

Parvez Shaik

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Summary

Certified Salesforce Developer with 3+ years of experience building scalable, testable solutions using Apex, LWC, Flows, and REST APIs. Proficient in end-to-end development and CI/CD with Gearset. Passionate about driving customer-centric innovation through secure, modular design and Agile delivery. Open to relocate within the U.S.

Certifications and Skills

Certifications: Salesforce Certified Platform Developer I • Platform App Builder • Administrator

Core Salesforce Expertise: Apex (Triggers, Batch, Queueable, Future), LWC, Aura, Visualforce, SOQL/SOSL, Custom Metadata Types, Test Classes (90%+ coverage)

Automation & Declarative Tools: Flows (Screen, Record-Triggered, Scheduled), Process Builder, Approval Processes, Dynamic Forms, Validation Rules, Record Types

Integrations & APIs: REST APIs, Named Credentials, OAuth 2.0, External Services, Platform Events, JSON Callouts

DevOps & Deployment: Gearset, Salesforce CLI (VS Code), Git, Change Sets, Jenkins, CI/CD Pipelines, Scratch Orgs

Security & Access: Profiles, Roles, Permission Sets, Sharing Rules, OWD, Shield Encryption (basic)

Data & Reporting: Data Loader, Import Wizard, Reports, Dashboards, Schema Builder, Duplicate Rules

Agile & Collaboration: Scrum, Jira, Confluence, Sprint Planning, UAT, Peer Code Reviews

Experience

Senior Salesforce Developer

(Aug 2023 – Apr 2024)

Cognizant Technology Solutions India Pvt. Ltd.

Bengaluru, India

- Engineered scalable Apex modules and Lightning Web Components (LWC) for a global CRM system used by 5,000+ users, improving performance by 35%.
- Designed custom RESTful APIs and integrated Salesforce with AWS and third-party systems using Named Credentials and OAuth, enabling secure real-time sync.
- Implemented CI/CD pipelines using Gearset and SFDX, reducing deployment failures by 45% and enabling bi-weekly production releases.
- Migrated 20+ Visualforce pages to LWC, reducing technical debt by 60% and enhancing UI responsiveness.
- Automated case routing, escalations, and dynamic emails via Flows and Approval Processes, cutting SLA breaches by 25%.
- Replaced legacy triggers with record-triggered Flows and Platform Events, improving automation speed by 40%.
- Conducted peer code reviews, sprint demos, and UAT cycles in Agile teams with U.S.-based stakeholders.

Associate – Salesforce Developer

(Aug 2021 – Sep 2022)

Cognizant Technology Solutions India Pvt. Ltd.

Hyderabad, India

- Built Apex triggers, validation rules, and custom objects to automate complex lead qualification and assignment flows.
- Created interactive dashboards for sales leadership, improving forecasting accuracy by 30%.
- Developed Aura components for early Lightning migration projects, later refactored to LWC for modularity.

Software Development Intern – Salesforce Track

(Jan 2021 – July 2021)

Widhya

New Delhi, India

- Developed backend logic in Java and Spring Boot, and integrated with Salesforce APIs to support lead and student data sync.
- Enhanced a student dashboard using MongoDB and Lightning App Builder, improving data retrieval speed by 30%.
- Assisted in designing secure user access flows and basic approval automation for internal processes.

Education

Indiana University

(Aug. 2024 – May 2026)

Masters in Computer Science

Bloomington, IN