## **Terms and Conditions**

Welcome to Serve me System App. Serve Me System is offered to you conditioned on your acceptance without modifications of the terms, conditions and notices contained herein. Please read them carefully and keep a copy of them for your reference.

## About the App:

The Serve Me System app provides the customer to request for a service among home cleaning, home painting, plumbing, electrical and pest control. The registered customer can also bid with the service provides for the requested service.

## <u>Agreement between registered customer and the Serve Me System App:</u>

- **❖** The customer should be above an age of 18 years.
- Cancellation/Refund policy: The full amount will be refunded if cancelled within 24 hours of service placed.
- Service requested by the customer is made available via SMS and is delivered by the third party (Service providers).

## Agreement between service providers and the Serve Me System App:

- The vendor is free to add or remove the services without the consent of the App owner.
- ❖ The vendor needs to pay 20% of the payment received by the customer to the app owner as a commission for providing the platform to get business.

SMS reserves the right, in its sole discretion, to change the terms under which Serve Me System services are offered. The most current version of the terms will supersede all the previous versions.