Viber Group

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Viber Group

What is Viber Group?

A Viber Group is an efficient way to simultaneously send updates or answer questions to multiple users about products or services, promote discussions, and allow to build relationships promptly using **Viber**.

Limitations of Viber Group

- Viber Group is accessible using the **Viber** app and does not allow Viber Chatbots or third-party messaging platforms to chat on them.
- Newly added users need to update the conversation to view old messages.
- Tracking performance of messaging through user insights or message statistics is not supported.
- Viber Group is not suitable for large businesses as the maximum Viber Group capacity is 250 users.

  Note: Refer Viber Communities or Channels to connect with larger audience.

Setup Viber Group

Android

Step 1: Open **Viber**.

Step 2: Tap compose.

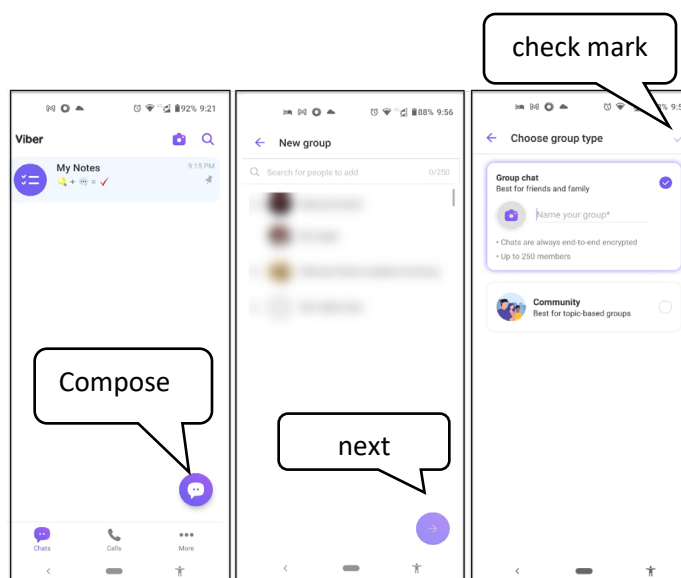**Step 3**: Tap **New Group or Community**.

Step 4: Select people to invite to the group.

Step 5: Tap the next.

Step 6: Enter the group name in the **Group chat** field.

Step 7: Tap the check mark.

Step 8: Start a chat.

iOS

Step 1: Open **Viber.**

Step 2: Tap Compose.

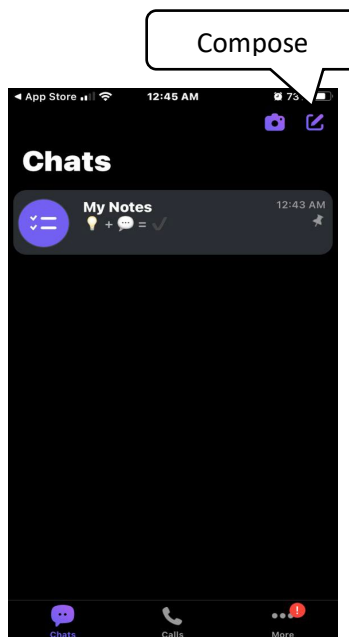**Step 3:** Tap **New Group or Community**.

Step 4: Select people to invite to the group.

Step 5: Tap **Next**.

Step 6: Enter the group name in the **Group chat** field.

Step 7: Tap **Done**.

Step 8: Start a chat.

Desktop

Step 1: Open **Viber**.

Step 2: Click **Compose** .

Step 3: Click **New Group**.

Step 4: Click camera icon to add a picture.

Step 5: Enter the group name.

Step 6: Add contacts to the group.

Step 7: Click **Start Chat**.