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| Parthasarathy S  B. Tech information Technology  Chennai, Tamil Nadu | [partha08sarathy@gmail.com](mailto:partha08sarathy@gmail.com)  +91 9080114782  A blue square with white letters on it  Description automatically generated [LinkedIn](http://www.linkedin.com/in/parthasarathy-sethuraman-1a18a6204) | A logo with mountains and a river  Description automatically generated[Trailhead](https://www.salesforce.com/trailblazer/parthasarathys08) |

# CAREER OBJECTIVE:

Driven by a passion for crafting impactful Salesforce solutions. Certified in SCA, PD1, and AI Associate, I bring a unique combination of technical expertise and visionary problem-solving skills. My experience includes working with Apex, Triggers, LWC, and Vlocity, along with hands-on knowledge of Salesforce CPQ, enabling me to design and implement efficient and scalable solutions. My unwavering dedication to excellence ensures the delivery of innovative, future-ready systems tailored to exceed organizational aspirations.

# EDUCATIONAL QUALIFICATION:

# B. Tech Information Technology – Rajalakshmi Engineering College (2019-23)

# TECHNICAL SKILLS:

Salesforce Admin, LWC, Apex, triggers, Omni-Studio, Salesforce CPQ.

Java, JavaScript, Advanced Data Structures, Python, HTML/CSS.

# CERTIFICATIONS:

## Salesforce Certified Administrator

## Salesforce Certified Platform Developer I

## Salesforce Certified AI Associate

## Salesforce Certified OmniStudio Developer

**WORK EXPERIENCE:**

**Cognizant Technology Solutions**, **Chennai**

Salesforce Developer | Sep 2023- Present

* Worked on a Salesforce project for a major U.S.-based healthcare provider, focusing on streamlining their CRM processes, automating member services, and integrating

external systems for improved operational workflows.

* Set up user roles, profiles, and sharing rules to enforce data security and access control.
* Built OmniScripts to guide customer service agents through step-by-step workflows,

such as member profile updates and policy renewal requests.

* Configured DataRaptors to retrieve and update data from external systems, ensuring

a seamless flow of information between Salesforce and provider databases.

**PROJECTS WORKED:**

## Recruitment Application using Salesforce (April/2023 - Sep/2023)

* + Built a robust recruitment management system on the Salesforce platform during an internship at Cognizant.
  + Leveraged Salesforce Flows, Apex Triggers, and Lightning Web Components (LWC) to automate workflows and streamline recruitment processes.
  + Implemented separate log in for Recruiters and Job seekers using Digital Experience.

## Interactive website using Data visualization and Data prediction for Cancer Institute, Chennai (Nov/2022 - March/2023)

* + Designed and implemented an intuitive and user-friendly website for the Cancer Institute, Chennai, enabling better data accessibility and insights.
  + Utilized Python libraries such as Matplotlib, Plotly, and Seaborn to create dynamic, interactive visualizations for analyzing patient data and trends.

## Nutrition Assistant Application (Feb/2022 - May/2022)

* + Created an intelligent application under the Nalaiya Thiran program by IBM to assist users in managing their dietary needs effectively.
  + Integrated functionality to provide users with personalized meal and nutrition plans based on their health data, dietary preferences, and goals.