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| Parthasarathy S  B. Tech information Technology  Chennai, Tamil Nadu | [partha08sarathy@gmail.com](mailto:partha08sarathy@gmail.com)  +91 9080114782  A blue square with white letters on it  Description automatically generated [LinkedIn](http://www.linkedin.com/in/parthasarathy-sethuraman-1a18a6204) | A logo with mountains and a river  Description automatically generated[Trailhead](https://www.salesforce.com/trailblazer/parthasarathys08) |

# CAREER OBJECTIVE:

Driven by a passion for crafting impactful Salesforce solutions, I am a dedicated Salesforce Developer with expertise in designing and implementing efficient, scalable, and innovative solutions. I am certified in SCA, PD1, and AI Associate, with hands-on experience in Salesforce technologies, including Apex, Triggers, LWC, OmniStudio, Salesforce CPQ, Service Cloud, and Sales Cloud. My proficiency in Omnistudio and Health Cloud, combined with strong problem-solving skills, enabling me to design and implement efficient and scalable solutions. My unwavering dedication to excellence ensures the delivery of innovative, future-ready systems tailored to exceed organizational aspirations.

# EDUCATIONAL QUALIFICATION:

# B. Tech Information Technology – Rajalakshmi Engineering College (2019-23)

# TECHNICAL SKILLS:

* Salesforce Administrator
* Flows
* Lightning Web Components
* Apex
* Triggers
* Omni-Studio
* Salesforce CPQ
* Salesforce Service Cloud
* Salesforce Sales Cloud
* Salesforce Health Cloud

# CERTIFICATIONS:

## Salesforce Certified Administrator

## Salesforce Certified Platform Developer I

## Salesforce Certified AI Associate

## Salesforce Certified OmniStudio Developer

## Salesforce Health Cloud Accredited Professional

**WORK EXPERIENCE:**

**Cognizant Technology Solutions**, **Chennai**

Salesforce OmniStudio Developer |Nov 2024 – Present

Project: **Telstra Health**

* + - Working on a Salesforce project for Telstra Health.Designed and set up document templates that enable Users to generate the data they need as document using Omniscript.
* Applied Data Mapper Extract and Transform to pull essential case and care plan details, aligning JSON output with document tokens for precise data integration.
* Improved document automation processes, minimizing manual effort and ensuring consistent documentation standards across accounts.
* Configured Data Raptors for seamless data retrieval and updates across systems, ensuring smooth information flow.
* Developed and integrated Flex Card with Parent child communication and using action flyout displayed related patient details in the Care provider record page.
* Worked in the configuration part such as working with users, profile, permissions.

Salesforce Developer | Sep 2023- Oct 2024

Project: **Ingenio-CarelonRx Salesforce (Elevance Health)**

* Worked on a Salesforce project focusing on streamlining their CRM processes, automating member services, and integrating external systems for improved operational workflows.
* Engaged in development and performance improvement.
* Developed LWC component, Apex classes, Trigger and flows.
* Designed an OmniScript guided flow to efficiently capture and store patient details.
* Configured DataMappers for seamless data retrieval and updates across systems, ensuring smooth information flow.
* Developed and integrated FlexCard with OmniScript to enable convenient patient appointment booking.
* Utilized Salesforce Health Cloud platform functionalities i.e. Care coordination, Healthcare providers, Care Program Management.

**PROJECTS WORKED:**

## Recruitment Application using Salesforce (April/2023 - Sep/2023)

* + Built a robust recruitment management system on the Salesforce platform during an internship at Cognizant.
  + Leveraged Salesforce Flows, Apex Triggers, and Lightning Web Components (LWC) to automate workflows and streamline recruitment processes.
  + Implemented separate log in for Recruiters and Job seekers using Digital Experience.

## Interactive website using Data visualization and Data prediction for Cancer Institute, Chennai (Nov/2022 - March/2023)

* + Designed and implemented an intuitive and user-friendly website for the Cancer Institute, Chennai, enabling better data accessibility and insights.
  + Utilized Python libraries such as Matplotlib, Plotly, and Seaborn to create dynamic, interactive visualizations for analyzing patient data and trends.

## Nutrition Assistant Application (Feb/2022 - May/2022)

* + Created an intelligent application under the Nalaiya Thiran program by IBM to assist users in managing their dietary needs effectively.
  + Integrated functionality to provide users with personalized meal and nutrition plans based on their health data, dietary preferences, and goals.