After completion of the product, I met my client for one last interview to test the product. Using the success criteria, the test plan created was implemented to the program to test the program's success. At this time, feedback from the client was also received in regards to the completed program. The client mentions aspects of the programs that he loves, as well as suggestions to improve the program for the client's usage. The transcript of the final interview is clearly documented in the Appendix.

1. Product tested against success criteria gave the following results:

Success Criteria	Result
1. Working login page	Fully met
2. Working Home page	Fully met
3. Working form on add members	Fully met
4. Proper processing of data from add members	Fully met
5. View members nicely displays table	Fully met
6. Search bar works	Fully met
7. Delete works	Fully met
8. Users name is displayed on all pages	Fully met
9. Exit works	Fully met

2. **Client feedback**

After viewing the final product, my client provided feedback on the end result of the product. My client highly appreciated how easy-to-use the program is, mentioning that the tabs on the navigation bar are clearly labeled and simple to navigate. Two features in the program that my client highly valued was the automatic feature of determining the payment owed, and the instantaneous feature of determining and displaying when the membership will end. He feels that these two features serve to save a lot of time and effort.

Manan also identified a few things to improve the overall functionality of the program. One thing my client thinks that I should revise in the program is the error checking when

adding members. Manan noticed that when the user makes an error in one of the sections of the add members form, the entire form resets. He wishes that only the section where the error is made resets. Manan also noted that the program should include a feature where a confirmation message is displayed when the user tries to delete a member, to prevent the user from accidentally deleting a member from the database. These were a few minor issues that my client noticed, but overall, he noted that the program serves its purpose well and is efficient and accurate, just like he had requested.

3. **Recommendation from the client**

- As the client said, when error checking, the program should only prompt the user to reenter the wrong value, rather than reentering the entire form again

- Having confirmation messages with exiting the program, as well as deleting a member to avoid accidentally logging out or deleting a member

- There should be a way to check if the user has paid the amount that is due (could be included in the view members tab)

- When fuzzy searching in the view members tab, the member should be able to fuzzy search from both the first and last of the member. Adding on to that, there should be a feature to filter the members by different categories (ex: age, date the membership expires, etc.)