Parker Anderson

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Objective:

Motivated Junior Software Developer looking to leverage passion for programming, continuous learning, and problem solving to transition from desktop support to software development in the technology industry.

Education:

- **Eleven Fifty Academy, Software Development Graduate, Indianapolis IN, 2021**

Technical Skills:

- **Languages:** C#/.NET, SQL, JavaScript, HTML, CSS, Java/Spring
- **CI/CD:** Agile, Scrum, Git
- **Testing Tools:** Rational Clear Quest, Mercury Tools, Unit Testing
- **Databases:** SQL Server, relational databases, Entity Framework
- **Web Technologies:** API development, HTTP methods, MVC Applications, stateless components, session validation, responsive web design

Projects:

- **SchoolBoard:** Independently designed and coded message-board and collaboration application for teachers. N-tier architecture, written in C# using .NET Core 3.1 MVC.
  https://github.com/Parker-Anderson/SchoolBoard
- **OnlineMarketPlace API:** E-Commerce platform written in C#, built with ASP.NET WebAPI (.NET Framework). Contributed significant code and provided leadership in a 4-member development team.
  https://github.com/Parker-Anderson/OnlineMarketPlace
- **rEVolve:** Mobile application addressing challenges in the EV Battery Recycling space. Contributed to the team development of prototype using Figma, Java/Spring Boot MVC, as well as contributed design elements using GIMP image manuipulation.
  https://devpost.com/software/revolve
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Professional Experience

Software Development Internship
TechPoint S.O.S
2021

- Contributed as part of a multi-discipline team to conceive, develop, and propose a new technology product.

Service Desk Analyst I
Bell Techlogix - Carmel, IN
2019-2020

- Provided remote ticket support to major energy provider using proprietary implementation of ServiceNow (ITConnect).
- Regularly performed account unlocks and password resets using Active Directory.
- Utilized Splashtop to provide general troubleshooting through remote access.

Information Technology and Services Specialist
Creative Behavioral Solutions, LLC – Fishers, IN
2016-2019
- Independently provided full tech support for growing social service business operations.
- Performed hardware, software and OS troubleshooting, upgrade management, and repair.
- Maintained highest level of data protection and sensitive data confidentiality.

Cerifications and Achievements:
- Microsoft Certified MTA Software Development Fundamentals
- CompTIA A+ Certified
- Core Value Award for Leadership – Eleven Fifty Academy