
THOM PARKIN

Technology Specialist

39908 Bayview Drive • Lady Lake, FL 32159 • (407) 477-4328 • parkin_thom@hotmail.com

Profile:

Dynamic Developer with 30+ Years Technical Experience: Hands-on programmer skilled in a wide range of programming languages. Thrives on challenge, and excels in a fast-paced environment.

Proven Innovator: Applies creativity and critical thinking to solve seemingly insurmountable problems. Frequently called upon as a top-tier troubleshooter and high-level problem solver.

Highly Effective Communicator: Able to communicate technical information to management and end-users at any level

Strong Work Ethic: Self-motivated and dedicated. Able to work independently or in a collaborative team environment. Rapidly assimilates new technologies to implement customized, state-of-the-art solutions.

Self-Motivated: Uncovers tasks without waiting to be assigned

Skilled Mentor: Experienced Technical Trainer with [sprezzatura](#) who leads by example

Technical Expertise:

Languages/Tools: C#, Ruby/Rails, Git, Capistrano, (X)HTML, JavaScript, CSS, PHP, Perl, PostgreSQL

Ongoing Professional Projects:

Regular Contributions to [Open Source Software](#)
Authoring [Technical Articles](#) for RubySource.com
Authored mini-book, [Git Fundamentals](#) for Sitepoint on Learnable
Created [Regular Expressions](#) Tutorial for [Learnable.com](#)
Conducted [Online Expert](#) Session
Current projects: [BusinessSpew](#), [F1 Top Ten](#), [Riot'D](#), [PrimpinDogs.com](#)

Team Leader on [Sitepoint Forums](#)

Recent Professional Experience:

LEIDOS (FORMERLY SAIC),2005

JMPS Developer Training SEIC; Joint Mission Planning System

(DoD Secret Clearance)

US Air Force Contract

Hired as a Web-based Tools Developer, Thom's special people skills were recognized and applied to the Developer Support Team where he conducted classes for US-based software developers from US DoD contractors working on the Joint Mission Planning System.

The success of the program led to the creation of series of curricula for Foreign Military Sales (FMS)

Specific activities include:

- Development of Curricula using structured practices (CLO, TLO, TO)
- Design and Build ALL training materials to include Slide-Presentations, Handouts supporting documentation (physical and electronic)
- Develop and construct "hands-on" labs
- Deliver JMPS Developer Training to FMS clients and US clients as needed

**Professional
Experience
(continued):**

SAIC.....2005

JMPS Software Test Engineer SEIC – Joint Mission Planning System (US Air Force Contract)

As one of the small team of Integration Test Engineers, Thom's special skills are employed to develop and maintain specialized software tools that aid in the Integration and Verification Testing process.

Activities include;

- Data Analysis and UML Modeling
- Developing/Modifying/Creating Automated Tests (with HP Quick Test Pro)
- Designing and Developing specialized software tools (multi-protocol)
- Manual Software Testing and Validation in DoD Classified environment

APPLIED VOICE AND SPEECH TECHNOLOGY, INC.2005

Technical Trainer CallXpress Product (*Twice21 LLC Contract*)

Traveling throughout the United States, Thom provided on-site training to telephony technicians on the AVST CallXpress Voice Processing Server Platform.

This required;

- Set-up of Portable Classroom with 15 laptop computers, Cisco Call Manager, 16 IP Telephones
- Five days of instruction, offering students 'hands-on' experience
- A mixture of Projected Presentation and direct configuration and programming assistance

SAIC

IT & Systems Specialist

contracted with NCS (National Communications System), a division of DHS (Department of Homeland Security).....2003-2004

- With DoD Secret Clearance, provided high-level Technical Assistance functions for the NCS. Managed and maintained NCS systems, including Government Emergency Telecommunications Service (GETS), Wireless Priority Service (WPS), and Telecommunications Service Priority (TSP).
- Developed several database-driven software tools to enhance NCS Operations
- Assisted with enhancements to existing web portal(s)
- Provided 'process improvement' on a daily basis

TWICE21, LLC.....2002

Senior Developer / Founder / Owner

Applied a full range of software technology skills and creativity to develop custom business solutions for clients in a B2B environment. With a unique creative talent, Marketing and Software Development are merged to achieve remarkable results.

- Offered Web design services, site maintenance, designed instructional CD-ROMs, and oversaw back-end programming for a large list of clients.
- Established numerous trademarks, logos, and a US Patent.

Ranked as **Top Coder** on [Rent A Coder](#).

**Professional
Experience
(continued):**

LUCENT TECHNOLOGIES.....1998 – 2002

Product Specialist (NMS/EMS) (2001 – 2002)

Senior Systems Engineer (1998 – 2001)

Traveled internationally to customer sites as the manufacturer's representative of Lucent products, and consistently closed multi-million dollar contracts. Solidified the Network Management System for Lucent's Broadband Access Product Group. Earned a reputation as a subject matter expert within the Systems Engineering group.

- Designed several internal software utilities, including "HONEI", an in-house software tool adopted as a standard tool for configuration and troubleshooting of the Stinger DSL product, and eventually enhanced into a customer product.
- Developed a custom GUI configuration tool used as the de-facto 'quick' configuration software for the MRT device (member of Stinger product family).
- Provided Technical Sales Support to the Emerging Service Provider market.
- Developed several key software applications to assist Lucent sales teams. Played a crucial role in helping Lucent win customer contracts by creating specialized software applications to assist with configuring and maintaining products.

Find more details on ThomParkin.com