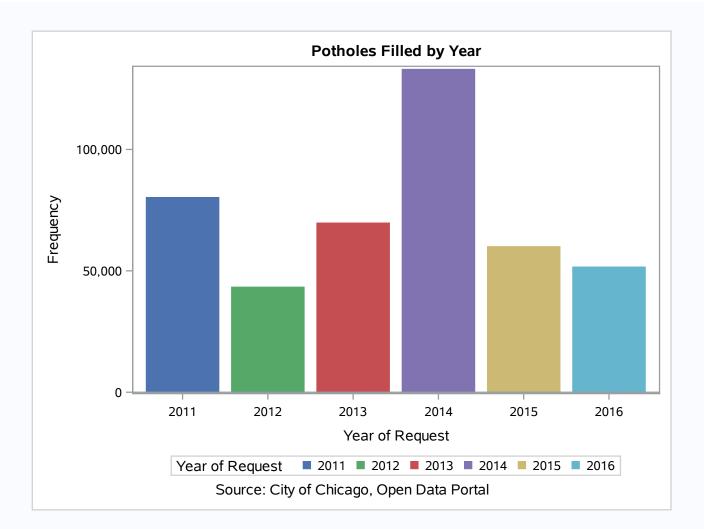


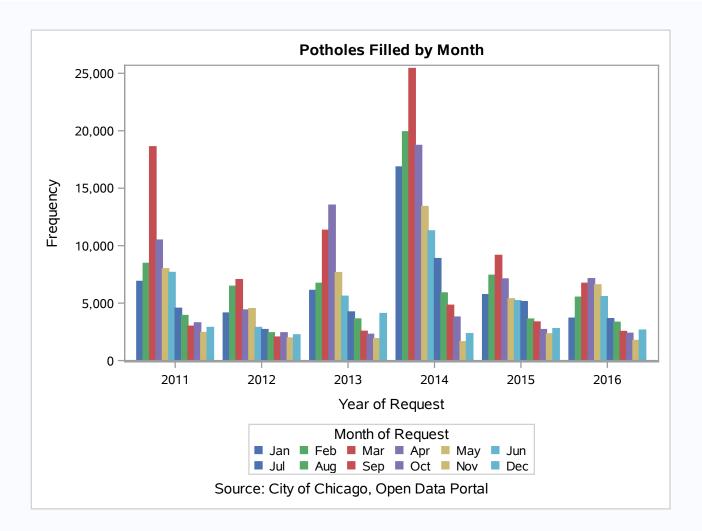
## Chicago 311 Service Requests PotHoles 2011-2016

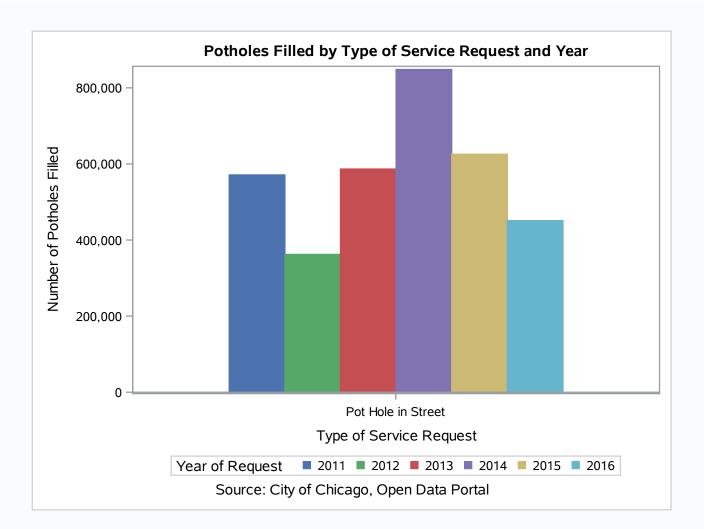
| Type of Service Request |           |         |        |                       |  |  |  |  |  |
|-------------------------|-----------|---------|--------|-----------------------|--|--|--|--|--|
| TYPE_OF_SERVICE_REQUEST | Frequency | Percent |        | Cumulative<br>Percent |  |  |  |  |  |
| Pot Hole in Street      | 437383    | 100.00  | 437383 | 100.00                |  |  |  |  |  |

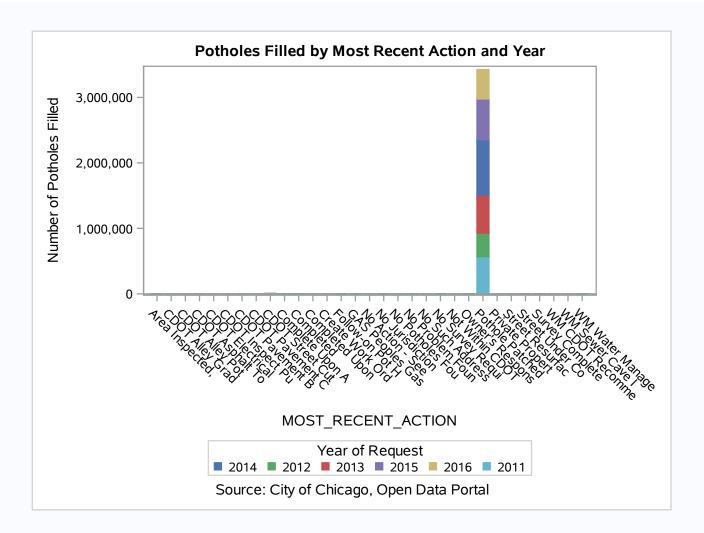
| MOST_RECENT_ACTION | Frequency    | Percent    | Cumulative<br>Frequency | Cumulative<br>Percent |
|--------------------|--------------|------------|-------------------------|-----------------------|
|                    | 127406       |            |                         |                       |
| Area Inspected,    | 1            | 0.00       | 1                       | 0.00                  |
| CDOT Alley Grad    | 62           | 0.02       | 63                      | 0.02                  |
| CDOT Alley Pot     | 1647         | 0.53       | 1710                    | 0.55                  |
| CDOT Asphalt To    | 49           | 0.02       | 1759                    | 0.57                  |
| CDOT Electrical    | 8            | 0.00       | 1767                    | 0.57                  |
| CDOT Inspect Pu    | 598          | 0.19       | 2365                    | 0.76                  |
| CDOT Pavement B    | 168          | 0.05       | 2533                    | 0.82                  |
| CDOT Pavement C    | 3855         | 1.24       | 6388                    | 2.06                  |
| CDOT Street Cut    | 969          | 0.31       | 7357                    | 2.37                  |
| Complete Upon A    | 5320         | 1.72       | 12677                   | 4.09                  |
| Completed          | 1006         | 0.32       | 13683                   | 4.41                  |
| Completed Upon     | 12003        | 3.87       | 25686                   | 8.29                  |
| Create Work Ord    | 51           | 0.02       | 25737                   | 8.30                  |
| Follow-on Pot H    | 321          | 0.10       | 26058                   | 8.41                  |
| GAS Peoples Gas    | 23           | 0.01       | 26081                   | 8.41                  |
| No Action - See    | 141          | 0.05       | 26222                   | 8.46                  |
| No Jurisdiction    | 149          | 0.05       | 26371                   | 8.51                  |
| No Potholes Fou    | 20598        | 6.65       | 46969                   | 15.15                 |
| No Problem Foun    | 6175         | 1.99       | 53144                   | 17.14                 |
| No Such Address    | 408          | 0.13       | 53552                   | 17.28                 |
| No Survey Requi    | 3            | 0.00       | 53555                   | 17.28                 |
| Not Within CDOT    | 206          | 0.07       | 53761                   | 17.34                 |
| Owner's Respons    | 25           | 0.01       | 53786                   | 17.35                 |
| Pothole Patched    | 249457       | 80.48      | 303243                  | 97.83                 |
| Private Propert    | 81           | 0.03       | 303324                  | 97.85                 |
| Street Resurfac    | 3997         | 1.29       | 307321                  | 99.14                 |
| Street Under Co    | 61           | 0.02       | 307382                  | 99.16                 |
| Survey Complete    | 1            | 0.00       | 307383                  | 99.16                 |
| WM CDOT Recomme    | 60           | 0.02       | 307443                  | 99.18                 |
| WM Sewer Cave I    | 2475         | 0.80       | 309918                  | 99.98                 |
| WM Water Manage    | 59           | 0.02       | 309977                  | 100.00                |
| Freq               | uency Missir | ng = 12740 | 06                      |                       |

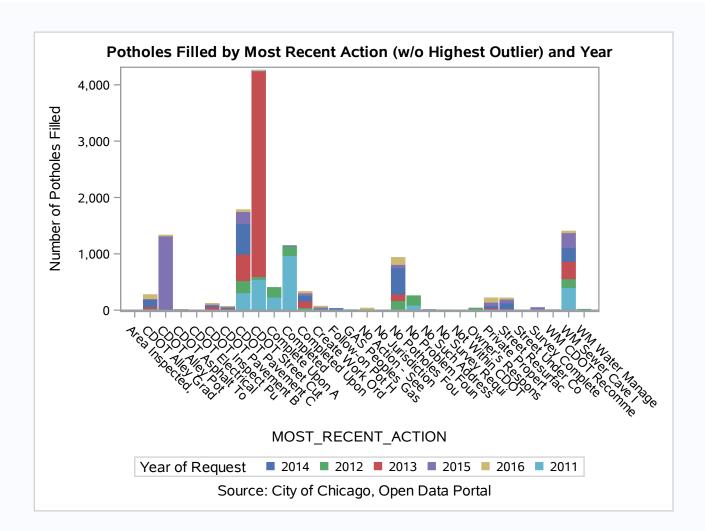
|                    | Number of Potholes Filled |       |        |      |        |  |  |  |  |  |  |  |
|--------------------|---------------------------|-------|--------|------|--------|--|--|--|--|--|--|--|
|                    | Ν                         | Mean  | Median | Min  | Max    |  |  |  |  |  |  |  |
| Year of<br>Request |                           |       |        |      |        |  |  |  |  |  |  |  |
| 2011               | 62228                     | 9.18  | 4.00   | 0.00 | 320.00 |  |  |  |  |  |  |  |
| 2012               | 37547                     | 9.65  | 4.00   | 0.00 | 300.00 |  |  |  |  |  |  |  |
| 2013               | 55389                     | 10.59 | 4.00   | 0.00 | 300.00 |  |  |  |  |  |  |  |
| 2014               | 75766                     | 11.19 | 4.00   | 0.00 | 300.00 |  |  |  |  |  |  |  |
| 2015               | 47906                     | 13.05 | 6.00   | 0.00 | 300.00 |  |  |  |  |  |  |  |
| 2016               | 38001                     | 11.86 | 5.00   | 0.00 | 300.00 |  |  |  |  |  |  |  |

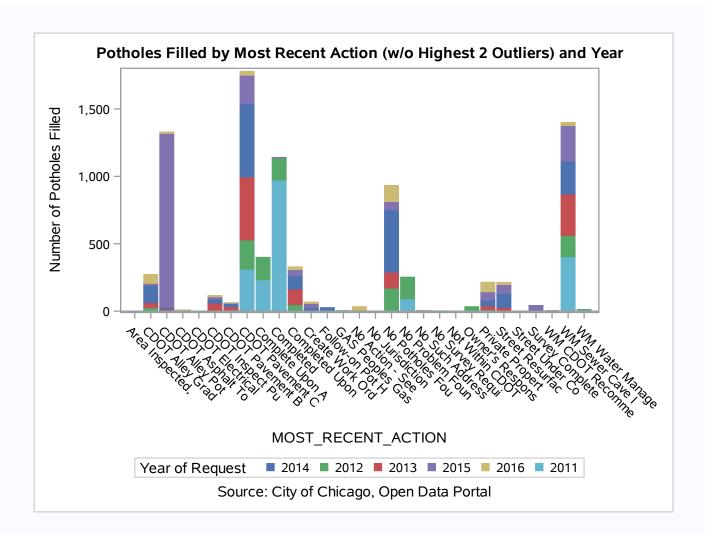












Number of Potholes Filled

Ν

Year of Request

2014 2011 2013 2015 2016 2012

|                              | 2014 | 2011 | 2013 | 2015 | 2016 | 2012 |
|------------------------------|------|------|------|------|------|------|
| Chicago<br>Community<br>Area |      |      |      |      |      |      |
| 25                           | 2566 | 2624 | 1996 | 1337 | 1013 | 1448 |
| 24                           | 2273 | 1671 | 1307 | 1634 | 1195 | 949  |
| 22                           | 2055 | 1830 | 1465 | 1213 | 808  | 998  |
| 2                            | 1824 | 1653 | 1493 | 958  | 772  | 1125 |
| 28                           | 2159 | 1652 | 1221 | 1656 | 1096 | 857  |
| 19                           | 1830 | 1455 | 1497 | 1058 | 692  | 957  |
| 10                           | 1806 | 1084 | 1373 | 1151 | 1007 | 958  |
| 15                           | 1903 | 1371 | 1378 | 1168 | 833  | 705  |
| 6                            | 1525 | 1372 | 1159 | 825  | 789  | 940  |
| 8                            | 1477 | 1403 | 1065 | 1514 | 1111 | 832  |
| 16                           | 1634 | 1265 | 1175 | 762  | 633  | 606  |
| 71                           | 1714 | 1144 | 1191 | 961  | 928  | 619  |
| 7                            | 1558 | 1239 | 1023 | 931  | 749  | 737  |
| 56                           | 1556 | 1460 | 1164 | 960  | 834  | 677  |
| 1                            | 847  | 1695 | 877  | 380  | 353  | 911  |
| 43                           | 1398 | 1256 | 1069 | 713  | 726  | 741  |
| 17                           | 1434 | 906  | 1024 | 1112 | 752  | 575  |
| 49                           | 1478 | 1057 | 1287 | 964  | 785  | 655  |
| 70                           | 1444 | 1061 | 1080 | 962  | 909  | 651  |
| 30                           | 1158 | 1152 | 990  | 834  | 578  | 812  |
| 66                           | 1448 | 1104 | 1028 | 894  | 582  | 739  |
| 23                           | 1320 | 968  | 956  | 870  | 572  | 548  |
| 77                           | 782  | 889  | 899  | 522  | 519  | 494  |
| 61                           | 1487 | 1091 | 1105 | 781  | 546  | 688  |
| 65                           | 1042 | 914  | 710  | 841  | 658  | 757  |
| 32                           | 1347 | 825  | 823  | 1281 | 804  | 574  |
| 69                           | 1250 | 1094 | 758  | 668  | 597  | 584  |
| 12                           | 927  | 793  | 785  | 684  | 555  | 439  |
| 73                           | 1162 | 822  | 904  | 618  | 678  | 537  |
| 72                           | 1210 | 882  | 1049 | 628  | 635  | 549  |
| 14                           | 1037 | 750  | 778  | 490  | 460  | 362  |
| 21                           | 982  | 842  | 735  | 511  | 408  | 448  |
| 44                           | 1075 | 868  | 716  | 554  | 521  | 376  |
| 53                           | 931  | 950  | 771  | 605  | 551  | 477  |
| 67                           | 1095 | 825  | 830  | 678  | 565  | 666  |
| 31                           | 941  | 831  | 561  | 825  | 553  | 346  |
| (0 " "                       |      |      |      |      |      |      |

(Continued)

Number of Potholes Filled

Ν

Year of Request

2014 2011 2013 2015 2016 2012

| Chicago<br>Community<br>Area |      |      |     |     |     |     |
|------------------------------|------|------|-----|-----|-----|-----|
| 63                           | 877  | 1089 | 660 | 643 | 416 | 656 |
| 11                           | 1069 | 606  | 762 | 664 | 493 | 391 |
| 4                            | 949  | 606  | 707 | 560 | 411 | 416 |
| 58                           | 866  | 832  | 670 | 748 | 430 | 451 |
| 29                           | 1037 | 837  | 486 | 617 | 381 | 540 |
| <i>7</i> 5                   | 846  | 676  | 678 | 627 | 656 | 531 |
| 64                           | 859  | 716  | 488 | 615 | 418 | 582 |
| 5                            | 886  | 584  | 648 | 523 | 431 | 343 |
| 46                           | 876  | 644  | 642 | 400 | 492 | 461 |
| 3                            | 698  | 533  | 627 | 398 | 373 | 304 |
| 68                           | 738  | 636  | 562 | 491 | 433 | 407 |
| 13                           | 646  | 559  | 516 | 342 | 286 | 305 |
| 51                           | 687  | 680  | 430 | 414 | 363 | 310 |
| 74                           | 532  | 426  | 451 | 450 | 536 | 339 |
| 62                           | 539  | 638  | 412 | 404 | 299 | 441 |
| 48                           | 678  | 526  | 482 | 391 | 386 | 327 |
| 9                            | 574  | 395  | 461 | 389 | 326 | 318 |
| 27                           | 657  | 471  | 412 | 382 | 212 | 234 |
| 52                           | 651  | 434  | 454 | 342 | 427 | 288 |
| 41                           | 657  | 384  | 455 | 355 | 368 | 272 |
| 60                           | 673  | 461  | 502 | 532 | 317 | 324 |
| 57                           | 508  | 542  | 287 | 341 | 247 | 317 |
| 38                           | 530  | 563  | 455 | 341 | 315 | 353 |
| 42                           | 623  | 461  | 357 | 331 | 257 | 321 |
| 59                           | 578  | 443  | 504 | 387 | 248 | 325 |
| <i>4</i> 5                   | 531  | 408  | 373 | 317 | 317 | 210 |
| 20                           | 537  | 460  | 405 | 312 | 224 | 230 |
| 26                           | 474  | 519  | 298 | 252 | 125 | 196 |
| 18                           | 481  | 259  | 342 | 285 | 180 | 185 |
| 34                           | 496  | 406  | 308 | 329 | 201 | 211 |
| 40                           | 420  | 357  | 319 | 215 | 167 | 244 |
| 35                           | 385  | 351  | 301 | 255 | 145 | 283 |
| 33                           | 436  | 239  | 250 | 358 | 179 | 181 |
| 55                           | 384  | 284  | 249 | 197 | 214 | 154 |
| 76                           | 289  | 198  | 269 | 182 | 144 | 140 |
| 50                           | 307  | 336  | 192 | 197 | 215 | 143 |

(Continued)

Number of Potholes Filled

Ν

Year of Request

2014 2011 2013 2015 2016 2012

| Chicago<br>Community<br>Area |     |     |     |     |     |     |
|------------------------------|-----|-----|-----|-----|-----|-----|
| 39                           | 213 | 266 | 152 | 175 | 153 | 121 |
| 54                           | 246 | 147 | 168 | 185 | 104 | 123 |
| 0                            | 201 | 106 | 118 | 101 | 83  | 39  |
| 37                           | 148 | 155 | 100 | 140 | 74  | 109 |
| 47                           | 146 | 120 | 79  | 76  | 80  | 38  |
| 36                           | 117 | 72  | 74  | 69  | 63  | 44  |

| Tabl                                      | e of Com                      | munity_                       | Area by                       | RQYea                         | r                             |                               |               |
|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|---------------|
| Community Aroa/Chicago                    |                               | F                             | RQYear(                       | Year of                       | Request                       | ·)                            |               |
| Community_Area(Chicago<br>Community Area) | 2014                          | 2011                          | 2013                          | 2015                          | 2016                          | 2012                          | Total         |
|   | 79                            | 9                             | 49                            | 45                            | 88                            | 11                            |               |
|   |                               |                               |                               |                               |                               |                               |               |
| 25  | 4962<br>1.14<br>31.20<br>3.73 | 3780<br>0.86<br>23.77<br>4.72 | 2466<br>0.56<br>15.51<br>3.54 | 1646<br>0.38<br>10.35<br>2.75 | 1230<br>0.28<br>7.73<br>2.39  | 1818<br>0.42<br>11.43<br>4.21 | 15902<br>3.64 |
| 24  | 4618<br>1.06<br>35.10<br>3.48 | 2335<br>0.53<br>17.75<br>2.91 | 1585<br>0.36<br>12.05<br>2.28 | 1976<br>0.45<br>15.02<br>3.30 | 1534<br>0.35<br>11.66<br>2.98 | 1110<br>0.25<br>8.44<br>2.57  | 13158<br>3.01 |
| 22  | 4697<br>1.07<br>36.80<br>3.54 | 2353<br>0.54<br>18.43<br>2.94 | 2032<br>0.46<br>15.92<br>2.92 | 1531<br>0.35<br>11.99<br>2.56 | 977<br>0.22<br>7.65<br>1.90   | 1174<br>0.27<br>9.20<br>2.72  | 12764<br>2.92 |
| 2   | 3511<br>0.80<br>28.24<br>2.64 | 2471<br>0.57<br>19.88<br>3.08 | 2056<br>0.47<br>16.54<br>2.95 | 1455<br>0.33<br>11.70<br>2.43 | 1603<br>0.37<br>12.89<br>3.12 | 1336<br>0.31<br>10.75<br>3.09 | 12432<br>2.84 |
| 28  | 3726<br>0.85<br>33.39<br>2.80 | 1954<br>0.45<br>17.51<br>2.44 | 1432<br>0.33<br>12.83<br>2.06 | 1851<br>0.42<br>16.59<br>3.09 | 1218<br>0.28<br>10.92<br>2.37 | 977<br>0.22<br>8.76<br>2.26   | 11158<br>2.55 |
| 19  | 3462<br>0.79<br>31.41<br>2.61 | 2122<br>0.49<br>19.25<br>2.65 | 1879<br>0.43<br>17.05<br>2.70 | 1386<br>0.32<br>12.57<br>2.32 | 1023<br>0.23<br>9.28<br>1.99  | 1150<br>0.26<br>10.43<br>2.66 | 11022<br>2.52 |
| 10  | 3142<br>0.72<br>29.71<br>2.36 | 1366<br>0.31<br>12.92<br>1.70 | 1772<br>0.41<br>16.76<br>2.55 | 1590<br>0.36<br>15.04<br>2.66 | 1494<br>0.34<br>14.13<br>2.91 | 1210<br>0.28<br>11.44<br>2.80 | 10574<br>2.42 |
| 15  | 3196<br>0.73<br>30.59<br>2.41 | 1730<br>0.40<br>16.56<br>2.16 | 1737<br>0.40<br>16.63<br>2.50 | 1641<br>0.38<br>15.71<br>2.74 | 1341<br>0.31<br>12.83<br>2.61 | 803<br>0.18<br>7.69<br>1.86   | 10448<br>2.39 |
| 6   | 3373<br>0.77<br>35.08<br>2.54 | 1717<br>0.39<br>17.86<br>2.14 | 1481<br>0.34<br>15.40<br>2.13 | 1003<br>0.23<br>10.43<br>1.68 | 989<br>0.23<br>10.28<br>1.92  | 1053<br>0.24<br>10.95<br>2.44 | 9616<br>2.20  |
| 8   | 2496<br>0.57<br>26.01<br>1.88 | 1725<br>0.39<br>17.98<br>2.15 | 1318<br>0.30<br>13.73<br>1.89 | 1789<br>0.41<br>18.64<br>2.99 | 1307<br>0.30<br>13.62<br>2.54 | 961<br>0.22<br>10.01<br>2.22  | 9596<br>2.20  |
| 16  | 3313<br>0.76<br>35.43<br>2.49 | 1623<br>0.37<br>17.36<br>2.02 | 1631<br>0.37<br>17.44<br>2.34 | 1019<br>0.23<br>10.90<br>1.70 | 1052<br>0.24<br>11.25<br>2.05 | 713<br>0.16<br>7.62<br>1.65   | 9351<br>2.14  |
| 71  | 3094<br>0.71<br>33.62<br>2.33 | 1507<br>0.34<br>16.38<br>1.88 | 1544<br>0.35<br>16.78<br>2.22 | 1192<br>0.27<br>12.95<br>1.99 | 1141<br>0.26<br>12.40<br>2.22 | 724<br>0.17<br>7.87<br>1.67   | 9202<br>2.11  |
| 7   | 3183<br>0.73<br>34.83<br>2.40 | 1702<br>0.39<br>18.62<br>2.12 | 1370<br>0.31<br>14.99<br>1.97 | 1097<br>0.25<br>12.00<br>1.83 | 915<br>0.21<br>10.01<br>1.78  | 872<br>0.20<br>9.54<br>2.02   | 9139<br>2.09  |

| Tabl                                      | e of Con                      | munity_                       | Area by                       | RQYea                         | r                             |                               |              |
|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|--------------|
| Community Aros/Chicago                    |                               | F                             | RQYear(                       | Year of                       | Requesi                       | t)                            |              |
| Community_Area(Chicago<br>Community Area) | 2014                          | 2011                          | 2013                          | 2015                          | 2016                          | 2012                          | Total        |
| 56  | 2717<br>0.62<br>29.98<br>2.05 | 1782<br>0.41<br>19.66<br>2.22 | 1381<br>0.32<br>15.24<br>1.98 | 1252<br>0.29<br>13.81<br>2.09 | 1187<br>0.27<br>13.10<br>2.31 | 744<br>0.17<br>8.21<br>1.72   | 9063<br>2.07 |
| 1   | 1785<br>0.41<br>21.05<br>1.34 | 2686<br>0.61<br>31.68<br>3.35 | 1497<br>0.34<br>17.66<br>2.15 | 563<br>0.13<br>6.64<br>0.94   | 701<br>0.16<br>8.27<br>1.36   | 1246<br>0.29<br>14.70<br>2.88 | 8478<br>1.94 |
| 43  | 2535<br>0.58<br>31.16<br>1.91 | 1556<br>0.36<br>19.12<br>1.94 | 1263<br>0.29<br>15.52<br>1.82 | 1005<br>0.23<br>12.35<br>1.68 | 924<br>0.21<br>11.36<br>1.80  | 853<br>0.20<br>10.48<br>1.97  | 8136<br>1.86 |
| 17  | 2632<br>0.60<br>32.70<br>1.98 | 1195<br>0.27<br>14.84<br>1.49 | 1247<br>0.29<br>15.49<br>1.79 | 1342<br>0.31<br>16.67<br>2.24 | 973<br>0.22<br>12.09<br>1.89  | 661<br>0.15<br>8.21<br>1.53   | 8050<br>1.84 |
| 49  | 2166<br>0.50<br>27.05<br>1.63 | 1231<br>0.28<br>15.37<br>1.54 | 1705<br>0.39<br>21.29<br>2.45 | 1172<br>0.27<br>14.64<br>1.96 | 1009<br>0.23<br>12.60<br>1.96 | 725<br>0.17<br>9.05<br>1.68   | 8008<br>1.83 |
| 70  | 2313<br>0.53<br>29.25<br>1.74 | 1203<br>0.28<br>15.21<br>1.50 | 1243<br>0.28<br>15.72<br>1.79 | 1190<br>0.27<br>15.05<br>1.99 | 1231<br>0.28<br>15.56<br>2.39 | 729<br>0.17<br>9.22<br>1.69   | 7909<br>1.81 |
| 30  | 2055<br>0.47<br>26.66<br>1.55 | 1420<br>0.32<br>18.42<br>1.77 | 1357<br>0.31<br>17.61<br>1.95 | 1108<br>0.25<br>14.37<br>1.85 | 834<br>0.19<br>10.82<br>1.62  | 934<br>0.21<br>12.12<br>2.16  | 7708<br>1.76 |
| 66  | 2326<br>0.53<br>31.31<br>1.75 | 1284<br>0.29<br>17.28<br>1.60 | 1207<br>0.28<br>16.25<br>1.73 | 1039<br>0.24<br>13.99<br>1.74 | 701<br>0.16<br>9.44<br>1.36   | 872<br>0.20<br>11.74<br>2.02  | 7429<br>1.70 |
| 23  | 2446<br>0.56<br>33.25<br>1.84 | 1380<br>0.32<br>18.76<br>1.72 | 1243<br>0.28<br>16.90<br>1.79 | 1016<br>0.23<br>13.81<br>1.70 | 655<br>0.15<br>8.90<br>1.27   | 617<br>0.14<br>8.39<br>1.43   | 7357<br>1.68 |
| 77  | 1951<br>0.45<br>27.47<br>1.47 | 1345<br>0.31<br>18.94<br>1.68 | 1230<br>0.28<br>17.32<br>1.77 | 749<br>0.17<br>10.54<br>1.25  | 1197<br>0.27<br>16.85<br>2.33 | 631<br>0.14<br>8.88<br>1.46   | 7103<br>1.63 |
| 61  | 2097<br>0.48<br>30.48<br>1.58 | 1298<br>0.30<br>18.87<br>1.62 | 1202<br>0.27<br>17.47<br>1.73 | 891<br>0.20<br>12.95<br>1.49  | 634<br>0.15<br>9.22<br>1.23   | 758<br>0.17<br>11.02<br>1.75  | 6880<br>1.57 |
| 65  | 1546<br>0.35<br>22.89<br>1.16 | 1204<br>0.28<br>17.83<br>1.50 | 1032<br>0.24<br>15.28<br>1.48 | 1235<br>0.28<br>18.29<br>2.06 | 916<br>0.21<br>13.56<br>1.78  | 820<br>0.19<br>12.14<br>1.90  | 6753<br>1.54 |
| 32  | 1942<br>0.44<br>28.78<br>1.46 | 936<br>0.21<br>13.87<br>1.17  | 948<br>0.22<br>14.05<br>1.36  | 1394<br>0.32<br>20.66<br>2.33 | 905<br>0.21<br>13.41<br>1.76  | 622<br>0.14<br>9.22<br>1.44   | 6747<br>1.54 |
| 69  | 2230<br>0.51<br>33.15<br>1.68 | 1447<br>0.33<br>21.51<br>1.81 | 903<br>0.21<br>13.42<br>1.30  | 761<br>0.17<br>11.31<br>1.27  | 720<br>0.16<br>10.70<br>1.40  | 667<br>0.15<br>9.91<br>1.54   | 6728<br>1.54 |

Source: City of Chicago, Open Data Portal

| Tabl                   | e of Com                      | munity_                       | Area by                       | RQYea                        | r                             |                              |              |
|------------------------|-------------------------------|-------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|--------------|
| Community_Area(Chicago |                               | F                             | RQYear(                       | Year of                      | Request                       | t)                           |              |
| Community Area)        | 2014                          | 2011                          | 2013                          | 2015                         | 2016                          | 2012                         | Total        |
| 12                     | 1765<br>0.40<br>27.69<br>1.33 | 1094<br>0.25<br>17.16<br>1.36 | 1057<br>0.24<br>16.58<br>1.52 | 902<br>0.21<br>14.15<br>1.51 | 1031<br>0.24<br>16.18<br>2.01 | 525<br>0.12<br>8.24<br>1.21  | 6374<br>1.46 |
| 73                     | 1788<br>0.41<br>28.36<br>1.35 | 1068<br>0.24<br>16.94<br>1.33 | 1130<br>0.26<br>17.93<br>1.62 | 849<br>0.19<br>13.47<br>1.42 | 830<br>0.19<br>13.17<br>1.61  | 639<br>0.15<br>10.14<br>1.48 | 6304<br>1.44 |
| 72                     | 1738<br>0.40<br>27.86<br>1.31 | 1040<br>0.24<br>16.67<br>1.30 | 1363<br>0.31<br>21.85<br>1.96 | 697<br>0.16<br>11.17<br>1.16 | 791<br>0.18<br>12.68<br>1.54  | 609<br>0.14<br>9.76<br>1.41  | 6238<br>1.43 |
| 14                     | 2167<br>0.50<br>35.12<br>1.63 | 937<br>0.21<br>15.18<br>1.17  | 1122<br>0.26<br>18.18<br>1.61 | 745<br>0.17<br>12.07<br>1.24 | 783<br>0.18<br>12.69<br>1.52  | 417<br>0.10<br>6.76<br>0.96  | 6171<br>1.41 |
| 21                     | 2102<br>0.48<br>36.07<br>1.58 | 993<br>0.23<br>17.04<br>1.24  | 984<br>0.23<br>16.89<br>1.41  | 690<br>0.16<br>11.84<br>1.15 | 570<br>0.13<br>9.78<br>1.11   | 488<br>0.11<br>8.37<br>1.13  | 5827<br>1.33 |
| 44                     | 1891<br>0.43<br>32.81<br>1.42 | 1218<br>0.28<br>21.13<br>1.52 | 847<br>0.19<br>14.70<br>1.22  | 707<br>0.16<br>12.27<br>1.18 | 662<br>0.15<br>11.49<br>1.29  | 438<br>0.10<br>7.60<br>1.01  | 5763<br>1.32 |
| 53                     | 1457<br>0.33<br>25.40<br>1.10 | 1068<br>0.24<br>18.62<br>1.33 | 1154<br>0.26<br>20.12<br>1.66 | 773<br>0.18<br>13.47<br>1.29 | 781<br>0.18<br>13.61<br>1.52  | 504<br>0.12<br>8.79<br>1.17  | 5737<br>1.31 |
| 67                     | 1584<br>0.36<br>27.94<br>1.19 | 977<br>0.22<br>17.23<br>1.22  | 915<br>0.21<br>16.14<br>1.32  | 767<br>0.18<br>13.53<br>1.28 | 656<br>0.15<br>11.57<br>1.28  | 770<br>0.18<br>13.58<br>1.78 | 5669<br>1.30 |
| 31                     | 1957<br>0.45<br>34.66<br>1.47 | 1052<br>0.24<br>18.63<br>1.31 | 649<br>0.15<br>11.49<br>0.93  | 926<br>0.21<br>16.40<br>1.55 | 671<br>0.15<br>11.88<br>1.30  | 392<br>0.09<br>6.94<br>0.91  | 5647<br>1.29 |
| 63                     | 1471<br>0.34<br>26.56<br>1.11 | 1295<br>0.30<br>23.38<br>1.62 | 776<br>0.18<br>14.01<br>1.12  | 797<br>0.18<br>14.39<br>1.33 | 518<br>0.12<br>9.35<br>1.01   | 681<br>0.16<br>12.30<br>1.58 | 5538<br>1.27 |
| 11                     | 1694<br>0.39<br>30.85<br>1.28 | 780<br>0.18<br>14.21<br>0.97  | 987<br>0.23<br>17.97<br>1.42  | 846<br>0.19<br>15.41<br>1.41 | 736<br>0.17<br>13.40<br>1.43  | 448<br>0.10<br>8.16<br>1.04  | 5491<br>1.26 |
| 4                      | 1821<br>0.42<br>33.65<br>1.37 | 794<br>0.18<br>14.67<br>0.99  | 955<br>0.22<br>17.65<br>1.37  | 731<br>0.17<br>13.51<br>1.22 | 632<br>0.14<br>11.68<br>1.23  | 479<br>0.11<br>8.85<br>1.11  | 5412<br>1.24 |
| 58                     | 1596<br>0.37<br>29.56<br>1.20 | 1055<br>0.24<br>19.54<br>1.32 | 784<br>0.18<br>14.52<br>1.13  | 964<br>0.22<br>17.85<br>1.61 | 503<br>0.12<br>9.31<br>0.98   | 498<br>0.11<br>9.22<br>1.15  | 5400<br>1.24 |
| 29                     | 1721<br>0.39<br>33.19<br>1.30 | 1073<br>0.25<br>20.69<br>1.34 | 569<br>0.13<br>10.97<br>0.82  | 713<br>0.16<br>13.75<br>1.19 | 509<br>0.12<br>9.81<br>0.99   | 601<br>0.14<br>11.59<br>1.39 | 5186<br>1.19 |

Source: City of Chicago, Open Data Portal

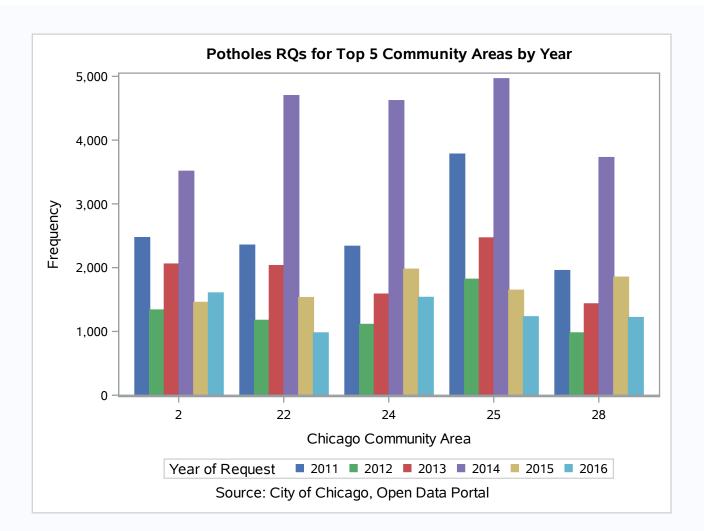
| Tabl                                      | e of Com                      | munity_                      | Area by                      | RQYea                        | r                            |                              |              |
|---|-------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|--------------|
| Community Aroa/Chicago                    |                               | F                            | RQYear(                      | Year of                      | Request                      | ·)                           |              |
| Community_Area(Chicago<br>Community Area) | 2014                          | 2011                         | 2013                         | 2015                         | 2016                         | 2012                         | Total        |
| 75  | 1157<br>0.26<br>23.24<br>0.87 | 766<br>0.18<br>15.39<br>0.96 | 830<br>0.19<br>16.67<br>1.19 | 749<br>0.17<br>15.05<br>1.25 | 863<br>0.20<br>17.34<br>1.68 | 613<br>0.14<br>12.31<br>1.42 | 4978<br>1.14 |
| 64  | 1278<br>0.29<br>26.04<br>0.96 | 846<br>0.19<br>17.24<br>1.06 | 621<br>0.14<br>12.66<br>0.89 | 937<br>0.21<br>19.10<br>1.57 | 584<br>0.13<br>11.90<br>1.14 | 641<br>0.15<br>13.06<br>1.48 | 4907<br>1.12 |
| 5   | 1558<br>0.36<br>31.76<br>1.17 | 757<br>0.17<br>15.43<br>0.94 | 836<br>0.19<br>17.04<br>1.20 | 711<br>0.16<br>14.49<br>1.19 | 633<br>0.14<br>12.90<br>1.23 | 411<br>0.09<br>8.38<br>0.95  | 4906<br>1.12 |
| 46  | 1331<br>0.30<br>29.86<br>1.00 | 770<br>0.18<br>17.28<br>0.96 | 751<br>0.17<br>16.85<br>1.08 | 484<br>0.11<br>10.86<br>0.81 | 600<br>0.14<br>13.46<br>1.17 | 521<br>0.12<br>11.69<br>1.21 | 4457<br>1.02 |
| 3   | 1306<br>0.30<br>30.59<br>0.98 | 766<br>0.18<br>17.94<br>0.96 | 818<br>0.19<br>19.16<br>1.18 | 520<br>0.12<br>12.18<br>0.87 | 483<br>0.11<br>11.31<br>0.94 | 376<br>0.09<br>8.81<br>0.87  | 4269<br>0.98 |
| 68  | 1048<br>0.24<br>26.12<br>0.79 | 801<br>0.18<br>19.97<br>1.00 | 629<br>0.14<br>15.68<br>0.90 | 560<br>0.13<br>13.96<br>0.94 | 531<br>0.12<br>13.24<br>1.03 | 443<br>0.10<br>11.04<br>1.02 | 4012<br>0.92 |
| 13  | 1290<br>0.30<br>32.51<br>0.97 | 743<br>0.17<br>18.72<br>0.93 | 631<br>0.14<br>15.90<br>0.91 | 461<br>0.11<br>11.62<br>0.77 | 487<br>0.11<br>12.27<br>0.95 | 356<br>0.08<br>8.97<br>0.82  | 3968<br>0.91 |
| 51  | 1077<br>0.25<br>28.16<br>0.81 | 894<br>0.20<br>23.38<br>1.12 | 521<br>0.12<br>13.62<br>0.75 | 505<br>0.12<br>13.21<br>0.84 | 476<br>0.11<br>12.45<br>0.93 | 351<br>0.08<br>9.18<br>0.81  | 3824<br>0.87 |
| 74  | 829<br>0.19<br>22.20<br>0.62  | 484<br>0.11<br>12.96<br>0.60 | 636<br>0.15<br>17.03<br>0.91 | 564<br>0.13<br>15.10<br>0.94 | 820<br>0.19<br>21.96<br>1.59 | 401<br>0.09<br>10.74<br>0.93 | 3734<br>0.85 |
| 62  | 963<br>0.22<br>25.81<br>0.72  | 795<br>0.18<br>21.31<br>0.99 | 538<br>0.12<br>14.42<br>0.77 | 526<br>0.12<br>14.10<br>0.88 | 441<br>0.10<br>11.82<br>0.86 | 468<br>0.11<br>12.54<br>1.08 | 3731<br>0.85 |
| 48  | 1009<br>0.23<br>28.56<br>0.76 | 628<br>0.14<br>17.78<br>0.78 | 573<br>0.13<br>16.22<br>0.82 | 457<br>0.10<br>12.94<br>0.76 | 493<br>0.11<br>13.95<br>0.96 | 373<br>0.09<br>10.56<br>0.86 | 3533<br>0.81 |
| 9   | 851<br>0.19<br>24.70<br>0.64  | 508<br>0.12<br>14.74<br>0.63 | 627<br>0.14<br>18.20<br>0.90 | 520<br>0.12<br>15.09<br>0.87 | 532<br>0.12<br>15.44<br>1.03 | 408<br>0.09<br>11.84<br>0.94 | 3446<br>0.79 |
| 27  | 1281<br>0.29<br>37.96<br>0.96 | 643<br>0.15<br>19.05<br>0.80 | 506<br>0.12<br>14.99<br>0.73 | 436<br>0.10<br>12.92<br>0.73 | 251<br>0.06<br>7.44<br>0.49  | 258<br>0.06<br>7.64<br>0.60  | 3375<br>0.77 |
| 52  | 910<br>0.21<br>28.07<br>0.68  | 487<br>0.11<br>15.02<br>0.61 | 492<br>0.11<br>15.18<br>0.71 | 407<br>0.09<br>12.55<br>0.68 | 624<br>0.14<br>19.25<br>1.21 | 322<br>0.07<br>9.93<br>0.74  | 3242<br>0.74 |

| Tabl                                      | e of Com                      | munity_                      | Area by                      | RQYea                        | r                            |                              |              |
|---|-------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|--------------|
| Community Area/Chicago                    |                               | F                            | RQYear(                      | Year of                      | Requesi                      | t)                           |              |
| Community_Area(Chicago<br>Community Area) | 2014                          | 2011                         | 2013                         | 2015                         | 2016                         | 2012                         | Total        |
| 41  | 1096<br>0.25<br>34.07<br>0.82 | 445<br>0.10<br>13.83<br>0.56 | 520<br>0.12<br>16.16<br>0.75 | 408<br>0.09<br>12.68<br>0.68 | 463<br>0.11<br>14.39<br>0.90 | 285<br>0.07<br>8.86<br>0.66  | 3217<br>0.74 |
| 60  | 831<br>0.19<br>26.10<br>0.63  | 492<br>0.11<br>15.45<br>0.61 | 546<br>0.12<br>17.15<br>0.78 | 618<br>0.14<br>19.41<br>1.03 | 361<br>0.08<br>11.34<br>0.70 | 336<br>0.08<br>10.55<br>0.78 | 3184<br>0.73 |
| 57  | 863<br>0.20<br>28.55<br>0.65  | 718<br>0.16<br>23.75<br>0.90 | 325<br>0.07<br>10.75<br>0.47 | 426<br>0.10<br>14.09<br>0.71 | 361<br>0.08<br>11.94<br>0.70 | 330<br>0.08<br>10.92<br>0.76 | 3023<br>0.69 |
| 38  | 727<br>0.17<br>24.34<br>0.55  | 659<br>0.15<br>22.06<br>0.82 | 481<br>0.11<br>16.10<br>0.69 | 389<br>0.09<br>13.02<br>0.65 | 356<br>0.08<br>11.92<br>0.69 | 375<br>0.09<br>12.55<br>0.87 | 2987<br>0.68 |
| 42  | 961<br>0.22<br>32.55<br>0.72  | 545<br>0.12<br>18.46<br>0.68 | 387<br>0.09<br>13.11<br>0.56 | 384<br>0.09<br>13.01<br>0.64 | 307<br>0.07<br>10.40<br>0.60 | 368<br>0.08<br>12.47<br>0.85 | 2952<br>0.68 |
| 59  | 794<br>0.18<br>26.91<br>0.60  | 525<br>0.12<br>17.79<br>0.65 | 574<br>0.13<br>19.45<br>0.82 | 429<br>0.10<br>14.54<br>0.72 | 287<br>0.07<br>9.73<br>0.56  | 342<br>0.08<br>11.59<br>0.79 | 2951<br>0.68 |
| 45  | 898<br>0.21<br>31.84<br>0.68  | 469<br>0.11<br>16.63<br>0.59 | 433<br>0.10<br>15.35<br>0.62 | 387<br>0.09<br>13.72<br>0.65 | 386<br>0.09<br>13.69<br>0.75 | 247<br>0.06<br>8.76<br>0.57  | 2820<br>0.65 |
| 20  | 884<br>0.20<br>31.90<br>0.67  | 523<br>0.12<br>18.87<br>0.65 | 442<br>0.10<br>15.95<br>0.64 | 357<br>0.08<br>12.88<br>0.60 | 314<br>0.07<br>11.33<br>0.61 | 251<br>0.06<br>9.06<br>0.58  | 2771<br>0.63 |
| 26  | 866<br>0.20<br>32.00<br>0.65  | 819<br>0.19<br>30.27<br>1.02 | 367<br>0.08<br>13.56<br>0.53 | 277<br>0.06<br>10.24<br>0.46 | 152<br>0.03<br>5.62<br>0.30  | 225<br>0.05<br>8.31<br>0.52  | 2706<br>0.62 |
| 18  | 939<br>0.21<br>36.97<br>0.71  | 333<br>0.08<br>13.11<br>0.42 | 421<br>0.10<br>16.57<br>0.61 | 379<br>0.09<br>14.92<br>0.63 | 266<br>0.06<br>10.47<br>0.52 | 202<br>0.05<br>7.95<br>0.47  | 2540<br>0.58 |
| 34  | 729<br>0.17<br>30.90<br>0.55  | 449<br>0.10<br>19.03<br>0.56 | 338<br>0.08<br>14.33<br>0.49 | 379<br>0.09<br>16.07<br>0.63 | 240<br>0.05<br>10.17<br>0.47 | 224<br>0.05<br>9.50<br>0.52  | 2359<br>0.54 |
| 40  | 619<br>0.14<br>28.49<br>0.47  | 501<br>0.11<br>23.06<br>0.63 | 365<br>0.08<br>16.80<br>0.52 | 226<br>0.05<br>10.40<br>0.38 | 195<br>0.04<br>8.97<br>0.38  | 267<br>0.06<br>12.29<br>0.62 | 2173<br>0.50 |
| 35  | 558<br>0.13<br>25.79<br>0.42  | 488<br>0.11<br>22.55<br>0.61 | 348<br>0.08<br>16.08<br>0.50 | 295<br>0.07<br>13.63<br>0.49 | 156<br>0.04<br>7.21<br>0.30  | 319<br>0.07<br>14.74<br>0.74 | 2164<br>0.50 |
| 33  | 671<br>0.15<br>32.60<br>0.51  | 274<br>0.06<br>13.31<br>0.34 | 315<br>0.07<br>15.31<br>0.45 | 401<br>0.09<br>19.48<br>0.67 | 199<br>0.05<br>9.67<br>0.39  | 198<br>0.05<br>9.62<br>0.46  | 2058<br>0.47 |

Table of Community\_Area by RQYear

Frequency Percent Row Pct Col Pct

|   | RQYear(Year of Request)      |                              |                              |                              |                              |                              |                  |
|---|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------|
| Community_Area(Chicago<br>Community Area) | 2014                         | 2011                         | 2013                         | 2015                         | 2016                         | 2012                         | Total            |
| 55  | 637<br>0.15<br>32.17<br>0.48 | 315<br>0.07<br>15.91<br>0.39 | 279<br>0.06<br>14.09<br>0.40 | 263<br>0.06<br>13.28<br>0.44 | 321<br>0.07<br>16.21<br>0.62 | 165<br>0.04<br>8.33<br>0.38  | 1980<br>0.45     |
| 76  | 467<br>0.11<br>27.18<br>0.35 | 298<br>0.07<br>17.35<br>0.37 | 363<br>0.08<br>21.13<br>0.52 | 239<br>0.05<br>13.91<br>0.40 | 189<br>0.04<br>11.00<br>0.37 | 162<br>0.04<br>9.43<br>0.37  | 1718<br>0.39     |
| 50  | 404<br>0.09<br>24.59<br>0.30 | 357<br>0.08<br>21.73<br>0.45 | 210<br>0.05<br>12.78<br>0.30 | 245<br>0.06<br>14.91<br>0.41 | 253<br>0.06<br>15.40<br>0.49 | 174<br>0.04<br>10.59<br>0.40 | 1643<br>0.38     |
| 39  | 281<br>0.06<br>19.65<br>0.21 | 426<br>0.10<br>29.79<br>0.53 | 182<br>0.04<br>12.73<br>0.26 | 225<br>0.05<br>15.73<br>0.38 | 183<br>0.04<br>12.80<br>0.36 | 133<br>0.03<br>9.30<br>0.31  | 1430<br>0.33     |
| 54  | 411<br>0.09<br>32.70<br>0.31 | 168<br>0.04<br>13.37<br>0.21 | 183<br>0.04<br>14.56<br>0.26 | 223<br>0.05<br>17.74<br>0.37 | 141<br>0.03<br>11.22<br>0.27 | 131<br>0.03<br>10.42<br>0.30 | 1257<br>0.29     |
| 0   | 492<br>0.11<br>39.68<br>0.37 | 215<br>0.05<br>17.34<br>0.27 | 157<br>0.04<br>12.66<br>0.23 | 155<br>0.04<br>12.50<br>0.26 | 149<br>0.03<br>12.02<br>0.29 | 72<br>0.02<br>5.81<br>0.17   | 1240<br>0.28     |
| 37  | 172<br>0.04<br>20.16<br>0.13 | 219<br>0.05<br>25.67<br>0.27 | 116<br>0.03<br>13.60<br>0.17 | 152<br>0.03<br>17.82<br>0.25 | 75<br>0.02<br>8.79<br>0.15   | 119<br>0.03<br>13.95<br>0.28 | 853<br>0.20      |
| 47  | 215<br>0.05<br>32.04<br>0.16 | 144<br>0.03<br>21.46<br>0.18 | 84<br>0.02<br>12.52<br>0.12  | 93<br>0.02<br>13.86<br>0.16  | 92<br>0.02<br>13.71<br>0.18  | 43<br>0.01<br>6.41<br>0.10   | 671<br>0.15      |
| 36  | 190<br>0.04<br>34.23<br>0.14 | 87<br>0.02<br>15.68<br>0.11  | 83<br>0.02<br>14.95<br>0.12  | 78<br>0.02<br>14.05<br>0.13  | 70<br>0.02<br>12.61<br>0.14  | 47<br>0.01<br>8.47<br>0.11   | 555<br>0.13      |
| Total                                     | 132859<br>30.40              | 80153<br>18.34               | 69581<br>15.92               | 59865<br>13.70               | 51418<br>11.76               | 43226<br>9.89                | 437102<br>100.00 |
|   | Freque                       | ency Mis                     | ssing = 2                    | 81                           |                              |                              |                  |



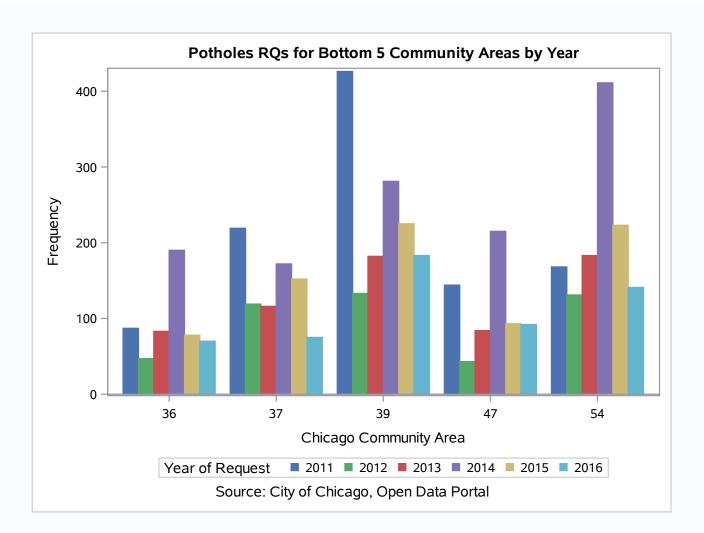


Table of Ward by RQYear

Frequency Percent Row Pct Col Pct

| Ward(Chicago | RQYear(Year of Request)       |                               |                               |                               |                               |                               |               |  |
|--------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|---------------|--|
| Ward)        | 2014                          | 2011                          | 2013                          | 2015                          | 2016                          | 2012                          | Total         |  |
| •            | 79                            | 10                            | 49                            | 45                            | 87                            | 11                            |               |  |
|              |                               |                               |                               |                               |                               |                               | •             |  |
| 41           | 4503<br>1.03<br>28.18<br>3.39 | 2345<br>0.54<br>14.67<br>2.93 | 2899<br>0.66<br>18.14<br>4.17 | 2233<br>0.51<br>13.97<br>3.73 | 2123<br>0.49<br>13.28<br>4.13 | 1879<br>0.43<br>11.76<br>4.35 | 15982<br>3.66 |  |
| 32           | 5293<br>1.21<br>38.63<br>3.98 | 2404<br>0.55<br>17.54<br>3.00 | 2289<br>0.52<br>16.71<br>3.29 | 1537<br>0.35<br>11.22<br>2.57 | 983<br>0.22<br>7.17<br>1.91   | 1196<br>0.27<br>8.73<br>2.77  | 13702<br>3.13 |  |
| 23           | 4032<br>0.92<br>29.82<br>3.03 | 2807<br>0.64<br>20.76<br>3.50 | 2003<br>0.46<br>14.81<br>2.88 | 1927<br>0.44<br>14.25<br>3.22 | 1451<br>0.33<br>10.73<br>2.82 | 1303<br>0.30<br>9.64<br>3.01  | 13523<br>3.09 |  |
| 19           | 3238<br>0.74<br>25.29<br>2.44 | 1972<br>0.45<br>15.40<br>2.46 | 2477<br>0.57<br>19.35<br>3.56 | 1666<br>0.38<br>13.01<br>2.78 | 2054<br>0.47<br>16.04<br>3.99 | 1396<br>0.32<br>10.90<br>3.23 | 12803<br>2.93 |  |
| 45           | 4087<br>0.94<br>32.39<br>3.08 | 1921<br>0.44<br>15.23<br>2.40 | 2262<br>0.52<br>17.93<br>3.25 | 1835<br>0.42<br>14.54<br>3.07 | 1529<br>0.35<br>12.12<br>2.97 | 983<br>0.22<br>7.79<br>2.27   | 12617<br>2.89 |  |
| 13           | 3075<br>0.70<br>25.27<br>2.31 | 2283<br>0.52<br>18.76<br>2.85 | 1832<br>0.42<br>15.05<br>2.63 | 1994<br>0.46<br>16.39<br>3.33 | 1393<br>0.32<br>11.45<br>2.71 | 1592<br>0.36<br>13.08<br>3.68 | 12169<br>2.78 |  |
| 8            | 3664<br>0.84<br>31.00<br>2.76 | 2174<br>0.50<br>18.39<br>2.71 | 1744<br>0.40<br>14.75<br>2.51 | 1640<br>0.38<br>13.87<br>2.74 | 1554<br>0.36<br>13.15<br>3.02 | 1044<br>0.24<br>8.83<br>2.42  | 11820<br>2.70 |  |
| 21           | 3765<br>0.86<br>32.95<br>2.83 | 2115<br>0.48<br>18.51<br>2.64 | 1926<br>0.44<br>16.86<br>2.77 | 1330<br>0.30<br>11.64<br>2.22 | 1344<br>0.31<br>11.76<br>2.61 | 945<br>0.22<br>8.27<br>2.19   | 11425<br>2.61 |  |
| 39           | 3765<br>0.86<br>33.14<br>2.83 | 1786<br>0.41<br>15.72<br>2.23 | 1609<br>0.37<br>14.16<br>2.31 | 1567<br>0.36<br>13.79<br>2.62 | 1825<br>0.42<br>16.06<br>3.55 | 809<br>0.19<br>7.12<br>1.87   | 11361<br>2.60 |  |
| 36           | 4232<br>0.97<br>37.33<br>3.19 | 1528<br>0.35<br>13.48<br>1.91 | 1952<br>0.45<br>17.22<br>2.81 | 1710<br>0.39<br>15.08<br>2.86 | 937<br>0.21<br>8.26<br>1.82   | 979<br>0.22<br>8.63<br>2.26   | 11338<br>2.59 |  |
| 42           | 3034<br>0.69<br>26.88<br>2.28 | 1813<br>0.41<br>16.06<br>2.26 | 1518<br>0.35<br>13.45<br>2.18 | 2268<br>0.52<br>20.09<br>3.79 | 1525<br>0.35<br>13.51<br>2.97 | 1129<br>0.26<br>10.00<br>2.61 | 11287<br>2.58 |  |
| 2            | 3732<br>0.85<br>34.11<br>2.81 | 1809<br>0.41<br>16.53<br>2.26 | 1604<br>0.37<br>14.66<br>2.31 | 1726<br>0.39<br>15.77<br>2.88 | 1014<br>0.23<br>9.27<br>1.97  | 1057<br>0.24<br>9.66<br>2.45  | 10942<br>2.50 |  |
| 34           | 2476<br>0.57<br>23.04<br>1.86 | 1663<br>0.38<br>15.47<br>2.07 | 2215<br>0.51<br>20.61<br>3.18 | 1668<br>0.38<br>15.52<br>2.79 | 1700<br>0.39<br>15.82<br>3.31 | 1026<br>0.23<br>9.55<br>2.37  | 10748<br>2.46 |  |

| Table of Ward by RQYear |                               |                               |                               |                               |                               |                               |               |  |
|-------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|---------------|--|
| Ward(Chicago            | RQYear(Year of Request)       |                               |                               |                               |                               |                               |               |  |
| Ward)                   | 2014                          | 2011                          | 2013                          | 2015                          | 2016                          | 2012                          | Total         |  |
| 18                      | 3174<br>0.73<br>30.43<br>2.39 | 1558<br>0.36<br>14.94<br>1.94 | 1732<br>0.40<br>16.61<br>2.49 | 1506<br>0.34<br>14.44<br>2.52 | 1510<br>0.35<br>14.48<br>2.94 | 949<br>0.22<br>9.10<br>2.20   | 10429<br>2.39 |  |
| 50                      | 3013<br>0.69<br>28.92<br>2.27 | 2194<br>0.50<br>21.06<br>2.74 | 1775<br>0.41<br>17.04<br>2.55 | 1273<br>0.29<br>12.22<br>2.13 | 1100<br>0.25<br>10.56<br>2.14 | 1064<br>0.24<br>10.21<br>2.46 | 10419<br>2.38 |  |
| 27                      | 3412<br>0.78<br>34.40<br>2.57 | 1777<br>0.41<br>17.91<br>2.22 | 1343<br>0.31<br>13.54<br>1.93 | 1341<br>0.31<br>13.52<br>2.24 | 1136<br>0.26<br>11.45<br>2.21 | 911<br>0.21<br>9.18<br>2.11   | 9920<br>2.27  |  |
| 38                      | 2772<br>0.63<br>28.51<br>2.09 | 1807<br>0.41<br>18.58<br>2.25 | 1565<br>0.36<br>16.09<br>2.25 | 1468<br>0.34<br>15.10<br>2.45 | 1330<br>0.30<br>13.68<br>2.59 | 782<br>0.18<br>8.04<br>1.81   | 9724<br>2.22  |  |
| 14                      | 2520<br>0.58<br>26.71<br>1.90 | 2079<br>0.48<br>22.03<br>2.59 | 1183<br>0.27<br>12.54<br>1.70 | 1486<br>0.34<br>15.75<br>2.48 | 1084<br>0.25<br>11.49<br>2.11 | 1083<br>0.25<br>11.48<br>2.51 | 9435<br>2.16  |  |
| 10                      | 2741<br>0.63<br>29.47<br>2.06 | 1586<br>0.36<br>17.05<br>1.98 | 1417<br>0.32<br>15.23<br>2.04 | 1181<br>0.27<br>12.70<br>1.97 | 1492<br>0.34<br>16.04<br>2.90 | 884<br>0.20<br>9.50<br>2.05   | 9301<br>2.13  |  |
| 40                      | 2880<br>0.66<br>31.07<br>2.17 | 1396<br>0.32<br>15.06<br>1.74 | 1605<br>0.37<br>17.31<br>2.31 | 1074<br>0.25<br>11.59<br>1.79 | 1409<br>0.32<br>15.20<br>2.74 | 906<br>0.21<br>9.77<br>2.10   | 9270<br>2.12  |  |
| 29                      | 2486<br>0.57<br>27.07<br>1.87 | 2390<br>0.55<br>26.02<br>2.98 | 1237<br>0.28<br>13.47<br>1.78 | 1013<br>0.23<br>11.03<br>1.69 | 870<br>0.20<br>9.47<br>1.69   | 1189<br>0.27<br>12.95<br>2.75 | 9185<br>2.10  |  |
| 6                       | 2941<br>0.67<br>32.19<br>2.21 | 1960<br>0.45<br>21.45<br>2.45 | 1359<br>0.31<br>14.87<br>1.95 | 1000<br>0.23<br>10.94<br>1.67 | 1030<br>0.24<br>11.27<br>2.00 | 847<br>0.19<br>9.27<br>1.96   | 9137<br>2.09  |  |
| 28                      | 2610<br>0.60<br>31.40<br>1.96 | 2140<br>0.49<br>25.75<br>2.67 | 1124<br>0.26<br>13.52<br>1.62 | 1026<br>0.23<br>12.35<br>1.71 | 753<br>0.17<br>9.06<br>1.46   | 658<br>0.15<br>7.92<br>1.52   | 8311<br>1.90  |  |
| 35                      | 3075<br>0.70<br>37.27<br>2.31 | 1541<br>0.35<br>18.68<br>1.92 | 1242<br>0.28<br>15.05<br>1.78 | 858<br>0.20<br>10.40<br>1.43  | 769<br>0.18<br>9.32<br>1.50   | 766<br>0.18<br>9.28<br>1.77   | 8251<br>1.89  |  |
| 1                       | 3141<br>0.72<br>38.14<br>2.36 | 1415<br>0.32<br>17.18<br>1.77 | 1118<br>0.26<br>13.58<br>1.61 | 1087<br>0.25<br>13.20<br>1.82 | 724<br>0.17<br>8.79<br>1.41   | 750<br>0.17<br>9.11<br>1.74   | 8235<br>1.88  |  |
| 49                      | 1594<br>0.36<br>19.74<br>1.20 | 2643<br>0.60<br>32.72<br>3.30 | 1383<br>0.32<br>17.12<br>1.99 | 540<br>0.12<br>6.69<br>0.90   | 672<br>0.15<br>8.32<br>1.31   | 1245<br>0.28<br>15.41<br>2.88 | 8077<br>1.85  |  |
| 11                      | 2232<br>0.51<br>27.65<br>1.68 | 1293<br>0.30<br>16.02<br>1.61 | 1408<br>0.32<br>17.44<br>2.02 | 1411<br>0.32<br>17.48<br>2.36 | 812<br>0.19<br>10.06<br>1.58  | 916<br>0.21<br>11.35<br>2.12  | 8072<br>1.85  |  |

Table of Ward by RQYear

Frequency Percent Row Pct Col Pct

| Manal (Ohioon)        | RQYear(Year of Request)       |                               |                               |                               |                               |                              |              |
|-----------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|------------------------------|--------------|
| Ward(Chicago<br>Ward) | 2014                          | 2011                          | 2013                          | 2015                          | 2016                          | 2012                         | Total        |
| 5                     | 2589<br>0.59<br>32.31<br>1.95 | 1436<br>0.33<br>17.92<br>1.79 | 1294<br>0.30<br>16.15<br>1.86 | 935<br>0.21<br>11.67<br>1.56  | 988<br>0.23<br>12.33<br>1.92  | 770<br>0.18<br>9.61<br>1.78  | 8012<br>1.83 |
| 25                    | 2547<br>0.58<br>32.52<br>1.92 | 1566<br>0.36<br>19.99<br>1.95 | 933<br>0.21<br>11.91<br>1.34  | 1280<br>0.29<br>16.34<br>2.14 | 908<br>0.21<br>11.59<br>1.77  | 599<br>0.14<br>7.65<br>1.39  | 7833<br>1.79 |
| 9                     | 1992<br>0.46<br>25.49<br>1.50 | 1295<br>0.30<br>16.57<br>1.62 | 1324<br>0.30<br>16.94<br>1.90 | 1215<br>0.28<br>15.55<br>2.03 | 1173<br>0.27<br>15.01<br>2.28 | 817<br>0.19<br>10.45<br>1.89 | 7816<br>1.79 |
| 12                    | 2241<br>0.51<br>30.02<br>1.69 | 1362<br>0.31<br>18.25<br>1.70 | 1121<br>0.26<br>15.02<br>1.61 | 1148<br>0.26<br>15.38<br>1.92 | 851<br>0.19<br>11.40<br>1.66  | 742<br>0.17<br>9.94<br>1.72  | 7465<br>1.71 |
| 24                    | 2646<br>0.61<br>35.80<br>1.99 | 1429<br>0.33<br>19.33<br>1.78 | 846<br>0.19<br>11.45<br>1.22  | 959<br>0.22<br>12.98<br>1.60  | 667<br>0.15<br>9.02<br>1.30   | 844<br>0.19<br>11.42<br>1.95 | 7391<br>1.69 |
| 37                    | 2669<br>0.61<br>36.37<br>2.01 | 1429<br>0.33<br>19.47<br>1.78 | 1186<br>0.27<br>16.16<br>1.70 | 776<br>0.18<br>10.58<br>1.30  | 605<br>0.14<br>8.24<br>1.18   | 673<br>0.15<br>9.17<br>1.56  | 7338<br>1.68 |
| 47                    | 2393<br>0.55<br>32.98<br>1.80 | 1022<br>0.23<br>14.08<br>1.28 | 1295<br>0.30<br>17.84<br>1.86 | 1062<br>0.24<br>14.63<br>1.77 | 938<br>0.21<br>12.93<br>1.82  | 547<br>0.13<br>7.54<br>1.27  | 7257<br>1.66 |
| 31                    | 2264<br>0.52<br>31.30<br>1.70 | 1153<br>0.26<br>15.94<br>1.44 | 1269<br>0.29<br>17.54<br>1.82 | 968<br>0.22<br>13.38<br>1.62  | 817<br>0.19<br>11.30<br>1.59  | 762<br>0.17<br>10.54<br>1.76 | 7233<br>1.65 |
| 17                    | 2356<br>0.54<br>33.40<br>1.77 | 1045<br>0.24<br>14.82<br>1.30 | 984<br>0.23<br>13.95<br>1.41  | 1090<br>0.25<br>15.45<br>1.82 | 889<br>0.20<br>12.60<br>1.73  | 689<br>0.16<br>9.77<br>1.59  | 7053<br>1.61 |
| 30                    | 2139<br>0.49<br>32.19<br>1.61 | 1261<br>0.29<br>18.98<br>1.57 | 1139<br>0.26<br>17.14<br>1.64 | 930<br>0.21<br>14.00<br>1.55  | 645<br>0.15<br>9.71<br>1.25   | 530<br>0.12<br>7.98<br>1.23  | 6644<br>1.52 |
| 43                    | 2163<br>0.49<br>33.03<br>1.63 | 1319<br>0.30<br>20.14<br>1.65 | 942<br>0.22<br>14.39<br>1.35  | 807<br>0.18<br>12.32<br>1.35  | 659<br>0.15<br>10.06<br>1.28  | 658<br>0.15<br>10.05<br>1.52 | 6548<br>1.50 |
| 26                    | 1858<br>0.43<br>28.60<br>1.40 | 1220<br>0.28<br>18.78<br>1.52 | 1096<br>0.25<br>16.87<br>1.58 | 1115<br>0.26<br>17.16<br>1.86 | 671<br>0.15<br>10.33<br>1.30  | 536<br>0.12<br>8.25<br>1.24  | 6496<br>1.49 |
| 7                     | 1660<br>0.38<br>26.10<br>1.25 | 1313<br>0.30<br>20.65<br>1.64 | 983<br>0.22<br>15.46<br>1.41  | 771<br>0.18<br>12.12<br>1.29  | 887<br>0.20<br>13.95<br>1.73  | 745<br>0.17<br>11.72<br>1.72 | 6359<br>1.45 |
| 3                     | 1557<br>0.36<br>25.15<br>1.17 | 1451<br>0.33<br>23.44<br>1.81 | 1091<br>0.25<br>17.62<br>1.57 | 795<br>0.18<br>12.84<br>1.33  | 519<br>0.12<br>8.38<br>1.01   | 778<br>0.18<br>12.57<br>1.80 | 6191<br>1.42 |

Table of Ward by RQYear

Frequency Percent Row Pct Col Pct

|   | Mard/Chicago          | RQYear(Year of Request)       |                               |                                    |                              |                              |                              |                  |
|---|-----------------------|-------------------------------|-------------------------------|------------------------------------|------------------------------|------------------------------|------------------------------|------------------|
| - | Ward(Chicago<br>Ward) | 2014                          | 2011                          | 2013                               | 2015                         | 2016                         | 2012                         | Total            |
|   | 33                    | 2048<br>0.47<br>33.40<br>1.54 | 912<br>0.21<br>14.88<br>1.14  | 1253<br>0.29<br>20.44<br>1.80      | 776<br>0.18<br>12.66<br>1.30 | 718<br>0.16<br>11.71<br>1.40 | 424<br>0.10<br>6.92<br>0.98  | 6131<br>1.40     |
|   | 16                    | 1688<br>0.39<br>27.65<br>1.27 | 1162<br>0.27<br>19.04<br>1.45 | 1092<br>0.25<br>17.89<br>1.57      | 767<br>0.18<br>12.57<br>1.28 | 692<br>0.16<br>11.34<br>1.35 | 703<br>0.16<br>11.52<br>1.63 | 6104<br>1.40     |
|   | 15                    | 1782<br>0.41<br>29.47<br>1.34 | 1095<br>0.25<br>18.11<br>1.37 | 1067<br>0.24<br>17.65<br>1.53      | 858<br>0.20<br>14.19<br>1.43 | 503<br>0.12<br>8.32<br>0.98  | 741<br>0.17<br>12.26<br>1.71 | 6046<br>1.38     |
|   | 20                    | 1685<br>0.39<br>28.09<br>1.27 | 1159<br>0.27<br>19.32<br>1.45 | 784<br>0.18<br>13.07<br>1.13       | 896<br>0.20<br>14.94<br>1.50 | 722<br>0.17<br>12.04<br>1.40 | 753<br>0.17<br>12.55<br>1.74 | 5999<br>1.37     |
|   | 4                     | 1424<br>0.33<br>26.27<br>1.07 | 1044<br>0.24<br>19.26<br>1.30 | 695<br>0.16<br>12.82<br>1.00       | 953<br>0.22<br>17.58<br>1.59 | 798<br>0.18<br>14.72<br>1.55 | 507<br>0.12<br>9.35<br>1.17  | 5421<br>1.24     |
|   | 48                    | 1420<br>0.32<br>26.38<br>1.07 | 1118<br>0.26<br>20.77<br>1.39 | 820<br>0.19<br>15.23<br>1.18       | 563<br>0.13<br>10.46<br>0.94 | 997<br>0.23<br>18.52<br>1.94 | 465<br>0.11<br>8.64<br>1.08  | 5383<br>1.23     |
|   | 44                    | 1475<br>0.34<br>28.60<br>1.11 | 1141<br>0.26<br>22.12<br>1.42 | 807<br>0.18<br>15.65<br>1.16       | 520<br>0.12<br>10.08<br>0.87 | 530<br>0.12<br>10.28<br>1.03 | 685<br>0.16<br>13.28<br>1.58 | 5158<br>1.18     |
|   | 22                    | 1245<br>0.28<br>24.18<br>0.94 | 1017<br>0.23<br>19.76<br>1.27 | 943<br>0.22<br>18.32<br>1.36       | 777<br>0.18<br>15.09<br>1.30 | 590<br>0.13<br>11.46<br>1.15 | 576<br>0.13<br>11.19<br>1.33 | 5148<br>1.18     |
|   | 46                    | 1039<br>0.24<br>30.98<br>0.78 | 590<br>0.13<br>17.59<br>0.74  | 638<br>0.15<br>19.02<br>0.92       | 386<br>0.09<br>11.51<br>0.64 | 379<br>0.09<br>11.30<br>0.74 | 322<br>0.07<br>9.60<br>0.74  | 3354<br>0.77     |
|   | 0                     | 492<br>0.11<br>39.71<br>0.37  | 214<br>0.05<br>17.27<br>0.27  | 158<br>0.04<br>12.75<br>0.23       | 153<br>0.04<br>12.35<br>0.26 | 150<br>0.03<br>12.11<br>0.29 | 72<br>0.02<br>5.81<br>0.17   | 1239<br>0.28     |
|   | Total                 | 132859<br>30.40               | 80152<br>18.34<br>Frequen     | 69581<br>15.92<br><i>cy Mi</i> ssi | 59865<br>13.70<br>ng = 281   | 51419<br>11.76               | 43226<br>9.89                | 437102<br>100.00 |

