



## Profile Summary

Accomplished **Manager** with **13** years of expertise in IT & Software Services, specializing in E-Commerce, **B2B, SaaS, BFSI, Public Safety, Broadcasting and Gaming industries**. Proficient in **Project Management, Quality Assurance Management, Scrum Master**, Manual & Automation Testing, as well as Artificial Intelligence (AI). Seeking a Managerial position to apply my expertise and capabilities effectively.

+91 9833306658

shah.parth1988@gmail.com

www.linkedin.com/in/parth-shah-66b81722

## Professional Skills

Quality Assurance (QA)

100% (EXPERT)

Automation Testing

85% (EXPERT)

Scrum Master

100% (EXPERT)

Agile Project Management

100% (EXPERT)

QA Management, Leadership, QA process Improvement, Test planning, Risk Assessment, Testing Methodologies, Manual Testing, Automation Testing, Mobile Testing & Automation, API Testing & Automation, Performance Testing, VR Testing, QA Metrics & Reports, Defect Tracking, Gen AI

Automation Frameworks, Appium, Jenkins, Postman, TestRail, Java, CI/CD, Chat GPT, J-meter, Robot Framework, Cucumber, Selenium, BDD Framework, Python, Maven, Testng Framework, TestLink, Git

Sprint Ceremonies, Agile Methodologies & Frameworks, Process Improvement, Change Management, Facilitation, Scaled Agile, Scrum, Continuous Improvement, Product Backlog Management, Team building, Coaching & Mentoring, Kanban, Sprint Reports Metrics, Jira, Confluence

Project Planning, Team Management, Communication Skills, Problem Solving, Conflict Resolution, Resource Allocation, Risk Management, Estimations, Strategic Planning, Analytical Skills, Stakeholder Management, Asana, Trello

## Career Timeline

NUCSOFT PVT. LTD. (BSLI)  
SOFTWARE TEST ENGINEER  
PROJECTS: BSLI WEB AND MOBILE APPLICATION, M-SITE APPLICATION

20102011

MONARCH INNOVATION TECHNOLOGIES PVT. LTD.  
JR. SOFTWARE TEST ENGINEER  
PROJECTS: SPIDERX(UNIGINE), WEB XPRESS, PHOTO ORDERING SYSTEM,CLICKER (REAL-TIME EVALUATION SYSTEM).

IDFY PVT. LTD.  
SR. SOFTWARE QUALITY ENGINEER  
PROJECTS: ONEID WEB & MOBILE APP, IDFY WEB PORTAL, PCG

20132015

QUIKR INDIA PVT. LTD. (QUIKR.COM)  
SOFTWARE QUALITY ENGINEER  
PROJECTS: QUIKR WEB PORTAL, QUIKR CRM PORTAL, INFRA ADMIN PORTAL, REPORTING TOOL.

RAVE TECHNOLOGIES PVT. LTD.  
SCRUM MASTER | PROJECT MANAGER  
PROJECTS: CONNECT WEB PORTAL, CONNECT MOBILE APPLICATION (APPLICATION SERVICES, INTELLIGENCE, INVESTIGATION).

20162018

CONTINUUM MANAGED SERVICES PVT. LTD.  
SR. SOFTWARE QE | SCRUM MASTER  
PROJECTS: EMAIL TO TICKET, NOC WORKFLOW REDESIGN (NWR), NOC PORTAL, IDM (OPENAM) INTEGRATION, TICKET TRACKING DASHBOARD (TTD).

PEPPERFRY PVT. LTD. (PEPPERFRY.COM)  
SR. MANAGER | SCRUM MASTER

20202023

PEPPERFRY PVT. LTD. (PEPPERFRY.COM)  
QA MANAGER | SCRUM MASTER  
PROJECTS: PEPPERFRY CONSUMER FACING APPLICATIONS (WEB/MOBILE), BACKEND INFRA PROJECTS, SPACES (VR PROJECT)

2024

## Education

- Masters in Information Management (2017)**  
Jamnalal Bajaj Institute of Management Studies (JBIMS), Mumbai University.
- B.E. in Computer Engineering (2010)**  
K.J. Somaiya College of Engineering, Mumbai University.
- Diploma in Computer Technology(2007)**  
Shah & Anchor Polytechnic, M.S.B.T.E.

## Experience Highlight

As a **Quality Assurance Manager**:

- Managing and leading the entire QA team, overseeing their day-to-day activities and ensuring adherence to quality standards.
- Spearheaded a comprehensive overhaul of development and QA processes from scratch, resulting in streamlined workflows and enhanced efficiency.
- Bringing in and implementing innovative strategies and best practices to improve testing methodologies and deliver higher-quality products.
- Adapting on new automation tools and techniques, sharing the knowledge and learnings across entire team.
- Continuously assessed and refined QA processes to adapt to evolving industry standards and technological advancements, driving continuous improvement and optimization.

As a **Scrum Master & Agile Project Manager**:

- Successfully led multiple distributed teams spanning across the globe as a Scrum Master, fostering collaboration and alignment across different time zones and cultures.
- Orchestrated all scrum ceremonies ensuring seamless team coordination.
- Introduced and implemented best practices to optimize delivery processes, enhancing efficiency and productivity within the teams.
- Training and guidance to team members on Agile best practices, facilitating their adaptation to the Agile framework and promoting continuous improvement.
- Reporting on project statistics d metrics, valuable insights to top management for informed decision-making.
- Owning project deliveries, coordinating with cross-functional teams and stakeholders to ensure timely and high-quality outcomes.
- Collaborated closely with Tech, Product and Business stakeholders to refine and prioritize the product backlog.
- Conduct thorough risk assessments in project delivery, devising effective mitigation and contingency plans to address potential challenges.

## Certifications

- Professional Scrum Master-1 Certification (Nov 2021)**  
Specialization: PSM-1 by Scrum.org.
- Prince2® Agile Practitioner Certification (Dec 2020)**  
Specialization: Project Management Certification.
- Seed Infotech Pvt. Ltd. – IBM Certified (Feb 2012)**  
Specialization: Diploma in Software Testing.

## Achievements

- Certificate of Excellence** from TechGIG.com in recognition of exceptional performance in the Software Testing contest.
- Spot award** at Continuum Managed Services for effectively implementing best practices as a Scrum Master and leading the team.
- Team award** at Continuum Managed Services for the successful delivery of the Email to Ticket project.