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## **CONTACT**

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#### **PROFILE**

Over 2 years' experience in operating start-up companies.

Involved in different fields in financial industry such as Lending, FX Trading, Currency Exchange, Funding and Financial Advising.

Involved in almost all aspects of department in the group, such as HR, Operating, Compliance, Marketing, and Accounting.

Involvement in every element of providing loans from \$2,100 to \$2 million.

Accomplished and creative Executive Manager possessing multifaceted experience and proven ability to re-energize and restructure organization, develop strategic initiatives and capture emerging business opportunities.

Result-oriented, decision leader adept at forging lucrative relationships with keypartners, vendors, and clients.

Recognized for turning around struggling company operations to achieve sustained growth.

#### SKILLS

- EFFECTIVE LEADER
- DELEGATION
- PROBLEM SOLVING
- HUMAN RESOURCES
  MANAGEMENT
- CREDIT ANALYSIS
- BILLINGUAL(CHINESE MANDARIN &CANTONESE, ENGLISH)
- PYTHON
- SQL

#### **EXPERIENCE**

## KPMG Australia -Consultant (Risk and Compliance)

Dec 2020-Present

Working in quality assurance team to assist with case quality assessment;

Compliance analysis, Risk and compliance remediation and verification;

Draft compliance analysis report of SME lending;

Determine appropriateness of financial advice provided;

Utilize multiple systems to assess cases and ensure they are up to date and compliant;

Manage workflow to ensure that business processes run continuously and targets are achieved:

Complete case assessment client reviews and investigate client complaints with a focus of delivering quality outcomes in order to maintain a working knowledge and application of current methodology;

Act as the first point of contact for technical support and escalations, including resolving complex problems and queries

#### **EDUCATION**

# The University Of Sydney

2021

The FinTech Boot Camp—Financial Analysis

# **Kaplan Professional**

2019

RG-146 Managed Investment-General AdviceRG 146 Generic Knowledge

# University Of New Castle

2017

Master of Professional Accounting

# University Of Wollongong

2015

Bachelor of Commerce (Finance)

# LoanOne Pty Ltd – Senior Credit Analyst, & Executive Assistant

Dec 2017- Sep 2020

Personal professional involvement in the assessment and approval of loans, in accordance with National Consumer Credit Protection Act responsible lending prescription;

From front-to-back office workflow handling (customer service, risk assessment, loan settlement, and post-settlement);

In association with compliance consultants and company responsible manager, providing staff training including responsible lending compliance within the scope of the NCCP, customer services, credit analysis and asset management etc:

Enhanced operational efficiency and productivity by managing budgets, accounts and increase revenue;

Managed all purchasing, sales, and marketing and customer account operations to ensure efficiency and performance;

Worked directly with management, and marketing department to brainstorm, discuss strategy and mitigate issues.

Responsible for major compliance work inside the group, which includes AML, KYC, AUSTRAC, ASIC, APRA and AFCA.

From front-to-back office workflow handling;

Responsible for director's schedule, and dealing with mails;

Recruiting and training new employees;

Assisting whole group's operation which covers several different fields such as FX trading, Currency exchange, Lending, Funding and Financial advising; Handling company financial, managing company overall payroll, and financial management.