

Parker Anderson

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parker-anderson.github.io

Objective:

Motivated software developer looking to leverage passion for programming, continuous learning, and problem solving to transition from desktop support to software development in the technology industry.

Education:

- **Eleven Fifty Academy, Software Development Graduate, Indianapolis IN, 2021**
- **Westfield High School, Core 40 Diploma, Westfield IN, 2005**

Technical Skills:

- **Languages:** C#/.NET, SQL, JavaScript, HTML, CSS
- **CI/CD:** Agile, Scrum, Git
- **Testing Tools:** Rational Clear Quest, Mercury Tools, Unit Testing
- **Databases:** SQL Server, relational databases, Entity Framework
- **Web Technologies:** API development, HTTP methods, MVC Applications, stateless components, session validation, responsive web design

Professional Experience:

Software Development Internship

TechPoint S.O.S

2021-Present

- Contributing as part of a multi-discipline team to conceive, develop, and propose a new technology product.

Service Desk Analyst I

Bell Techlogix - Carmel, IN

2019-2020

- Provided remote ticket support to major energy provider using proprietary implementation of ServiceNow (ITConnect).
- Regularly performed account unlocks and password resets using Active Directory.
- Utilized Splashtop to provide general troubleshooting through remote access.

Information Technology and Services Specialist

Creative Behavioral Solutions, LLC – Fishers, IN

2016-2019

- Independently provided full tech support for growing social service business operations.
- Performed hardware, software and OS troubleshooting, upgrade management, and repair.
- Maintained highest level of data protection and sensitive data confidentiality.

Cerifications and Achievements:

- CompTIA A+ Certified
- Core Value Award for Leadership – Eleven Fifty Academy

