# PARIKSHIT KALIA

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## CAREER OBJECTIVE

Dynamic and results-driven Technical Research Analyst with expertise in Java, Selenium, Python, and DevOps. Skilled in delivering engaging technical training, troubleshooting, and conducting interviews. Proven ability to enhance team productivity, optimize workflows, and stay abreast of emerging technologies

## KEY SKILLS

**Technical Skills:** Java | Selenium | Python | Git & GitHub | Docker | Ansible | Jenkins | Kubernetes | Terraform | VMware | Linux (Kali Linux, ParrotOS, Metasploitable) | Pen Testing Tools (Nmap, Wireshark, Metasploit) | HTML | CSS | Bootstrap

## WORK EXPERIENCE

**Intellipaat Software Solutions** | Bengaluru                                        Jun '24 - Present

*Technical Research Analyst*

- Delivered engaging sessions on **Java, Selenium, DevOps**, and Python via Zoom, Webex, and Teams
- Provided real-time troubleshooting and **one-on-one technical support** using ticket-based systems
- Directed technical interviews, evaluated programming skills, and **provided constructive feedback**
- Explored **emerging technologies to enhance development**, testing, and team productivity
- Collaborated with **cross-functional teams to enhance technical processes** and streamline software development workflows

**Teachnook** | Bengaluru                                        May '22 - July '23

*Academic Consultant*

- Allied with the customer service team to effectively resolve escalations, resulting in consistently **high levels of customer satisfaction**
- **Maintained detailed records** of attendance, revenue, and logout data for transparency
- Identified potential opportunities and implemented strategies to **enhance lead conversion**
- Provided guidance, feedback, and support to **enhance team productivity by offering continuous mentorship,** constructive feedback, and resources to optimize team performance

**Immensphere** | Bengaluru                                        Sep '22 - Nov '22

*Full Stack Web Developer Intern*

- Built and maintained responsive web applications using **HTML, CSS, and JavaScript** for optimal performance
- Designed and implemented **front-end features** to improve user experience and interface design
- **Regulated code reviews to identify bugs**, enhance quality, and ensure best practices compliance

## LEADERSHIP

**Intellipaat Software Solutions**                                        Jul '24 - Present

*Technical Research Analyst*

- Conducted interactive training sessions on **Java, Selenium, DevOps, and Python**, ensuring clear communication and hands-on demonstrations
- Mentored students and professionals through **Q&A sessions and mock interviews** to enhance their technical proficiency

**Teachnook**                                        Dec '22 - Jun '23

*Assistant Team Leader*

- Supervised a **team of interns, offering guidance,** performance feedback, and support to enhance productivity
- **Managed escalated customer issues** effectively, ensuring high satisfaction levels

## CERTIFICATIONS & TRAININGS

1. Internship Certificate as a **Technical Research Analyst**
2. Training & Internship Certificate in **Full Stack Web Development**
3. Hands-on Experience Certificate in **Arduino**
4. Internship Certificate as an **Academic Consultant**

## EDUCATION

**Lovely Professional University** | Jalandhar    Jul '25

*Master's of Computer Applications,Computer Applications - CGPA: 8.0/10 GPA 3.4/4.0*

**CT Group of Institutions** | Jalandhar    Feb '21

*Bachelor's of Computer Applications,Computer Applications - CGPA: 7.79/10 GPA 3.3/4.0*