

Sample SOP for Hospitality Management

Making the day great for someone else gives me a gratification that no other pursuit can elicit. It's a continual quest for self-happiness by making others happy that drives me to a career in hospitality management. While many of my peers were attracted to the hotel industry due to their scope of traveling, I had other reasons to delve into this profession. I love interacting with people and exploring different cultures. This affinity to dynamism makes me a perfect candidate to excel in the hospitality management sector. In an industry where customer satisfaction holds the key to success, I am confident to find my forte and cherish a dynamic career. I love mingling with people from different walks of life and crafting memorable experiences for them. Over the last decade and a half, I have travelled extensive in my country as well as abroad. This has bestowed me with the opportunity to stay at various hotels. Eventually, I decided to delve into the hospitality industry so that I can mature as an accomplished professional. Considering the professional scope in India, it would be a logical decision for me to pursue this career. A couple of years back, I started working as a tourist manager with one of the reputed travel agencies in India. However, I lack a formal degree in Hospitality Management, which is holding me back from securing promotions.

I capitalized on the opportunity to develop myself intellectually and physically since my childhood. Indulging myself in sports activities like swimming and kabaddi, I went on to win competitions at the state and district levels. Even in my high-school, I led my department to victory in inter-college competitions. An active involvement in all these activities shaped my soft skills, besides inculcating the values of leadership and organization in me. My persistence, diligence to master skills, self-motivation, and firmness paid off in the professional circuit. Now that I am familiar with the core skills of hospitality management, I look forward to delve deeper into the industry. I visualize myself walking in the shoes of an accomplished hotel manager, working in a 5-star hotel or resort. This explains why I decided to pursue a Diploma program in Hospitality Management at the Canadian College to transform my career. My quest for perfection and attention to detail have significantly refined my professional career. Compared to my peers, I started achieving better results in academics and other aspects of life by cultivating these traits. Academically, I have been consistent throughout my school and college days. I secured 78% and 82% marks in my Secondary and Higher Secondary examinations. Next, I enrolled myself to the University of Calcutta to pursue B.Com. It was during this time that I came across a paper based on Economics. I wrote an essay titled "Diversity of management and managers", where I integrated my insights into the evolving tourism economy in India. This essay drew remarkable appreciation from my professors and senior faculty.

Apart from being consistent in my academics, I was involved in management projects and extracurricular activities during my college life. During these three years, I handled almost thirty projects. As a result, I worked on different positions and shouldered several responsibilities. Sometimes, it was providing catering services, and in other cases, supervising clients and recruiting new staff. Through all these projects, I banked on my opportunity to leverage my managerial skills. Besides, my soft skills taught me to nurture and strengthen professional bonds, communicate to individuals and groups, and execute projects through coordinated teamwork.

It was during the final year of my college that I worked on my most challenging academic project. This endeavour involved managing a project by coordinating with partners from other nations. I led a team of twenty-five students,

while around 150 students from six nations participated in the project. It was during this time that I mastered the art of motivating people and allocate tasks that they like to bolster our productivity. Besides working with Samrat Travels in the last couple of years, I have diversified my skillset. Working at local cafes and bars to gain professional exposure, I have rubbed shoulders with accomplished hotel managers. In the process, I have been able to identify the pulse of our customers, and strategized means to refine the experience for them. Working with my tourist agency, I am currently responsible for organizing different types of entertainment for our guests and accommodate teams. Thanks to this versatile work profile, I have gained the opportunity to work at different clubs and collaborate with event management companies. Even while working as an assistant, the feeling that our guests were happy infused me with the essence of gratification. This feeling of goodness keeps me going, as I brace up to acquire an internationally-recognized degree in hotel hospitality management.

Like every industry, the tourism sector in India needs able leadership. Aligning my passion and professional goals, I look forward to streamline my career and indulge in relevant activities. This explains why I decided to pursue this diploma course in my area of interest from your university. After checking the curriculum, I found the modules to be in a perfect sync with my aspirations. Particularly, I am keen to explore the modules on modern hospitality industry, communications, food and beverage management, housekeeping management, supervision in the hospitality industry, front office operation management, facility management, basic hotel accounting, and hospitality revenue management. Besides, this course comprehensively covers relevant modules like managing hospitality HR, planning and controlling food and beverage operations, security management, loss prevention management, crisis management, convention management, hospitality sales and marketing, and technology management in the hospitality industry.

Along with the holistic and pragmatic nature of this course, I would also benefit from the recognition of this course in India. I aspire to work in the managerial position in one of the revered hotel chains in India, like the Taj Group, Oberoi Hotels, or Royal Orchid Hotels. The industry holds a tremendous potential to deserving candidates. As a skilled and certified professional, I look forward to transform my career with this advanced degree and spearhead my professional profile.