0.21 21.79 1.00	784 0.20 20.81 1.07	647 0.16 17.18 0.98	517 0.13 13.72 0.87	461 0.12 12.24 0.80	537 0.14 14.26 0.95	3,767 0.95
45	631 0.16 17.08 0.77	621 0.16 16.81 0.85	718 0.18 19.44 1.08	778 0.20 21.06 1.31	458 0.12 12.40 0.80	488 0.12 13.21 0.86	3,694 0.94
52	633 0.16 17.70 0.77	826 0.21 23.09 1.13	579 0.15 16.19 0.87	538 0.14 15.04 0.91	480 0.12 13.42 0.84	521 0.13 14.57 0.92	3,577 0.91
38	908 0.23 26.50 1.11	599 0.15 17.48 0.82	626 0.16 18.27 0.94	359 0.09 10.48 0.60	623 0.16 18.18 1.09	311 0.08 9.08 0.55	3,426 0.87
21	613 0.16 18.01 0.75	640 0.16 18.81 0.88	471 0.12 13.84 0.71	580 0.15 17.04 0.98	477 0.12 14.02 0.83	622 0.16 18.28 1.10	3,403 0.86
26	868 0.22 26.22 1.06	538 0.14 16.25 0.74	575 0.15 17.37 0.87	658 0.17 19.88 1.11	365 0.09 11.03 0.64	306 0.08 9.24 0.54	3,310 0.84
3	846 0.21 26.92 1.03	476 0.12 15.14 0.65	518 0.13 16.48 0.78	370 0.09 11.77 0.62	391 0.10 12.44 0.68	542 0.14 17.24 0.96	3,143 0.80
9	812 0.21 26.10 0.99	440 0.11 14.14 0.60	528 0.13 16.97 0.80	380 0.10 12.21 0.64	502 0.13 16.14 0.88	449 0.11 14.43 0.79	3,111 0.79
13	846 0.21 28.44 1.03	529 0.13 17.78 0.72	432 0.11 14.52 0.65	402 0.10 13.51 0.68	331 0.08 11.13 0.58	435 0.11 14.62 0.77	2,975 0.75
42	607 0.15 21.67 0.74	502 0.13 17.92 0.69	506 0.13 18.06 0.76	294 0.07 10.50 0.49	393 0.10 14.03 0.69	499 0.13 17.82 0.88	2,801 0.71
27	724 0.18 27.00 0.88	566 0.14 21.11 0.77	366 0.09 13.65 0.55	448 0.11 16.71 0.75	243 0.06 9.06 0.42	334 0.08 12.46 0.59	2,681 0.68
31	703 0.18 26.42 0.86	409 0.10 15.37 0.56	486 0.12 18.26 0.73	429 0.11 16.12 0.72	293 0.07 11.01 0.51	341 0.09 12.81 0.60	2,661 0.67

Table of Community_Area by RQYear

	Community_Area(Chicago	RQYear(Year of Request)						
	Community Area)	2013	2014	2012	2016	2011	2015	Total
	65	422 0.11 16.14 0.51	610 0.15 23.34 0.84	355 0.09 13.58 0.54	392 0.10 15.00 0.66	468 0.12 17.90 0.82	367 0.09 14.04 0.65	2,614 0.66
	55	583 0.15 22.73 0.71	496 0.13 19.34 0.68	586 0.15 22.85 0.88	301 0.08 11.73 0.51	248 0.06 9.67 0.43	351 0.09 13.68 0.62	2,565 0.65
	59	425 0.11 17.92 0.52	404 0.10 17.04 0.55	417 0.11 17.59 0.63	451 0.11 19.02 0.76	356 0.09 15.01 0.62	318 0.08 13.41 0.56	2,371 0.60
	64	434 0.11 18.41 0.53	475 0.12 20.15 0.65	423 0.11 17.95 0.64	233 0.06 9.89 0.39	476 0.12 20.20 0.83	316 0.08 13.41 0.56	2,357 0.60
	20	326 0.08 14.17 0.40	633 0.16 27.51 0.87	311 0.08 13.52 0.47	382 0.10 16.60 0.64	286 0.07 12.43 0.50	363 0.09 15.78 0.64	2,301 0.58
	18	402 0.10 17.52 0.49	438 0.11 19.08 0.60	366 0.09 15.95 0.55	383 0.10 16.69 0.64	304 0.08 13.25 0.53	402 0.10 17.52 0.71	2,295 0.58
	50	389 0.10 17.43 0.47	365 0.09 16.35 0.50	358 0.09 16.04 0.54	430 0.11 19.27 0.72	404 0.10 18.10 0.71	286 0.07 12.81 0.50	2,232 0.57
	41	576 0.15 27.85 0.70	264 0.07 12.77 0.36	579 0.15 28.00 0.87	203 0.05 9.82 0.34	267 0.07 12.91 0.47	179 0.05 8.66 0.32	2,068 0.52
	62	291 0.07 16.28 0.36	352 0.09 19.69 0.48	304 0.08 17.00 0.46	309 0.08 17.28 0.52	291 0.07 16.28 0.51	241 0.06 13.48 0.43	1,788 0.45
	57	352 0.09 22.17 0.43	386 0.10 24.31 0.53	237 0.06 14.92 0.36	204 0.05 12.85 0.34	179 0.05 11.27 0.31	230 0.06 14.48 0.41	1,588 0.40
	35	841 0.21 53.23 1.03	198 0.05 12.53 0.27	157 0.04 9.94 0.24	105 0.03 6.65 0.18	133 0.03 8.42 0.23	146 0.04 9.24 0.26	1,580 0.40
	8	256 0.06 17.93 0.31	196 0.05 13.73 0.27	234 0.06 16.39 0.35	290 0.07 20.31 0.49	258 0.07 18.07 0.45	194 0.05 13.59 0.34	1,428 0.36
	33	910 0.23 70.93 1.11	93 0.02 7.25 0.13	111 0.03 8.65 0.17	84 0.02 6.55 0.14	42 0.01 3.27 0.07	43 0.01 3.35 0.08	1,283 0.33
-	34	232 0.06 19.90 0.28	159 0.04 13.64 0.22	186 0.05 15.95 0.28	231 0.06 19.81 0.39	158 0.04 13.55 0.28	200 0.05 17.15 0.35	1,166 0.30

Table of Community_Area by RQYear

	Community_Area(Chicago			RQYear	(Year of	Request)	
	Community Area)	2013	2014	2012	2016	2011	2015	Total
•	39	126 0.03 11.17 0.15	280 0.07 24.82 0.38	209 0.05 18.53 0.32	124 0.03 10.99 0.21	239 0.06 21.19 0.42	150 0.04 13.30 0.26	1,128 0.29
	40	293 0.07 28.09 0.36	160 0.04 15.34 0.22	220 0.06 21.09 0.33	98 0.02 9.40 0.16	157 0.04 15.05 0.27	115 0.03 11.03 0.20	1,043 0.26
	47	147 0.04 17.09 0.18	171 0.04 19.88 0.23	140 0.04 16.28 0.21	171 0.04 19.88 0.29	112 0.03 13.02 0.20	119 0.03 13.84 0.21	860 0.22
	37	179 0.05 22.80 0.22	83 0.02 10.57 0.11	221 0.06 28.15 0.33	108 0.03 13.76 0.18	117 0.03 14.90 0.20	77 0.02 9.81 0.14	785 0.20
	36	464 0.12 60.42 0.57	99 0.03 12.89 0.14	42 0.01 5.47 0.06	65 0.02 8.46 0.11	61 0.02 7.94 0.11	37 0.01 4.82 0.07	768 0.19
	54	136 0.03 19.40 0.17	153 0.04 21.83 0.21	115 0.03 16.41 0.17	88 0.02 12.55 0.15	110 0.03 15.69 0.19	99 0.03 14.12 0.17	701 0.18
	76	78 0.02 14.31 0.10	109 0.03 20.00 0.15	95 0.02 17.43 0.14	74 0.02 13.58 0.12	99 0.03 18.17 0.17	90 0.02 16.51 0.16	545 0.14
	32	112 0.03 39.44 0.14	62 0.02 21.83 0.08	29 0.01 10.21 0.04	46 0.01 16.20 0.08	15 0.00 5.28 0.03	20 0.01 7.04 0.04	284 0.07
	0	20 0.01 24.10 0.02	16 0.00 19.28 0.02	13 0.00 15.66 0.02	8 0.00 9.64 0.01	8 0.00 9.64 0.01	18 0.00 21.69 0.03	83 0.02
	Total	81,965 20.77	73,036 18.51	66,274 16.79	59,426 15.06	57,282 14.51	56,695 14.36	394678 100.00



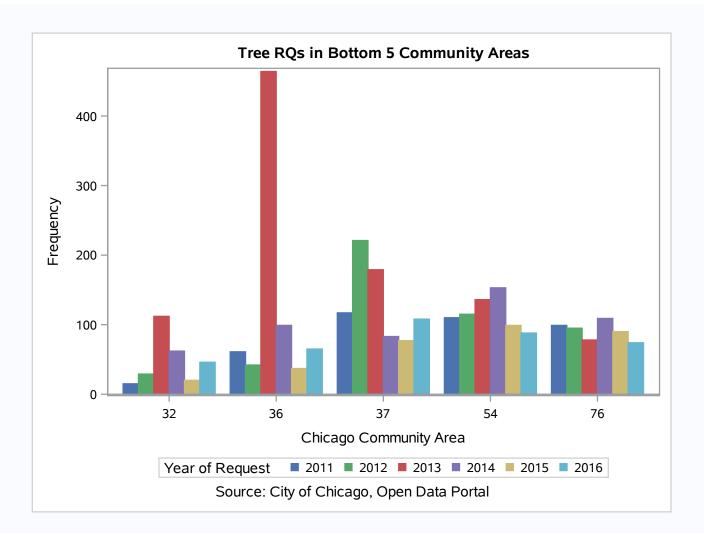


Table of Ward by RQYear								
Ward(Chicago	RQYear(Year of Request)							
Ward)	2013	2014	2012	2016	2011	2015	Total	
•	27	11	27	6	3	7		
		•	•		•			
19	4059 1.03 18.17 4.95	4309 1.09 19.29 5.90	4187 1.06 18.74 6.32	3097 0.78 13.86 5.21	3596 0.91 16.10 6.28	3090 0.78 13.83 5.45	22338 5.66	
34	3565 0.90 18.86 4.35	4161 1.05 22.02 5.70	2823 0.72 14.94 4.26	3414 0.87 18.06 5.75	2513 0.64 13.30 4.39	2423 0.61 12.82 4.27	18899 4.79	
8	3126 0.79 21.31 3.82	2350 0.60 16.02 3.22	2537 0.64 17.30 3.83	2679 0.68 18.27 4.51	1853 0.47 12.63 3.24	2122 0.54 14.47 3.74	14667 3.72	
41	3322 0.84 22.97 4.05	2069 0.52 14.30 2.83	2517 0.64 17.40 3.80	1883 0.48 13.02 3.17	2479 0.63 17.14 4.33	2194 0.56 15.17 3.87	14464 3.67	
9	2653 0.67 19.21 3.24	2618 0.66 18.95 3.59	2362 0.60 17.10 3.57	2347 0.59 16.99 3.95	1964 0.50 14.22 3.43	1869 0.47 13.53 3.30	13813 3.50	
21	2855 0.72 21.29 3.48	2685 0.68 20.03 3.68	2269 0.58 16.92 3.43	1959 0.50 14.61 3.30	1881 0.48 14.03 3.28	1758 0.45 13.11 3.10	13407 3.40	
18	2615 0.66 20.31 3.19	2299 0.58 17.85 3.15	2437 0.62 18.92 3.68	1500 0.38 11.65 2.52	2162 0.55 16.79 3.77	1865 0.47 14.48 3.29	12878 3.26	
45	2547 0.65 21.01 3.11	2036 0.52 16.80 2.79	2015 0.51 16.62 3.04	1715 0.43 14.15 2.89	2053 0.52 16.94 3.58	1756 0.45 14.49 3.10	12122 3.07	
6	2526 0.64 21.45 3.08	1960 0.50 16.65 2.68	2232 0.57 18.96 3.37	1618 0.41 13.74 2.72	1928 0.49 16.38 3.37	1510 0.38 12.82 2.66	11774 2.98	
7	1973 0.50 16.97 2.41	2671 0.68 22.97 3.66	2015 0.51 17.33 3.04	1753 0.44 15.07 2.95	1573 0.40 13.53 2.75	1644 0.42 14.14 2.90	11629 2.95	
38	2440 0.62 21.89 2.98	1704 0.43 15.29 2.33	1505 0.38 13.50 2.27	1959 0.50 17.57 3.30	1551 0.39 13.91 2.71	1989 0.50 17.84 3.51	11148 2.83	
36	2584 0.65 23.32 3.15	2052 0.52 18.52 2.81	2216 0.56 20.00 3.35	1220 0.31 11.01 2.05	1807 0.46 16.31 3.15	1200 0.30 10.83 2.12	11079 2.81	
10	1840 0.47 19.15 2.25	2164 0.55 22.52 2.96	1606 0.41 16.71 2.42	1386 0.35 14.42 2.33	1148 0.29 11.95 2.00	1465 0.37 15.25 2.58	9609 2.44	

	Table of Ward by RQYear									
Ward(Chicago	Ward(Chicago RQYear(Year of Request)									
Ward)	2013	2014	2012	2016	2011	2015	Total			
23	2133 0.54 22.43 2.60	1920 0.49 20.19 2.63	1839 0.47 19.34 2.78	882 0.22 9.27 1.48	1682 0.43 17.69 2.94	1054 0.27 11.08 1.86	9510 2.41			
11	1697 0.43 18.74 2.07	2156 0.55 23.81 2.95	1831 0.46 20.22 2.76	937 0.24 10.35 1.58	1234 0.31 13.63 2.15	1200 0.30 13.25 2.12	9055 2.29			
17	1898 0.48 21.37 2.32	1575 0.40 17.73 2.16	1511 0.38 17.01 2.28	1222 0.31 13.76 2.06	1316 0.33 14.81 2.30	1361 0.34 15.32 2.40	8883 2.25			
39	1723 0.44 19.45 2.10	1576 0.40 17.79 2.16	1135 0.29 12.81 1.71	1479 0.37 16.69 2.49	1136 0.29 12.82 1.98	1810 0.46 20.43 3.19	8859 2.25			
50	1822 0.46 21.26 2.22	1162 0.29 13.56 1.59	1330 0.34 15.52 2.01	1360 0.34 15.87 2.29	1165 0.30 13.59 2.03	1731 0.44 20.20 3.05	8570 2.17			
37	1758 0.45 20.64 2.15	1510 0.38 17.73 2.07	1569 0.40 18.42 2.37	1296 0.33 15.21 2.18	981 0.25 11.52 1.71	1405 0.36 16.49 2.48	8519 2.16			
40	2154 0.55 25.86 2.63	1616 0.41 19.40 2.21	1376 0.35 16.52 2.08	1142 0.29 13.71 1.92	930 0.24 11.17 1.62	1111 0.28 13.34 1.96	8329 2.11			
47	1829 0.46 22.10 2.23	1356 0.34 16.39 1.86	1360 0.34 16.44 2.05	1379 0.35 16.66 2.32	1060 0.27 12.81 1.85	1291 0.33 15.60 2.28	8275 2.10			
32	1127 0.29 13.86 1.38	1963 0.50 24.14 2.69	1310 0.33 16.11 1.98	1582 0.40 19.45 2.66	1094 0.28 13.45 1.91	1056 0.27 12.99 1.86	8132 2.06			
29	1506 0.38 19.01 1.84	1164 0.29 14.69 1.59	1313 0.33 16.57 1.98	1508 0.38 19.04 2.54	1048 0.27 13.23 1.83	1383 0.35 17.46 2.44	7922 2.01			
28	1572 0.40 20.20 1.92	1449 0.37 18.62 1.98	1437 0.36 18.47 2.17	1399 0.35 17.98 2.35	880 0.22 11.31 1.54	1045 0.26 13.43 1.84	7782 1.97			
15	1660 0.42 21.77 2.03	1277 0.32 16.75 1.75	1402 0.36 18.38 2.12	974 0.25 12.77 1.64	908 0.23 11.91 1.59	1405 0.36 18.42 2.48	7626 1.93			
14	1162 0.29 16.91 1.42	876 0.22 12.75 1.20	665 0.17 9.68 1.00	723 0.18 10.52 1.22	2784 0.71 40.52 4.86	661 0.17 9.62 1.17	6871 1.74			
16	1315 0.33 20.89 1.60	1204 0.31 19.13 1.65	965 0.24 15.33 1.46	1133 0.29 18.00 1.91	767 0.19 12.19 1.34	910 0.23 14.46 1.61	6294 1.60			

	•	Table of	Ward by	/RQYea	ar		
Ward(Chicago		I	RQYear(Year of	Reques	t)	
Ward)	2013	2014	2012	2016	2011	2015	Tota
30	1097 0.28 17.77 1.34	1156 0.29 18.72 1.58	738 0.19 11.95 1.11	1097 0.28 17.77 1.85	810 0.21 13.12 1.41	1276 0.32 20.67 2.25	6174 1.56
20	1079 0.27 19.15 1.32	901 0.23 16.00 1.23	992 0.25 17.61 1.50	839 0.21 14.89 1.41	779 0.20 13.83 1.36	1043 0.26 18.52 1.84	5633 1.43
5	1023 0.26 18.35 1.25	1426 0.36 25.58 1.95	1262 0.32 22.64 1.90	548 0.14 9.83 0.92	700 0.18 12.56 1.22	616 0.16 11.05 1.09	5575 1.41
24	1331 0.34 24.92 1.62	880 0.22 16.48 1.21	1149 0.29 21.51 1.73	825 0.21 15.45 1.39	596 0.15 11.16 1.04	560 0.14 10.48 0.99	5341 1.35
3	1443 0.37 27.33 1.76	775 0.20 14.68 1.06	1111 0.28 21.05 1.68	531 0.13 10.06 0.89	902 0.23 17.09 1.57	517 0.13 9.79 0.91	5279 1.34
35	941	1248	818	779	653	823	5262

0.24

17.88

1.15

920

0.23

17.80

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1028

0.26

20.19

1.25

921

0.23

18.12

1.12 1812

0.46 36.64

2.21

1196

0.30

1.46

822

0.21

16.92

1.00

1109

0.28

1.35

1413

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32.89

1.72

23.39

24.44

13

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2

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33

0.32

1.71

1176

0.30

1.61

1147

0.29

1.57

887

0.22

1.21

824

0.21

16.66

1.13

871

0.22

17.80

1.19

1174

0.30

24.16

1.61

837

0.21

1.15

765

0.19

1.05

17.81

17.65

17.45

22.53

22.76

23.72

0.21

15.55

1.23

718

0.18

13.89

1.08

761

0.19

1.15

807

0.20

15.88

1.22

638

0.16

12.90

0.96

653

0.17

13.34

0.99

653

0.17

13.44

0.99

655

0.17

0.99

617

0.16

14.36

0.93

13.81

14.95

0.20

14.80

1.31

632

0.16

12.23

1.06

770

0.20

15.12

1.30

1067

0.27

21.00

1.80

807

0.20

1.36

722

0.18

1.22

953

0.24

1.60

732

0.19

1.23

456

0.12

10.61

0.77

15.44

19.61

14.75

16.32

0.17

1.14

1072

0.27

20.74

1.87

619

0.16

12.16

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552

0.14

10.86

0.96

462

0.12

9.34

0.81

747

0.19

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1.30

412

0.10

8.48

0.72

672

0.17

14.17

1.17

662

0.17

1.16

15.41

12.41

0.21

15.64

1.45

650

0.16

12.58

1.15

767

0.19

15.06

1.35

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0.21

16.69

1.50

403

0.10

8.15

0.71

705

0.18

1.24

845

0.21

1.49

737

0.19

15.54

1.30

383

0.10

8.92

0.68

17.39

14.41

1.33

5168

1.31

5092

1.29

5082

1.29

4946

1.25

4894

1.24

4859

1.23

4742

1.20

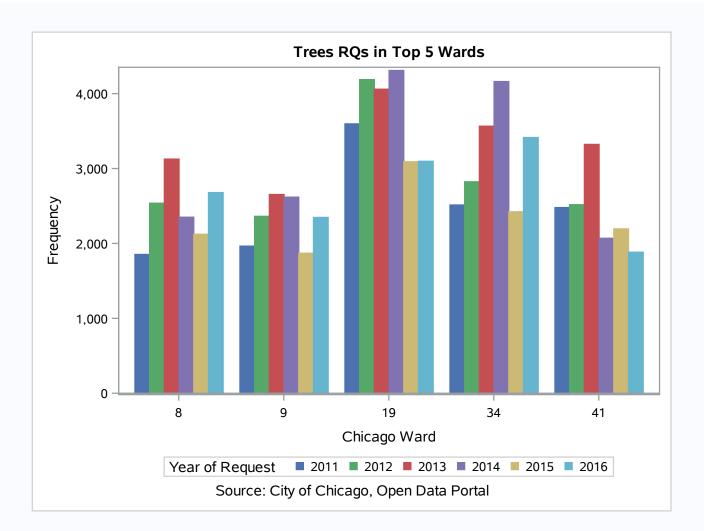
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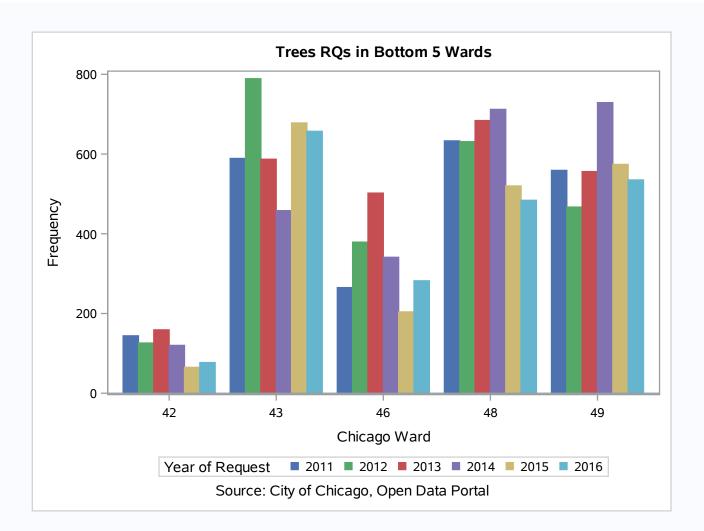
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Table of Ward by RQYear

Frequency Percent Row Pct Col Pct

Word/Chicago	RQYear(Year of Request)							
Ward(Chicago Ward)	2013	2014	2012	2016	2011	2015	Total	
27	1004 0.25 23.62 1.23	720 0.18 16.94 0.99	739 0.19 17.39 1.12	803 0.20 18.89 1.35	422 0.11 9.93 0.74	562 0.14 13.22 0.99	4250 1.08	
12	680 0.17 16.44 0.83	688 0.17 16.64 0.94	519 0.13 12.55 0.78	1170 0.30 28.30 1.97	421 0.11 10.18 0.73	657 0.17 15.89 1.16	4135 1.05	
25	964 0.24 23.92 1.18	629 0.16 15.61 0.86	734 0.19 18.21 1.11	628 0.16 15.58 1.06	481 0.12 11.94 0.84	594 0.15 14.74 1.05	4030 1.02	
44	1186 0.30 31.24 1.45	663 0.17 17.47 0.91	514 0.13 13.54 0.78	472 0.12 12.43 0.79	626 0.16 16.49 1.09	335 0.08 8.83 0.59	3796 0.96	
43	587 0.15 15.62 0.72	458 0.12 12.19 0.63	789 0.20 21.00 1.19	657 0.17 17.48 1.11	589 0.15 15.67 1.03	678 0.17 18.04 1.20	3758 0.95	
48	684 0.17 18.67 0.83	712 0.18 19.43 0.98	631 0.16 17.22 0.95	484 0.12 13.21 0.81	633 0.16 17.28 1.11	520 0.13 14.19 0.92	3664 0.93	
49	556 0.14 16.26 0.68	729 0.18 21.32 1.00	467 0.12 13.65 0.70	535 0.14 15.64 0.90	559 0.14 16.35 0.98	574 0.15 16.78 1.01	3420 0.87	
46	502 0.13 25.44 0.61	341 0.09 17.28 0.47	379 0.10 19.21 0.57	282 0.07 14.29 0.47	265 0.07 13.43 0.46	204 0.05 10.34 0.36	1973 0.50	
42	159 0.04 23.01 0.19	120 0.03 17.37 0.16	126 0.03 18.23 0.19	77 0.02 11.14 0.13	144 0.04 20.84 0.25	65 0.02 9.41 0.11	691 0.18	
0	20 0.01 24.10 0.02	16 0.00 19.28 0.02	13 0.00 15.66 0.02	8 0.00 9.64 0.01	8 0.00 9.64 0.01	18 0.00 21.69 0.03	83 0.02	
Total	81938 20.76	73025 18.51 <i>Freque</i>	66247 16.79 ncy Miss	59420 15.06 sing = 81	57279 14.52	56688 14.37	394597 100.00	





		Days to Complete Request						
		N	Mean	Median	Min	Max		
Request Type	Year of Request		mean.	modian		Wax		
Tree Debris	2011	21133	5.78	4.00	0.00	1523.00		
	2012	23775	9.61	5.00	0.00	338.00		
	2013	27915	10.06	6.00	0.00	812.00		
	2014	19945	4.25	2.00	0.00	456.00		
	2015	17076	3.74	2.00	0.00	42.00		
	2016	19282	3.73	2.00	0.00	40.00		
Tree Trims	2011	36149	343.27	210.00	0.00	1715.00		
	2012	42499	376.81	233.00	0.00	1442.00		
	2013	54050	196.11	21.00	0.00	1080.00		
	2014	53073	119.79	7.00	0.00	908.00		
	2015	39218	113.87	97.00	0.00	549.00		
	2016	39047	53.50	53.00	0.00	258.00		

		Days to Complete Request						
		Ν	Mean	Median	Min	Max		
Location of Trees or Debris	Year of Request							
Alley	2011	9235	25.94	5.00	0.00	1539.00		
	2012	10848	27.31	6.00	0.00	1375.00		
	2013	10528	26.54	8.00	0.00	942.00		
	2014	8268	16.46	4.00	0.00	856.00		
	2015	7524	14.45	3.00	0.00	463.00		
	2016	7360	10.72	3.00	0.00	258.00		
Parkway	2011	35572	310.03	189.00	0.00	1715.00		
	2012	39037	368.18	217.00	0.00	1442.00		
	2013	38892	249.07	113.00	0.00	1080.00		
	2014	33599	170.42	116.00	0.00	901.00		
	2015	32618	119.89	105.00	0.00	549.00		
	2016	33840	53.94	52.00	0.00	255.00		
Vacant Lot	2011	1434	104.22	9.00	0.00	1572.00		
	2012	1680	103.36	12.00	0.00	1357.00		
	2013	1582	89.21	11.00	0.00	953.00		
	2014	1380	64.46	7.00	0.00	762.00		
	2015	1154	51.14	6.00	0.00	465.00		
	2016	1540	25.53	7.00	0.00	173.00		

		Days to Complete Request						
		Ν	Mean	Median	Min	Max		
Status	Year of Request							
Completed	2011	54975	227.66	87.00	0.00	1715.00		
	2012	62843	257.85	37.00	0.00	1442.00		
	2013	77498	139.81	7.00	0.00	1080.00		
	2014	71063	90.55	3.00	0.00	908.00		
	2015	54576	82.90	21.00	0.00	549.00		
	2016	56938	37.86	17.00	0.00	258.00		
Completed - Dup	2011	2307	6.52	4.00	0.00	268.00		
	2012	3431	11.15	7.00	0.00	144.00		
	2013	4467	10.12	6.00	0.00	812.00		
	2014	1955	3.83	2.00	0.00	40.00		
	2015	1718	3.05	2.00	0.00	32.00		
	2016	1391	3.58	2.00	0.00	30.00		
Open	2016	0						
Open - Du	2014	0						
	2015	0						
	2016	0						
Open - Dup	2016	0						

